



OFFICE OF THE GOVERNOR  
TERRITORY OF GUAM

MAY 30 1995

The Honorable Don Parkinson  
Speaker  
Twenty-Third Guam Legislature  
424 West O'Brien Drive  
Julale Center - Suite 222  
Agana, Guam 96910

OFFICE OF THE GOVERNOR  
Date: 5.31.95  
Time: 4:25 P  
Alicia Guzman  
Alicia Guzman

Dear Speaker Parkinson:

Enclosed please find a copy of Substitute Bill No. 187 (LS), "AN ACT TO ACCEPT THE GUAM MEMORIAL HOSPITAL AUTHORITY PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES, BY REPEALING AND REENACTING 10 GCA §80105.1", which I have signed into law today as **Public Law No. 23-22**.

Very truly yours,

*Madeleine Z. Bordallo*  
Madeleine Z. Bordallo  
Acting Governor of Guam

Attachment  
230481

\* See Legal office  
for attachments

Date: 6-1-95  
Time: 3:50  
Received: [Signature]  
OFFICE OF THE LEGISLATIVE SECRETARY  
AGANA, GUAM

TWENTY-THIRD GUAM LEGISLATURE  
1995 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO THE GOVERNOR

This is to certify that Substitute Bill No. 187 (LS), "AN ACT TO ACCEPT THE GUAM MEMORIAL HOSPITAL AUTHORITY PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES, BY REPEALING AND REENACTING 10 GCA §80105.1," was on the 13th day of May, 1995, duly and regularly passed.



TED S. NELSON  
Acting Speaker

Attested:


  
JUDITH WON PAT-BORJA  
Senator and Legislative Secretary

-----  
This Act was received by the Governor this 19th day of May,  
1995, at 9:25 o'clock 9 .M.



Assistant Staff Officer  
Governor's Office

APPROVED:

  
MADELEINE Z. BORDALLO  
Acting Governor of Guam

Date: May 30, 1995

Public Law No. 23-22

TWENTY-THIRD GUAM LEGISLATURE  
1995 (FIRST) Regular Session

Bill No. 187 (LS)  
As Substituted by the  
Committee on Health,  
Welfare & Senior Citizens

Introduced by:

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Committee on Rules  
At the request of the Governor

AN ACT TO ACCEPT THE GUAM MEMORIAL  
HOSPITAL AUTHORITY PRICING MODEL FOR USE  
IN THE ESTABLISHMENT AND ADJUSTMENT OF  
FEES, BY REPEALING AND REENACTING 10 GCA  
§80105.1.

**BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:**

**Section 1. Legislative Intent.**

For the purpose of establishing fees sufficient to cover the costs of providing goods and services, the Guam Memorial Hospital Authority has developed a pricing model which employs cost allocation principles to establish prices for new services and supplies, as well as price adjustments for existing services and supplies. It is therefore the intent of the Legislature that, notwithstanding any other provision of law, the Guam Memorial Hospital Authority be authorized to use the Pricing Model for the pricing of all hospital services and supplies.

**Section 2. §80105.1 of Title 10, Guam Code Annotated, is repealed and reenacted to read:**

**"§80105.1. Fees.**

(a) Fees for New Services and Supplies.

1           The Guam Memorial Hospital Authority is authorized,  
2 notwithstanding any other provisions of law, to set fees for new  
3 services and supplies, utilizing the GMHA Pricing Model, more  
4 particularly described as "Guam Memorial Hospital Authority/Net  
5 Revenue Enhancement Engagement/February 7, 1992", as prepared  
6 by Deloitte & Touche and attached hereto as Exhibit "A", (hereafter  
7 "Pricing Model"). The Guam Memorial Hospital Authority is further  
8 authorized to charge and collect fees for the new services and  
9 supplies. Use of the Pricing Model for setting of fees for new services  
10 and supplies shall exempt the Authority from the provisions of the  
11 Administrative Adjudication Law for those new services and  
12 supplies.

13           (b) Fees for Existing Services and Supplies.

14           On the first day of October of each fiscal year, the Hospital  
15 shall submit to the legislature in accordance with the Administrative  
16 Adjudication Law a proposed annual adjustment to existing fee  
17 schedule items, based on the application of the Pricing Model, and  
18 shall establish a basis for new fees to be set during the course of that  
19 fiscal year. Prices generated by the model will reflect the annual cost  
20 of services during the fiscal period in which they are being charged.  
21 The use of this Pricing Model for fee setting for existing services and  
22 supplies will not exempt the Authority from having the fee increase  
23 or decrease approved pursuant to provisions of the Administrative  
24 Adjudication Law.

25           (c) Annual Analysis Report to the Legislature.

26           As a means of assuring the people of Guam that the Guam  
27 Memorial Hospital Authority is cost effective in the delivery of

1 healthcare services, GMHA will establish monitors to measure the  
2 quality and appropriateness of services rendered and the  
3 productivity and financial performance of GMHA. The results of  
4 these measures will be submitted to the Legislature with the annual  
5 fee adjustment."

**\*121 GUAM SESSION LAWS  
TWENTY-THIRD LEGISLATURE, REGULAR SESSION**

*Additions and deletions are not identified in this document.  
Vetoed provisions within tabular material are not displayed.*

**P.L. 22  
Bill No. 187 (LS)  
HEALTH CARE--MEMORIAL HOSPITAL AUTHORITY'S PRICING MODEL--  
APPROVAL**

Date Became Law: May 30, 1995

AN ACT TO ACCEPT THE GUAM MEMORIAL HOSPITAL AUTHORITY PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES, BY REPEALING AND REENACTING 10 GCA § 80105.1.

Section 1 ... Legislative intent.

Section 2 ... § 80105.1 of Title 10 GCA is repealed and reenacted.

**BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:**

**<< Note: GU ST T. 10, § 80105.1 >>**

Section 1. Legislative intent. For the purpose of establishing fees sufficient to cover the costs of providing goods and services, the Guam Memorial Hospital Authority has developed a pricing model which employs cost allocation principles to establish prices for new services and supplies, as well as price adjustments for existing services and supplies. It is therefore the intent of the Legislature that, notwithstanding any other provision of law, the Guam Memorial Hospital Authority be authorized to use the Pricing Model for the pricing of all hospital services and supplies.

Section 2. § 80105.1 of Title 10, Guam Code Annotated, is repealed and reenacted to read:

**<< GU ST T. 10, § 80105.1 >>**

"§ 80105.1. Fees. (a) Fees for New Services and Supplies. The Guam Memorial Hospital Authority is authorized, notwithstanding any other provisions of law, to set fees for new services and supplies, utilizing the GMHA Pricing Model, more particularly described as "Guam Memorial Hospital Authority/Net Revenue Enhancement Engagement/February 7, 1992", as prepared by Deloitte & Touche and attached hereto as Exhibit "A", (hereafter "Pricing Model"). The Guam Memorial Hospital Authority is further authorized to charge and collect fees for the new services and supplies. Use of the Pricing Model for setting of fees for new services and supplies shall exempt the Authority from the provisions of the Administrative Adjudication Law for those new services and supplies.

(b) Fees for Existing Services and Supplies.

On the first day of October of each fiscal year, the Hospital shall submit to the legislature in accordance with the Administrative Adjudication Law a proposed annual adjustment to existing fee schedule items, based on the application of the Pricing Model, and shall establish a basis for new fees to be set during the course of that fiscal year. Prices generated by the model will reflect the annual cost of services during the

fiscal period in which they are being charged. The use of this Pricing Model for fee setting for existing services and supplies will not exempt the Authority from having the fee increase or decrease approved pursuant to provisions of the Administrative Adjudication Law.

**\*122** (c) Annual Analysis Report to the Legislature.

As a means of assuring the people of Guam that the Guam Memorial Hospital Authority is cost effective in the delivery of healthcare services, GMHA will establish monitors to measure the quality and appropriateness of services rendered and the productivity and financial performance of GMHA. The results of these measures will be submitted to the Legislature with the annual fee adjustment."

Compiler's Note: Due to the voluminous size of Exhibit "A", a copy has not been provided with this Public Law. Instead, a copy is available for public review at the Legislature.

**GUAM MEMORIAL HOSPITAL AUTHORITY**

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**NET REVENUE ENHANCEMENT ENGAGEMENT**

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**FEBRUARY 7, 1992**

**EXHIBIT "A"**



GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

Executive Summary

The primary objective associated with the Deloitte & Touche Net Revenue Enhancement Project for the Guam Memorial Hospital Authority (GMHA) involves the establishment of an effective, ongoing pricing process for current and future use by the Hospital in the rate-setting process. This objective also relates to the identification of operational and net revenue enhancement opportunities and the development of cost-based pricing methodologies which focus on individual, departmental contribution margins.

The Net Revenue Enhancement Project was initiated partly as a result of the current financial condition of the Hospital. Because GMH has not implemented a broad price increase since January, 1988, the resultant flat level of revenues have not been able to offset sharply rising costs. On a per patient basis, patient revenues were two percent lower in Fiscal Year 1991 than in Fiscal Year 1987. However, the Hospital's operating expenses increased significantly. Operating expenses increased 35 percent from the 1987 to the 1991 period. A key result of the Hospital's relatively flat revenue and rising costs has been increased subsidies from the Government of Guam to the Hospital. The subsidy increased from \$5.8 million in Fiscal Year 1989 to \$11.6 million in Fiscal Year 1991. Although the Hospital has survived due to these increased government subsidies, the current operating environment indicates that the subsidy may be required to increase several million dollars each year in order to guarantee GMH's financial solvency.

The objective of this report is therefore to present a cost-based, flexible pricing methodology which focuses on realistic goals associated with the Guam Memorial Hospital's achievement of improved financial results.

A major reason for the study was the Hospital's concern that costs, including hospital overhead, exceeded charges in many of the patient service departments. In order to determine the propriety of rates charged, it was believed that the Hospital needed to have an ongoing methodology with which to internally assess allocated costs and the corresponding rates charged for departmental services. This is an important concept because it results in an analyses that differs from previous "across the board" rate change implementations.

To this end, Deloitte & Touche has developed a cost-based pricing methodology for Guam Memorial Hospital which combines the results of departmental net revenue determinations with cost allocation results in order to provide an overall pricing strategy. An important concept with respect to this methodology is the fact that the Hospital's actual net reimbursement is substantially less than its charges on both an aggregate level and within individual departments. The following results are from the Hospital's 1991 fiscal year:



<u>Description</u>	<u>Amount</u>	<u>Percent</u>
Gross Revenue (Charges)	\$ 44,936,492	100.0%
<u>Net Revenue (Actual Reimbursement)</u>	<u>32,957,166</u>	<u>73.3</u>
Resulting Write-off Allowance (Uncollectible Charges)	\$ 11,979,326	26.7%

The figures indicate that more than twenty-six cents of every dollar charged by GMH was not collected due to contractual allowances comprised of Medicare and Medicaid reimbursement limitations, bad debts, write-offs, and insurance coverage policies which denied payment to the Hospital for medical services provided to individuals in need of health care.

Given the write-off allowance which exists, the cost-based pricing methodology entails the identification of direct costs in the Hospital's revenue producing departments and the addition to these costs of a department-specific overhead allocation. These two components comprise "allocated costs". The allocated costs which are determined are then combined with the write-off allowance figure in order to develop "adjusted allocated costs". The adjusted allocated costs are then compared with departmental net revenues for the purpose of calculating departmental profits and losses, and any resultant shortfalls in GMH patient charges.

Based upon the Deloitte & Touche analysis of the Hospital's 1991 fiscal year results, most departments are experiencing significant losses. Of the 27 operating areas which generate gross revenues from patient services, 22 departments experienced a net operating loss. The net departmental operating losses are especially great in the direct patient care areas such as the individual nursing units, the skilled nursing facility, intensive care unit, and emergency department. The individual departmental operating losses for FY 1991 totaled \$16 million. The financial results indicate that because of write-offs and uncollectible charges, a gross charge increase of approximately \$29 million would be necessary in order to realize the \$16 million of net revenue that is required to achieve breakeven results in the operating departments which are currently losing money.

The rate increases that would be required to eliminate losses would entail, on a weighted average basis, a five-year phased increase of approximately 10.5 percent per annum. This increase excludes the consideration of an inflation factor that would be in addition to any real dollar increases.



It is important to note, however, that the dynamics of the Hospital's operating environment vary greatly from one year to the next. Therefore, it may not be appropriate to consider addressing the increasing operating deficit with a lump sum governmental subsidy or even a pre-determined phase-in schedule of price increase allowances. Instead, Guam Memorial Hospital is perhaps best served by utilizing the Deloitte & Touche pricing methodology to annually assess the current status of departmental results and the appropriate rate increases for the subsequent year. If price increases are firmly established years in advance, they are not likely to accurately reflect changes in operating conditions which will undoubtedly occur in the interim.

In addition to the development of a cost-based pricing methodology for existing charges at the Hospital, a cost allocation process was developed for the purpose of introducing new charges into the Hospital's pricing system. The methodology for pricing new charges applies to pharmaceuticals, medical supply items, and nursing procedures.

Operational issues, which are unrelated to the cost allocation methodology and new rate structure development, have also been identified. The operational issues concern cost reduction and/or revenue enhancement opportunities in the areas of materials management and inventory control, physician billing, and charge capture methodologies. It is important to note that these opportunities require a focused and sustained effort over a measured period of time (rather than a short-term approach) in order to realize implementation results.

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

TABLE OF CONTENTS

<u>Section</u>		<u>Page</u>
I.	Statement of Objectives and Overview of Activities	I-1
II.	Introduction - Health Care Trends and Issues in Guam and the United States	II-1
III.	Cost Allocation	III-1
	. Background	III-1
	. Existing Methodology	III-1
	. Recommended Methodology	III-2
	. Cost Allocation Methodology and Model	III-3
	. Findings	III-12
	. Important Issues	III-14
IV.	New Rate Structure Development	IV-1
	. Introduction	IV-1
	. Development of Payor Information	IV-1
	. Payment Methodologies and Contractual Allowance	IV-2
	. Crossovers and Reclassifications	IV-5
	. Payor Financial Results	IV-6
	. Departmental Financial Results	IV-8
	. Incremental Realization	IV-11
	. Ratio of Costs to Charges (RCCs)	IV-12
	. Cost-Based Pricing Methodology - Existing Charges	IV-13
V.	Departmental Operating Results	V-1
VI.	New Charge Identification and Development	VI-1
	. Pharmacy Charge Methodology	VI-2
	. Supply Item (CSR) Charge Methodology	VI-3
	. Nursing Procedure Charge Methodology	VI-5
	. New Supply Charge Identification	VI-9
	. Sterile Supply and Equipment Charges	VI-11
VII.	Internal Operational and Net Revenue Enhancement Opportunities	VII-1

**GUAM MEMORIAL HOSPITAL AUTHORITY**  
**Net Revenue Enhancement Engagement**

**TABLE OF CONTENTS**

(Continued)

**Exhibits**

- I. Cost Allocation Model Print-Outs
- II. Cost Allocation Statistics - Summary Forms
- III. Payor Summary (NIR 2)
- IV. Departmental Summary by Payor (NIR 3)
- V. Required Percentage Departmental Charge Increase for Breakeven Results
- VI. Unadjudicated Medical Supplies and Proposed Charges
- VII. Unadjudicated Sterile Supply Items and Proposed Charges

I. STATEMENT OF OBJECTIVES AND OVERVIEW  
OF ACTIVITIES

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

I. Statement of Objectives and Overview of Activities

As a result of its designation and standing as a government-funded provider, Guam Memorial Hospital (GMH) has been required to manage its financial operations while balancing the concern of self-sustaining net income results with the mission of a not-for-profit, municipal entity. The geographic locale of Guam combines with the Hospital's standing as the primary health care provider for the Micronesian Islands to result in a patient payor mix and reimbursement structure that is not typical of most acute care providers. In addition, the low percentage base of Medicare-insured patients and the rate structure adjudication process that the facility is required to adhere to adds to the complexity of the Hospital's operating environment. These factors, which are unique to Guam Memorial Hospital, present distinct challenges with respect to maximizing net revenue while concurrently remaining responsive to the price sensitivity of the marketplace. A typical mainland hospital facility has a revenue structure which allows for independent determination of charges. Negotiated contractual arrangements exist with the dominant insurers and specify payment terms and/or applicable discount percentages. Subject to such contractual arrangements, the mainland provider is always able to make internal management decisions regarding patient charges without conferring with or receiving approval from legislative authorities or insurance companies. The result is that these providers are more easily able to maximize net revenue by strategically structuring their patient charges.

Guam Memorial Hospital management, in the fall of 1991, requested a review of its cost centers and cost allocation practices so that patient charges and associated expenses could be more properly aligned and correlated. An important management objective also related to the development of a charge capture monitoring and control system that would reduce lost or missing patient charges and enhance internal efforts to reduce the amount of the General Fund subsidy. Given this scenario, the overall objectives of Guam Memorial Hospital in conjunction with the Net Revenue Enhancement Project may be summarized as follows:

- . To establish an effective, ongoing pricing process for current and future use by Guam Memorial Hospital personnel;
- . To incorporate a net revenue driven, Hospital-wide rate restructuring philosophy;
- . To identify additional operational and net revenue enhancement opportunities;
- . To develop cost-based pricing methodologies which focus on individual, departmental contribution margins.

It was neither the intent nor the result of this study to address the reasonableness of departmental expense levels. Therefore, to the extent that expenses may be excessive now or in the future in one or more departments, it would not be identified solely through the rate-setting methodology presented in this report.

#### Overview of Activities Conducted

Subsequent to the downloading of twelve months of operating data (October 1, 1990 to September 30, 1991) for Guam Memorial Hospital to the Deloitte & Touche Net Income Realization Model with substantial assistance from Hospital personnel, Deloitte & Touche personnel conducted the following activities:

- . Introductory meeting with management to review engagement scope and objectives;
- . Discussions with Hospital management to define reimbursement methodology for each third party payor and construct definition of model inputs to allow for calculation of realization by payor and operating department;
- . Development of "base case" summary and departmental reports in order to provide detailed information for Hospital management and staff to review prior to implementing any targeted rate alternatives;
- . Detailed individual interviews with department managers to explain net revenue enhancement concepts and procedures;
- . Evaluation of departmental charge capture methodologies and inventory control;
- . Presentation of a summary listing of chargeable service and supply items currently missing from the Hospital's fee schedule (missing charges);
- . Utilization of a micro-computer based pricing methodology for ongoing use by Hospital personnel in developing and modifying charges for the purpose of structuring a cost-based pricing methodology;
- . A detailed analysis of Hospital costs, including creation of a cost allocation model for the Hospital's continuing use, to accurately identify the appropriate allocation of overhead expenses on a departmental basis;
- . Review of Medical Records coding and procedures;
- . Training of GMB finance, accounting and other management personnel in the use of the Deloitte & Touche Net Income Realization Model.



II. INTRODUCTION - HEALTH CARE TRENDS  
AND ISSUES IN GUAM AND THE UNITED STATES

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

**II. Introduction - Health Care Trends and  
Issues in Guam and the United States**

Health care costs in the United States have been receiving increasing attention in recent years as they continue to increase faster than the overall rate of inflation and account for a larger percentage of the nation's Gross National Product (GNP).

Based on data from R-C Publications, Inc. in Phoenix, Arizona, the United States Consumer Price Index (CPI) averaged a 4.70 percent annual increase from 1986 through 1990, while the index of hospital prices averaged an 8.55 percent annual increase during the same period. Modern Healthcare magazine reported in its January 6, 1992 issue that American healthcare spending rose 11 percent in 1991 and that health care as a percentage of the GNP increased from 12 percent in 1990 to 13 percent in 1991.

For comparison, the Guam CPI during the same 1986 through 1990 period averaged a 7.48 percent annual increase, while Guam's CPI for Medical Care averaged a 7.93 percent annual increase, according to data obtained from the Department of Commerce, Government of Guam.

At a glance, it is obvious that Guam has been experiencing a higher overall inflation rate than the United States. In contrast, medical prices on Guam appear to have been kept much closer to the overall inflation rate than those achieved in the United States. This is deceptive for one major reason. Guam's medical care CPI includes hospital expense as a major component of the CPI. However, this component consists of what Guam Memorial Hospital charges its patients, i.e., the expense to the patients, rather than the expense of operating the Hospital. Because the Hospital has not implemented a broad price increase since January 1988, the rise in the Guam CPI for Medical Care has apparently resulted from significant increases in other services, such as physician fees, insurance premiums, etc.

The implications of this are evident in the recent financial history of the Hospital. Listed below are some key indicators of the Hospital's performance during the last five fiscal years, based on available data.



<u>Fiscal Year</u>	<u>Gross Patient Revenues</u>	<u>Operating Expenses</u>	<u>Adjusted Patient Days (1)</u>	<u>Revenue Per APD</u>	<u>Expense Per APD</u>
1987	\$31,662,175	\$25,064,274	49,129	\$644	\$510
1988	33,365,674	27,849,778	57,001	585	489
1989	34,929,654	32,959,697	56,809	615	580
1990	39,765,632	40,799,527	64,644	615	631
1991	44,960,651	49,061,267	71,500	629	686

(1) Adjusted patient days (APD) is a commonly used and accepted industry statistic used to adjust actual patient days upward to take into account outpatient volume and still provide a meaningful statistical basis. The formula for computing APDs is: Patient Days x (Total Patient Revenue / Inpatient Revenue).

While patient revenues have increased substantially since 1987, the APD statistic helps in determining that the increase is volume based, not price based. Patient revenues in 1991 were 42 percent higher than in 1987, yet patient revenues per APD were two percent lower. This is reflective of the fact that much of the Hospital's increased revenue volume is from relatively low intensity outpatient volume. The Hospital's outpatient revenues have consistently increased in recent years from approximately \$2.2 million in 1987 to \$18.1 million in 1991, resulting in continued increases in APDs.

In comparison, the Hospital's operating expenses increased significantly, both in total dollars (96 percent higher in 1991 than in 1987) and in expenses per APD (35 percent higher). Much of the increased operating expenses were beyond the Hospital's control, e.g., legislative initiatives such as the \$5,440 salary increase, which will have a continuing impact on the Hospital's finances. The Hay salary study, to be implemented in fiscal year 1992, is also expected to have a significant and ongoing impact.

The results of the Hospital's relatively flat revenues and rising costs are numerous. As discussed in Section III of this document, the number of Hospital departments with deteriorating margins are increasing, even before taking into account Medicare and Medicaid contractual allowances, bad debts and other uncollectible charges.

An additional result is the deterioration of the relationship between the Hospital's departmental revenues and expenses. Following is a comparison of the Hospital's mark-up ratios in selected departments with those of United States hospitals and various subsets thereof. Certain ancillary departments generally represent the highest "mark-up" areas. We have compared the Hospital's 1991 mark-up ratios, based on the cost allocation methodology described in Section III of this document, with the median comparable ratios

for all United States hospitals, all Hawaii hospitals, all freestanding Government owned hospitals and those hospitals designated by Medicare as Sole Community Hospitals (hospitals in a relatively isolated location). The comparable data represents 1990 median amounts (the latest data available) and is from Medicare cost reports which, as described in Section III, is based on the same general methodology. The mark-up ratios are defined as all applicable department charges divided by fully allocated costs for all applicable department services. Higher amounts represent higher charges in relation to costs. Physician expenses related to patient care are excluded from all amounts.

Because these ratios are based on fully allocated departmental costs and exclude a factor for uncollected charges, which varies from hospital to hospital, they are not suitable for use in setting rates. They are, however, the best comparable data available. In Section VI of this document, recommended mark-up methodologies for setting rates are presented for medical supplies and drugs based on the actual cost of the supply or drug involved, and includes recognition of uncollected charges.

Mark-up Ratio, All Ancillary Services

GMHA	1.16
All U.S. Hospitals	1.93
All Hawaii Hospitals	1.97
Government Hospitals	1.81
Sole Community Hospitals	1.81

*dept charge  
: dept allocated  
cost*

Mark-up Ratio, Medical Supplies

GMHA	1.19
All U.S. Hospitals	2.38
All Hawaii Hospitals	1.65
Government Hospitals	2.38
Sole Community Hospitals	2.24

Mark-up Ratio, Drugs Sold

GMHA	1.45
All U.S. Hospitals	2.73
All Hawaii Hospitals	2.19
Government Hospitals	2.58
Sole Community Hospitals	2.58

Mark-up Ratio, Laboratory

GMHA	1.10
All U.S. Hospitals	2.12
All Hawaii Hospitals	2.31
Government Hospitals	1.91
Sole Community Hospitals	1.83

Mark-up Ratio, Radiology

GMHA	1.23
All U.S. Hospitals	1.82
All Hawaii Hospitals	1.81
Government Hospitals	1.68
Sole Community Hospitals	1.66

Source of comparative data: The Sourcebook, 1991 Edition, published by Health Care Investment Analysts, Inc. and Deloitte & Touche.

It is apparent from the above comparison that the Hospital marks up its services significantly less than the vast majority of hospitals in the United States. The fact that the Hospital has not had a general rate increase since January 1988 obviously impacts this comparison, because expenses have continued to rise.

Another result of the Hospital's relatively flat revenues and rising costs has been increased subsidies from the Government of Guam to the Hospital. Subsidies since 1988 have been as follows:

<u>Fiscal Year</u>	<u>Subsidy</u>
1988	\$ 6,470,199
1989	5,808,252
1990	9,105,125
1991	11,610,922

By 1991, the subsidy reached 35 percent of net patient revenues, i.e., revenues collected after Medicare and Medicaid contractual allowances, bad debts and other uncollectible charges.

Mainland hospitals typically increase rates annually with Board approval. Increases are based on financial objectives, market share strategy and competitive factors. Most mainland hospitals are not physically isolated from competitive facilities. Therefore, high profile items such as room and board charges, chest x-rays, EKGs and common laboratory tests may be influenced as much or more by the pricing of competitors as by the cost of providing such services in a hospital environment. Other less publicized procedures often receive the bulk of rate increases. Over time, this tends to result in a number of highly profitable departments that subsidize the operations of losing departments.

Perhaps most importantly, mainland hospitals have the autonomy to set their rates. Without the ability to consistently cover their operating expenses and future capital requirements, they would not be able to continue operating.

Guam Memorial Hospital has historically lacked this autonomy to set their own rates, even in the face of significant expense increases. The Hospital has survived due to the increasing government subsidies described above. It is questionable how long the government will be willing and able to continue subsidizing Hospital operations in ever increasing amounts.

Substantial rate increases, as discussed later in this document, would be required if the Hospital were expected to operate self-sufficiently. The size of the required rate increase is a function of two major items: the lack of regular rate increases since January 1988 and the continued escalation of operating expenses. As mentioned previously, much of the increase in operating expenses over the last few years was beyond the Hospital's control. However, it was neither the intent nor the result of this study to address the reasonableness of departmental expense levels. Hospital management must continue to address and manage costs in order to keep future required rate increases as low as possible.

Further sections of this document discuss our recommended methodology and rationale for establishing and increasing rates over a period of time and consistent with the Hospital's cost structure.

Section III reviews the recommended cost allocation methodology for determining departmental profitability before uncollected charges.

Section IV reviews the Deloitte & Touche Net Income Realization Model, which assists in determining uncollected charges by charge item, payor and department.

Section V reviews the methodology by which to combine the analyses to compute required revenue increases to reach a breakeven level. The breakeven level is used to reflect the revenue increases required to cover the cost of current operations. As discussed in Section III, operating at breakeven would not provide funds for future investment in assets and improved technology.

Section VI reviews use of the recommended methodology to set rates for new drugs, medical supplies and nursing procedures which are not currently being charged to patients.

**III. COST ALLOCATION**

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

III. Cost Allocation

Background

A major reason for this study was the Hospital's concern that costs, including hospital overhead, exceeded charges in many of the patient service departments. In order to determine the propriety of rates charged, it was believed that the Hospital needed to have an ongoing methodology with which to internally assess allocated costs and the corresponding rates charged for departmental services. There are several benefits to the consistent use of such an ongoing methodology. These include:

Identification of financial results by department so that rate increases can be varied by department. This will, over time, allow for a more equal matching of department rates with the costs of providing such services. Across-the-board rate increases will serve to increase the disparity of the various department results.

The ability to assess changes from year to year in the relationship of departmental revenues and expenses and therefore to measure progress by department.

A quantifiable basis from which to substantiate requested rate increases.

It is important to note that a comparison of departmental costs and revenues does not result in the final departmental profit or loss. Not all payors pay full charges. There are additional departmental write-offs which further affect departmental profits and losses. Notable examples include Medicare and Medicaid, which limit their payments, and insurance companies that have historically denied certain charges. This concept is discussed further in Section IV which describes the Net Income Realization (NIR) Model and New Rate Structure Development.

Cost allocation refers to a method by which all Hospital expenses of overhead departments, i.e., non-revenue producing departments, are reasonably allocated to the appropriate patient service, or revenue producing, departments. The terms cost and expenses are assumed to be interchangeable for purposes of this report.

Existing Methodology

Medicare has historically required the annual filing of the Medicare cost report. This report determines reimbursable cost based on Medicare regulations and is the basis by which Medicare and the Hospital settle up any differences between such reimbursable cost and interim payments received by



the Hospital during the year on an estimated basis. Included in the cost report methodology is a step-down cost allocation (Worksheets B and B-1) used as a means of allocating overhead department costs to revenue producing departments. This methodology involves developing certain statistics for each overhead department as a basis for allocating each department's costs to other departments. After all overhead department costs have been allocated, the revenue producing department costs include their allocated share of all hospital overhead. The result is a more realistic depiction of total departmental costs, as the various overhead departments are a necessary part of the operation of a hospital.

### Recommended Methodology

Deloitte & Touche recommends that the Hospital utilize the general Medicare cost allocation methodology to determine departmental costs. We have developed a Lotus-based model to assist the Hospital to this end. Benefits of utilizing this general methodology include:

- . The methodology has been in existence approximately 25 years and is generally accepted.
- . The Hospital already develops departmental statistics which can be utilized. Additional work is; therefore, kept to a minimum.
- . A totally new methodology would be unproven, open to criticism and require substantially more additional work by Hospital staff than the recommended methodology.
- . The methodology allows for the segregation of physician revenues and expenses from Hospital service revenues and expenses.

The cost allocation methodology and model are described below. There are several notable differences between the recommended methodology and the requirements under Medicare regulations. These differences generally relate to the elimination of certain costs under Medicare regulations which are not eliminated under our recommended methodology. We are not suggesting that Medicare regulations be ignored for purposes of preparing the Hospital's cost report. For purposes of comparing departmental costs with revenues as a means to establish rate increases, all costs should be included. Major exceptions to Medicare regulation requirements include the following:

#### . Physician Payments

Payments to physicians for patient care services are eliminated from Hospital costs under Medicare methodology. This is because physicians services are paid by Medicare under a different system than hospitals and such payments are not cost-based.

Our recommended methodology includes expenses related to payments to physicians for patient care services, but segregates such expenses within each applicable department. In this way, most overhead allocations are applied to the department, not the physician services, and it is possible to compare physician charges with physician costs in the same manner as with other departmental charges and costs.

#### Unfunded Pension Costs

Medicare regulations require the elimination of costs associated with the Hospital's unfunded pension costs because they will not be paid within the next year.

Our recommended methodology includes such costs because they are an actuarially determined liability of the Hospital. This is an expense that will have to be funded eventually, either through rates or subsidies, and should be included in the determination of total Hospital costs.

#### Government of Guam Expenses

Because the Government of Guam is a related party to the Hospital, Medicare allows documented expenses of the Government, which relate specifically to the Hospital, to be included in reimbursable costs of the Hospital. This is true even though such expenses are not reflected on the books and records of the Hospital.

Our recommended methodology excludes such costs because they are neither the obligation of nor paid by the Hospital. Therefore, in establishing rates, such expenses should not be included.

#### Cost Allocation Methodology and Model

Preliminary drafts of the model methodology and related output were discussed with Hospital personnel in December 1991. It was agreed that the recommended methodology was practical, relatively easy to use, and provided the necessary documentation to support allocated departmental costs.

The recommended methodology and how the model incorporates such methodology are described below. Sample printouts of applicable sections of the model referred to below are included in the Appendix as Exhibit I.

The model will operate in any version of Lotus 1-2-3, preferably version 2.3. Additionally, the various print commands are set up for optimal use on a laser printer. We understand this will not require any additional expenditure by the Hospital.

## Menu System

The model includes a series of menus to allow for ease of use. The menus include the following main sections:

- . Input To access appropriate sections for the input of departmental expenses and indirect expenses, departmental revenues, other operating revenue, reclassifications, statistics and other data.
- . Review To review on the screen grouped expenses, grouped revenue, allocated cost, the departmental ratios of cost to charges (RCC) and other data.
- . Print To print any or all of the categories described above.
- . Save To save the file with a designated file name.

The menu system is controlled by a series of macros. The only macro command that need be memorized is Alt-Z, which will return the user to the main menu from anywhere on the spreadsheet.

While we have attempted to build a reasonable amount of flexibility into the model, there is the distinct possibility that, at some point in the future, some modifications to the model will be desired or required. The model is simple enough that a user with a solid intermediate knowledge of Lotus, and familiarity with the cost allocation methodology, should be able to make any required changes.

## Input Section

The input section of the model has been designed to correspond with the Hospital's general ledger organized by department. This general ledger lists all accounts in account number order and is ideal for summarizing the Hospital's direct departmental expenses, patient revenues, other indirect expenses and other operating revenues.

The input section lists each department name and the first four digits of the corresponding account number for each department. For example, the first expense department listed in the Input Section of Exhibit I is Board of Trustees. The account number is 6-000, which is the first four digits of all expense accounts included in the Board of Trustees department.

## Expenses

Two amounts are required to be input for each expense department and an additional amount may be input, as follows:

- . Salaries, which includes all accounts where the last three digits are from 111 through 117, are a required input.

- . Benefits, which includes all accounts where the last three digits are from 121 through 125, are an optional input.
- . Total Department Expense, which is provided as a sub-total for each department on the general ledger, is a required input.

The remaining column in this section, Other Expense, is computed automatically.

Also included in the expense section are accounts which are classified as Other Indirect Expenses and Depreciation Expenses.

Depreciation expense represents the cost of the Hospital's buildings and equipment over the estimated useful lives of the applicable assets. While depreciation is not a cash expense, cash was expended up front for every building, renovation project and piece of equipment. By including Depreciation expense in the cost allocation methodology for use in setting rates, the Hospital will be reflecting the cost of these assets as they are used, rather than in the year of purchase.

To exclude depreciation expense from the cost allocation is to ignore that a cash investment was required for each asset purchased. If the Hospital's rates were to be increased to the point where the Hospital breaks even, such rates would include a means of recapturing the past investment in depreciable assets. Even then, the rates would not be adequate to fund future investments in assets. The Hospital would have to consistently show overall profits to be able to internally fund future asset purchases.

#### Revenues

Similar to expenses, the revenue input section is also listed by general ledger account number with the department name listed. Required input for patient revenues is the amount of inpatient and outpatient revenues in the applicable column of the Input Section (see Exhibit I). There are additional lines in the model to accommodate revenue from physician billing which are not currently being billed.

Other revenues, which include those accounts beginning with the numeral 9, also require input. These revenues are generally used to reduce expenses in corresponding departments. In addition, this section requires additional input items, as follows:

- . Cafeteria meal charge. On the same line as Cafeteria revenues in the Other Revenues input section, there is a place to enter the average charge for a patient-equivalent meal when purchased in the Cafeteria. The current average charge was determined to be \$5.10. This is used to compute a dietary statistic for Cafeteria meals which are equivalent to a typical patient meal.



The following items are input in the Drugs and Supplies input section:

- . Direct medical supplies expense. The actual expense related to CSR chargeable supplies should be entered. This input includes account numbers 6-311-401 and 6-311-404. This amount will be used to assist in setting rates for new supplies (supplies not previously used or not currently charged for).
- . The current year collection rate for CSR supplies from the NIR 1 report, which is further discussed in Section IV of this document. This is also used to assist in setting rates for new supplies.
- . Direct drugs expense. The actual expense related to drugs sold to patients should be entered. This input is account number 6-530-403. This amount will be used to assist in setting rates for new drugs (drugs not previously used or not currently charged for).
- . The current year collection rate for Pharmacy from the NIR 1 report, which is further discussed in Section IV of this document. This is also used to assist in setting rates for new drugs.
- . The current year collection rate for inpatient nursing units (Adults and Pediatrics) from the NIR 1 report, which is further discussed in Section IV of this document. This is used to assist in setting rates for nursing procedures.

#### Reclassifications

This section is used to reclassify certain expenses to a more appropriate cost center or to segregate certain expenses. Copies of supporting workpapers describing the computation of the reclassifications will be provided to Hospital personnel under separate cover. The following is a description of the reclassifications we identified and incorporated into the model for the Hospital's fiscal year 1991.

- . Segregate Cafeteria expenses from Dietary. All expenses are currently grouped in one general ledger department. However, similar to the Medicare cost report, there are different statistics used to appropriately allocate Dietary and Cafeteria, as further discussed in the following Statistics section. This reclassification was based on an available analysis of hours worked and a review of cost allocations between the departments in prior years.
- . Reclassify Anesthesiologist salaries and benefits related to patient care services to a separate line on the cost allocation model. As described previously, physician expenses are included in this allocation but are segregated from other department expenses. Amounts were derived from a physician time analysis already prepared for use in the Medicare cost report.



- . Because the remaining expense in the Anesthesiology department after the above reclassification is minimal, it was reclassified to the Operating Room department.
- . Most contracted physician expenses are included in the applicable department on the general ledger. These expenses, to the extent they related to patient care services, were reclassified to segregate them from other department expenses. Amounts were derived from a physician time analysis already prepared for use in the Medicare cost report.
- . Physician employees, other than Anesthesiology described above, are expensed in the Medical Director department on the general ledger. These salaries and benefits, to the extent they related to patient care services, were reclassified to the applicable department where services are performed, but segregated from other department expenses. ~~The portion of salaries and benefits for these same physicians that did not~~ relate to patient care services was reclassified to the applicable department.
- . Documentation for prior year encumbrances (account 9-003) paid during the current year were analyzed for major expense categories. An electric bill for \$50,676 was reclassified to the Maintenance department and a Radiology maintenance contract for \$104,400 was reclassified to Radiology. The balance of this account was made up of a large number of relatively small items (generally under \$10,000) and was reclassified to Administration.
- . Documentation for expired inventory items written off during the year were analyzed for major expense categories. The majority of the expired items were drugs or medical supplies and were reclassified as such. The balance of this account was reclassified to Administration.

It is important to note, however, that additional reclassifications are likely to be necessary in the future, and Hospital personnel should be alert to identify such and incorporate them into future cost allocations. More than any other single area, new reclassifications may require formula changes in the cost allocation model.

#### Statistics

The cost allocation statistics are an integral part of the process. The statistics are what determines how the expense of the overhead departments is allocated to the revenue producing departments.

As discussed previously, most statistics to be utilized on the model are consistent with those required on the Medicare cost report. The statistics we have recommended that are not currently utilized on the Medicare cost report have proved readily available with little or no extra effort required. Similar to the Reclassifications, copies of statistical summaries utilized in the model for fiscal year 1991 will be provided to Hospital personnel under separate cover.

The statistics recommended and the corresponding departments used for allocation are as follows:

Statistic Used:

Departments:

Square footage

Depreciation-Building  
Maintenance and Repairs

Equipment Depreciation by  
Department

Depreciation-Equipment

Gross Salaries (4)

Employee Benefits (1) and  
Personnel

Accumulated Cost (4)

Administration

Gross Revenues (4)

Business Office (2)  
~~HCRS (2)~~

Number of Phone Lines

Communications Center (2)

Costed Requisitions

Procurement (2)  
Central Supply (3)  
Pharmacy (3)

Pounds of Laundry Used

Laundry and Linen

Time Spent (Departmental Surveys)

Housekeeping  
Medical Records  
Social Services

Number of Patient Equivalent  
Meals Served

Dietary

Full-Time Equivalents (FTEs)

Cafeteria

Nursing Hours Worked

Nursing Administration

Notes:

- (1) Includes only employee benefits not directly assigned to departments.
- (2) Department is generally included in Administration on cost report. It is recommended to be kept separate for this cost allocation as more appropriate cost allocation statistics are available.
- (3) Allocation based on costed requisitions is dependent on the proper matching of revenues and expenses. Currently, all CSR and Pharmacy expenses are being allocated to Medical Supplies Sold to Patients and Drugs Sold to Patients, respectively.
- (4) Separate statistics do not need to be gathered. Statistics are generated from expenses or revenues input on the model.

Print-outs of statistical summary forms for the applicable departments are included in Exhibit II of this document. These are Lotus-based documents which can be used manually as a form to input from or, preferably, be combined with the cost allocation model to allow for automatic statistical updates.

Department Grouping

The numerous general ledger departments are grouped on the cost allocation model, similar to groupings performed on the Medicare cost report. The departments listed above in the Statistics section represent the grouped overhead departments used in the allocation. For reference, below is a summary matching all general ledger departments, indirect expense line items and other revenue line items with the grouped departments used in the cost allocation:

Department for Cost Allocation

General Ledger Department

Depreciation-Building  
 Depreciation-Equipment  
 Employee Benefits and Personnel

Depreciation-Building  
 Depreciation-Equipment  
 Hospital Education  
 Personnel

Administration

Annual Leave  
 Unfunded Retirement Contr.  
 Employee Physical Exam  
 Board of Trustees  
 Administration  
 Volunteers  
 Planning  
 Safety  
 Medical Director  
 Data Processing  
 General Accounting  
 \* Recovery of PY Expenses  
 Bank Charges  
 \* Other Misc. Revenue  
 \* Interest Income  
 \* Assess. of Liq. Damages  
 Prior Year Encumbrances (partial)  
 Expired Inventory (partial)  
 Patient Affairs  
 Admissions  
 \* Returned Check Svc Chg  
 \* Recovery from Write-Off  
 \* MIP \$5 Cost Share

Business Office

\* Represents revenue or a reduction of expense. Therefore, expenses used in the cost allocation are net of non-patient service revenues.



Department for Cost Allocation

Communications Center  
Procurement  
Maintenance and Repairs

Laundry and Linen  
Housekeeping  
Dietary  
  
Cafeteria  
  
Nursing Administration  
Central Supply  
  
Pharmacy  
  
Medical Records  
  
HCRS  
Social Service  
Adults and Pediatrics

ICU  
  
Nursery

Skilled Nursing —  
Operating and Recovery Room  
Labor and Delivery Room  
Anesthesiology  
Radiology

General Ledger Department

Communications Center  
Procurement and Supply  
Maintenance Office  
Bio-Medical  
Boiler  
Carpentry  
Electrical  
General Repairs  
Grounds Maintenance  
Painting  
Plumbing  
Refrigeration and A/C  
Welding

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Prior Year Encumbrances (partial)  
Laundry and Linen  
Housekeeping  
Dietary (partial)  
\* Dietary Sales  
Dietary (partial)  
\* Cafeteria Sales  
Nursing Administration  
Central Supply Room  
Expired Inventory (partial)  
Pharmacy  
Expired Inventory (partial)  
Medical Records  
Medical Library  
\* Medical Records Revenue  
HCRS  
Social Service  
Medical/Surgical  
Obstetrics  
Pediatrics  
Surgical Ward  
ICU and CCU  
Medical Telemetry  
Nursery  
Intermediate Nursery  
NICU  
Skilled Nursing  
Operating Room/PAR  
Labor and Delivery  
Anesthesia  
Radiology  
Nuclear Medicine  
Prior Year Encumbrances (partial)

\* Represents revenue or a reduction of expense. Therefore, expenses used in the cost allocation are net of non-patient service revenues.

Department for Cost Allocation

General Ledger Department

Laboratory

Cardiopulmonary  
Physical Therapy  
Hemodialysis  
Emergency Room

Laboratory  
\* Morgue Revenue  
\* Laboratory Services  
Cardiopulmonary  
Physical Therapy  
Hemodialysis  
Emergency Room

\* Represents revenue or a reduction of expense. Therefore, expenses used in the cost allocation are net of non-patient service revenues.

Several of the departments listed above include more than one unit or more than one type of service. ~~The model will allow for segregation of such units or types of service if and when all revenues, expenses, patient statistics and cost allocation statistics reflect such units or services separately.~~ The applicable units or services are as follows:

Obstetrics  
Pediatrics  
Medical/Surgical  
Surgical Ward \*\*

ICU & CCU  
Medical Telemetry

Nursery  
Intermediate Nursery  
NICU

Radiology  
Nuclear Medicine  
CT Scanner  
Ultrasound

Cardiopulmonary (Respiratory Therapy)  
EKG/EEG

\*\* General ledger expenses include this unit called the Surgical Ward. Detailed revenue code data has a Medical Unit, but nothing referred to as a Surgical Ward.

Results of Cost Allocation for Fiscal Year 1991

After all input sections have been accurately completed, the model groups the expenses and revenues as described above, allocates the overhead department costs based on the statistics used, and summarizes the relationship between costs and charges for each department. Summarized data, included in Exhibit I, includes the following:



Ratio of cost to charges (RCC). This represents the relationship between fully allocated departmental costs (including overhead cost allocations) to departmental revenues. Ratios less than 1 indicate charges exceed costs (prior to Medicare and Medicaid contractual allowances, bad debts and other uncollected charges). Ratios greater than 1 indicate costs exceed charges. These ratios are then utilized in the NIR model to factor in the effects of individual department realization and determine gross revenue increases necessary to reach the breakeven point. This process is further discussed in the Section IV, New Rate Structure Development.

NOTE: It is likely that cost-to-charge ratios will change significantly in some departments over the next two to three years as the data supporting this methodology is refined and improved. Additionally, any rate changes implemented, which may vary from department to department, will impact future cost-to-charge ratios, as will the rate of departmental expense increases. ~~This is, in effect, a self-correcting mechanism of the recommended methodology that will adjust required departmental rate increases in the future.~~

Comparison of indirect (overhead) expenses allocated to each department as a percentage of direct departmental expenses. This data provides the basis for future trend analysis of major changes in departmental expenses.

Mark-up ratios for selected departments, which can be compared to industry norms for the United States or selected states. Mark-up ratios are the inverse of cost-to-charge ratios; a cost-to-charge ratio of 0.50 results in a mark-up ratio of 2.00 (two dollars of revenue for every one dollar of fully allocated cost).

Specific mark-up ratios for Medical Supplies, Drugs and Nursing Procedures to be used in the recommended methodology for establishing rates for new supplies and drugs. These ratios are based on the relationship of total allocated costs to the cost of direct supplies and drugs sold during the year. This recommended methodology is further discussed in Section IV, New Rate Structure Development.

### Findings

We used data for the Hospital's fiscal year ended September 30, 1991. This was based on the Hospital's departmental general ledger for that period dated October 21, 1991 and known adjusting entries from that date through December 10, 1991.

As previously noted, the Hospital's concern over departmental losses was a key factor in seeking this analysis. Because rates were not increased during fiscal year 1991, departmental results (the relationship between departmental revenues and expenses) generally deteriorated. The Hospital's cost report for the fiscal year ended September 30, 1990, dated January 15, 1991, reflected losses in all inpatient units and Operating Room, Physical Therapy, Hemodialysis and Emergency Room.

The 1991 data based on the cost allocation methodology reflects losses in all inpatient units, Operating Room, Anesthesiology, Physical Therapy and Emergency Room. Anesthesiology consists of physician expense, and is, therefore, excluded from the cost report. Virtually every department experienced an increase in their RCC. Continued deterioration in departmental results can be expected unless substantial rate increases, as further described in Section V, are implemented. The cost allocation model also highlights physician services to patients being performed in several departments without appropriate billing for such services. These departments include Skilled Nursing, Labor & Delivery, Radiology and Laboratory, with Radiology and Laboratory being the most significant.

Below are the 1991 departmental ratios of cost-to-charge based on the recommended methodology. Again, these indicators of departmental profit (less than 1) or loss (greater than 1) are before Medicare and Medicaid contractual allowances, bad debts and other uncollected charges, which averaged approximately 26 percent of gross revenues during fiscal year 1991.

<u>Hospital Department</u>	<u>Ratio of Cost to Charge</u>
Adults and Pediatrics	1.392
ICU	1.959
Nursery	1.058
Skilled Nursing	5.221
Operating & Recovery Room	1.096
Labor and Delivery Room	.618
Radiology	.908
Laboratory	.813
Cardiopulmonary	.488
Physical Therapy	2.237
Medical Supplies Charged	.839
Drugs Charged	.690
Hemodialysis	.852
Emergency Room	2.281

Physician Services

Skilled Nursing	N/A-No Billing
Labor & Delivery	N/A-No Billing
Anesthesiology	1.035
Radiology	N/A-No Billing
Laboratory	N/A-No Billing
Emergency Room	.721

It should be noted that, even though physician fees are billed for Anesthesiology and Emergency Room, these fees are not billed for services performed for Medicare patients, resulting in foregone revenues.

The RCC for Skilled Nursing stands out as being exceptionally high. There are a number of reasons for this. ① The daily room rate is low by industry standards at \$82.19. The expenses for this unit are also high by industry standards for several reasons. As a department in the hospital, overhead expenses are allocated to Skilled Nursing as to any other department. However, hospital overhead tends to be much higher than it would be for a separate nursing home facility. Skilled Nursing is located in a nursing unit designed for acute care. There is much more space per bed allocated to this unit than would typically be expected in a separate nursing home facility. Finally, the staffing for this unit, based on direct departmental cost, appears to be similar to the Hospital's acute care nursing units. Conversely, in spite of the high costs resulting from the cost allocation process, the Hospital is utilizing available space to provide a necessary community service. Many of the patients in this unit, requiring custodial or intermediate care nursing services, do not have a choice of using alternative facilities due to the lack of nursing home beds on Guam.

#### Important Issues

As mentioned previously, the ratios of costs to charges are likely to fluctuate in some departments, especially over the next two to three years, as cost allocation data is refined and improved, revenue rate increases are implemented and expenses continue to escalate. When the Hospital compares departmental cost-to-charge ratios each year, these factors should be taken into account.

For this cost allocation methodology to work optimally, it is very important that hospital expenses, revenues and statistics be recorded in the proper departments. For example, some nurses may work in more than one department or may move from one nursing unit to another full time. It is critical that their wages be expensed to the actual department(s) worked for the cost allocation data to be as accurate as possible. It is also important that revenues and expenses be matched in the appropriate departments. Using Central Supply as an example, if the revenue from all supplies sold remains in Central Supply, then all the expenses associated with the supplies sold should be applied to Central Supply. Conversely, if the supply revenue is allocated to the department where the supply is used, the expenses associated with Central Supply should be allocated accordingly. We recommend the hospital review their internal systems to verify and document the matching of departmental revenues and expenses.

Revenue departments on the cost allocation model are based on the departmental groupings of general ledger revenue accounts as previously described. As discussed in Section IV, a data download of all Hospital charge codes was performed from the Hospital's detail revenue codes on the data processing system. This data included the utilization of each charge code by payor and the current rate charged for each charge code. The resulting revenue from this analysis is required to be used in the NIR models. However, revenue departments in the Hospital's detailed charge system differ somewhat from the general ledger departments. Therefore, the

revenue departments listed in Section IV and V reflect the descriptions from the detailed charge system, rather than the grouped revenue departments described in this section.

Following is a comparison, based on discussions with Hospital personnel, of the grouped revenue departments from the cost allocation model and the departments utilized from the detailed charge system. RCCs generated in the cost allocation model were applied to each of the comparison departments listed.

<u>Cost Allocation Departments</u>	<u>Revenue Departments</u>	<u>Charge System Departments</u>
Adult and Pediatrics (Inpatient Units)	Obstetrics Pediatrics Medical/Surgical Surgical Ward	Obstetrics Pediatrics Medical/Surgical Medical Unit
ICU	ICU and CCU Telemetry	ICU and CCU Medical Telemetry
Nursery	Nursery NICU	Nursery Intermediate Nursery NICU
Skilled Nursing Operating Room/PAR	Skilled Nursing Operating Room	Skilled Nursing (SNF) Operating Room Cast Room
Labor and Delivery Anesthesiology Radiology	Labor and Delivery Anesthesiologist Radiology Nuclear Medicine	Labor Room Anesthesia Costs X-Ray Nuclear Medicine
Laboratory	Laboratory	Laboratory Lab Blood Administration Laboratory Off Island
Cardiopulmonary	Inhalation Therapy EKG/EEG	Inhalation Therapy EKG, EEG, EMG
Physical Therapy	Physical Therapy Occupational Therapy	Physical Therapy Occupational Therapy (1)
Medical Supplies	CSR	CSR Supplies (2) Gelfoam CSR Item Patient Equipment
Drugs Charged	Pharmacy	Pharmacy Pharmacy Codes
Hemodialysis Emergency Room	Hemodialysis ER Physician Services Emergency Room Doctor's Visit Consultation	Hemodialysis Emergency Room (Physicians) ER Items Medical Summary

(1) Also listed as "Physical Therapy" in detailed charge codes.

(2) There are two separate detailed charge codes named "CSR Supplies".

This schedule will assist the reader in reconciling the departments presented and Hospital personnel in updating this analysis in the future. The Hospital should consider consolidating and standardizing the detail revenue charge codes to match the general ledger presentation of revenues.

Each charge code in the Hospital's Fee Schedule contains a three-digit Uniform Billing (UB) code. These UB codes are required for Medicare billing and are printed on the Hospital's computerized billing forms. Some UB codes on the Fee Schedule do not match the detailed revenue charge code department in which they reside. For example, the Medical Summary department includes the charge code for the Alternate Birthing Center (ABC) Room. We were advised that Medical Summary revenues are attributable to the Emergency Room, however, the UB code for the ABC Room charge is 722, which reflects a Delivery Room charge. The ABC Room charge code should reside in the Labor Room Department of the detailed revenue charge codes.

Some chargeable medical supplies, with the proper UB code of 270, reside in other detailed revenue charge code departments such as Operating Room or Inhalation Therapy. We recommend the Hospital review the Fee Schedule for proper UB coding and departmental classification of charges.

We compared patient revenues on the Hospital's general ledger to patient revenues from the detailed fee schedule activity. Overall, total revenues agreed to within 0.15 percent. However, certain departmental revenues did not reconcile nearly as well. The most significant case was between Obstetrics (one of the inpatient units) and Labor & Delivery. Labor & Delivery revenue on the general ledger exceeded Labor & Delivery revenue on the detailed fee schedule activity by approximately \$580,000, while Obstetrics revenue on the general ledger was less than that on the detailed fee schedule activity by approximately \$580,000. Similar instances occurred in other departments for much smaller amounts. We used the general ledger revenue amounts for purposes of determining the Hospital's departmental ratios of cost-to-charges, but we recommend the Hospital investigate the internal revenue coding mechanisms as described in the preceding paragraphs to assure accurate departmental revenue recognition.

While the Hospital is hoping to eventually establish rates at a level to cover their costs in each department, there are some practical considerations to be addressed. The Hospital is unique in that there is truly no local competition and, therefore, no competitive facility with which to compare rates. Most hospitals do not breakeven or make a profit in all departments. While it is a worthwhile goal to eliminate, or at least lessen, the disparity in departmental profitability, it is not realistic to assume that GMHA will ever be in a position to breakeven or profit in all departments. To the extent that there are losing departments, these funds need to be made up in other, profitable departments. Consequently, as further discussed in Section V, we do not recommend the Hospital reduce rates or keep them unchanged in the few profitable departments.

IV. NEW RATE STRUCTURE DEVELOPMENT



GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

IV. New Rate Structure Development

Introduction

Deloitte & Touche has developed a cost-based pricing methodology for Guam Memorial Hospital which combines the results of departmental net revenue determinations with cost allocation results in order to provide an overall pricing strategy that:

- . Identifies target areas for cost containment;
- . Presents information regarding the individual profit or loss contribution of the twenty-four primary revenue-producing departments at the Hospital;
- . Provides a necessary alternative to "across-the-board" pricing increases which do not consider the specific financial or operating environments of individual services or resolve the financial constraints presented to GMH.

The cost-based rate structure which is proposed assesses required pricing modifications on a departmental level and provides weighted average percentage increase scenarios.

Development of Payor Information

During the 1991 fiscal year, the delivery of patient care services at GMH resulted in the generation of revenue from 118 varying payor classifications. These payor classifications consist of insurance companies, Medicare and Medicaid, and various government entities (e.g. FSM) who reimburse the Hospital for medical care provided to their citizens. A particular insurance company may reimburse GMH for care provided to its customers who are inpatients, outpatients or skilled nursing facility patients. Given this possible scenario, one payor may contribute to the volume in each of the three major classifications outlined below. The following information reflects payor classification results at GMH for the 1991 fiscal year:

43 Inpatient (IP) Payors  
59 Outpatient (OP & HA) Payors  
16 Skilled Nursing Facility (SNF) Payors

118 Total Payors

A download of patient billing information from the 1991 fiscal year to the Deloitte & Touche Net Income Realization Model was then accomplished in order to develop and confirm the gross and net revenue contribution of each different payor to the Hospital's financial performance. The patient services gross revenue payor contribution by patient classification is as follows:

Inpatients	\$28,202,524
Outpatients	15,928,947
Skilled Nursing Facility Patients	<u>805,021</u>
Total	<u>\$44,936,492</u>

It is important to note that the total gross charges of approximately \$45 million reflects patients services revenue only and does not include ancillary sources of revenue such as gift shop sales and cafeteria sales. The Deloitte & Touche NIR 2 report in Exhibit III provides a comprehensive listing of the gross patient services revenue contribution by each of the 118 payors that have been identified. Subsequent to the determination of gross revenue amounts, Deloitte & Touche worked closely with Guam Memorial Hospital Business Office personnel in order to determine third party payor payment methodologies and the associated net cash remuneration to the Hospital.

#### Payment Methodologies and Contractual Allowance

GMH is reimbursed for services rendered and supplies used. Reimbursement comes from many sources (referred to as payors) such as the individuals, insurance companies and government entities which comprise the 118 payors of the Hospital. The simplest case occurs when a hospital invoices an individual for a service and the individual pays (or reimburses) the Hospital for the billed amount when he/she is invoiced. In this case the realization is 100 percent because the Hospital is reimbursed 100 percent of its charges (i.e., it realized 100 percent of charges). Most often, however, a payor such as GMHP, FHP or Medicare reimburses GMH less than 100 percent of charges. The difference between what is charged and what is reimbursed is identified as the contractual allowance. Subsequent sections of this report present the critical nature of the contractual allowance at GMH in connection with the cost-based rate setting methodology. The following is a brief discussion of the four different types of reimbursement categories applicable to GMH and the impact these methodologies have on contractual allowance and realization. Of note is the fact that the reimbursement methodologies which are employed for a specific payor in the Deloitte & Touche Net Income Realization Model attempt to correlate with the payment results rather than with the terms (written or unwritten) of the payor agreement. For example, even though commercial insurers are generally expected to pay the Hospital based on billed charges, many do not remunerate the Hospital 100 percent of billed charges. This is a result of the fact that some charge amounts are deemed "excessive" by the insurers and therefore payment to GMH is denied.

Other charges will be denied by insurance companies for billed services which are not covered under their policy. Notwithstanding this policy by the insurance companies, the Hospital remains committed to its mission of providing quality health care to all individuals without making distinctions between a particular patient's type of insurance coverage or their ability to pay denied charges from their own pocket. Given this practice, certain payors are classified, for purposes of the NIR model, as "DFC", or Discount From Charges even though the contractual arrangement or unwritten agreement does not have a fixed, inherent discount amount which is considered as part of the payment methodology to the Hospital.

The lack of written contracts specifying payment terms between the Hospital and major insurance companies/HMOs could well be a disadvantage to the Hospital in aggressively pursuing reimbursement for denied charges.

Guam Memorial Hospital is unique in that it is reimbursed by a very large component of its payor base on a charge-based payment methodology. This is evidenced by the segmentation of payment methodologies which characterize GMH's payor base. Mainland hospital providers are reimbursed by a relatively small percentage of charge-based payors (i.e., insurance companies). Typically charge-based payors make up between 25 and 40 percent of the payor base due to the fact that Medicare pays mainland hospitals for inpatients on a fixed-fee, predetermined basis and Health Maintenance Organizations (HMOs) typically pay on a per diem or capitated methodology based on negotiated contracts. Theoretically, a high percent of charge-based payors is optimal because it implies that a hospital is reimbursed at an amount which is equal to its established prices for patient care that is delivered. Although this occurs among charge-based payors at mainland providers, the scenario at Guam Memorial Hospital is quite different. The descriptions which follow and elaborate on the payor methodology at GMH illustrate that a large majority of the Hospital's reimbursement is charge-based. However, the charge-based payors in Guam are different in that they do not reimburse the Hospital dollar for dollar for health services which are provided. Therefore, despite an initial review which would indicate advantages to GMH as a result of its high charge-based payor mix, the denial rate of payments by insurance companies to the Hospital serves to undermine GMH's financial stability.

The 118 payors which have been identified are segmented in the following manner with respect to their effective payment methodology to the Hospital:

<u>Reimbursement Category</u>	<u>Payor Total</u>
Per Diem	2
Discount From Charge	76
Full Charge	37
<u>Capitation</u>	<u>3</u>
 Total	 <u>118</u>

It is important to note that the reimbursement categories assigned above are not determined on the basis of any contractual agreement between the payor and provider but instead reflect the results of Hospital collections for its 1991 fiscal year. An example would be the GMHP insurance company. In theory, GMHP reimburses the Hospital on the basis of its full patient charge amounts. In practice, however, the Hospital only collects approximately 80 percent of its GMHP charges (refer to Table 2 later in this Section). The 20 percent "write-off" or contractual allowance amount essentially translates into actual Hospital reimbursement that is a discount from the total charge that is assessed. The frequency of this scenario is evidenced in the table above which indicates that 76 payors effectively remunerate the Hospital based upon a discount from charge methodology.

The four general reimbursement methodologies which apply to Guam Memorial Hospital are described below:

- . Per diem - This methodology is neither cost or charge based. Under this methodology, payors reimburse a hospital a set amount for each day a covered patient is in the hospital. Medicaid effectively pays the Hospital on a per diem basis.
- . Discount from Charges (DFC) - This is a charge based reimbursement methodology. The payor reimburses the hospital for the patient's charges less a negotiated or effective discount. The discount may vary from one charge code to another or may be consistently applied to all charges attributable to that payor.
- . Full Charge - This is a charge based methodology. Under this methodology, payors reimburse hospitals at or very close to 100 percent of charges.
- . Capitation - Under this methodology, a payor reimburses the Hospital a pre-negotiated amount for each of the payor's customers who designate the Hospital as their provider, regardless of the amount of services or supplies the customers receive from the Hospital. Capitation is neither a cost nor charge based methodology. Medicare effectively pays the Hospital on a capitated basis for inpatients because the Hospital has historically exceeded TEFRA reimbursement limits.

Three other categories of reimbursement either do not apply to GMH due to the unique operating environment which exists on Guam or are not a significant component of overall rates:

- . Ratio of Cost to Charge (RCC) - This is a cost based methodology. Payors using this methodology determine a ratio of cost to charges for every department. Based on this ratio, they reimburse the hospital a ratio (or percentage) of the charge from each department. Medicare, for example, generally uses this methodology for TEFRA-based inpatient and outpatient reimbursement, subject to certain limitations which impact the effective reimbursement method at GMH.

. DRG - Remuneration based on each patients' diagnosis that characterizes Medicare inpatient payments to mainland facilities.

. Cost Plus - Remuneration is not applicable due to the absence of any reimbursement based upon the cost of a procedure plus a prenegotiated premium over cost.

The contractual allowance at Guam Memorial Hospital is thus a function of the payment terms (i.e., discount from charges, full charge) through which the many payors reimburse for medical service and supplies rendered.

#### Crossovers and Reclassifications

A key component of the cost-based rate setting methodology involves the calculation of net cash reimbursement (or net revenue) paid to GMH by the various payors. This is required because, as illustrated above, contractual allowances exist whenever the Hospital does not receive a portion of the amount which is billed. The matching of net revenue to the gross revenue provided by the original chargemaster, or fee schedule, proved to be a very complex task at Guam Memorial Hospital. This is primarily due to crossovers and reclassifications which occur as a result of payor adjustments that are made by the Business Office after an initial bill is issued. An example of this may be an individual who entered GMH under the premise that medical services rendered would be reimbursed through Medicare. However, due to the nature of services rendered or a technicality in the patient's Medicare qualification status, it is realized after patient discharge that a different type of insurance (perhaps VA or a commercial payor due to all inclusive spousal insurance coverage elsewhere) is applicable for payment purposes.

The result of this process is one set of Hospital data that provides gross revenue figures based upon initial payor classification and another set of data that provides net revenue figures based upon payor reclassifications which have been made for various reasons by the Business Office. The Hospital should implement improved processes which allow for an efficient, reconcilable matching of gross and net revenue payor information by engaging in either of the following:

. Coding adjustments to the Hospital original chargemaster which reflect the crossovers that are subsequently determined.

. Improving the process whereby the determination of patient payor information at the time of either admission or discharge from the Hospital is completed with a much greater level of certainty than currently exists. This would result in a significant reduction in the occurrence of crossovers and improve the ability to match cash receipts with gross revenues by payor.



In addition, net revenue data was collected by the Hospital on an aggregate level. Once Deloitte & Touche performed the reconciliation of gross and net revenue, the allocation of net reimbursement into payor classifications was performed strictly on a pro rata basis. This is due to the fact that for each payor, gross revenue was segmented by the three major patient classifications: Inpatient, Outpatient, and SNF. Net revenue was not segmented by the three classifications but instead determined as a lump sum amount. Net revenue was then allocated among the three patient classifications based upon the corresponding percentage factor that comprised the gross revenue figure.

Notwithstanding the data constraints which were presented, the reconciliation and pro rata allocation tasks were conducted so that meaningful financial results could be inferred. The results of the analysis were compared against general ledger financial results and empirical data concerning individual payor contractual allowances in order to confirm the reasonableness of the Deloitte & Touche findings.

**Payor Financial Results**

For the 1991 fiscal year, the aggregate results of the Deloitte & Touche patient services revenue analysis indicate that Guam Memorial Hospital's net reimbursement for services provided amounted to less than 74 percent of actual gross charges:

**Table 1**  
**Guam Memorial Hospital Authority**  
**FY 1991 Revenue Analysis**

<u>Description</u>	<u>Amount</u>	<u>Percent</u>
Gross Revenue (Charges)	\$44,936,492	100.00%
<u>Net Revenue (Actual Reimbursement)</u>	<u>32,957,166</u>	<u>73.3</u>
Resulting Contractual Allowance (uncollected charges)	<u>\$11,979,326</u>	<u>26.7%</u>

Stated differently, more than twenty-six cents out of every dollar charged by GMH was not collected due to contractual allowances comprised of Medicare and Medicaid reimbursement limitations, bad debts, write-offs, and insurance coverage policies which denied payment to the Hospital for medical services provided to individuals in need of health care. Results from a sample of GMH's primary payors, based on the data available as described above, are as follows:



**Table 2**  
**Guam Memorial Hospital Authority**  
**FY 1991 Selected Payor Revenue Analysis**

<u>Payor Description</u>	<u>Gross Revenue</u>	<u>Net Revenue</u>	<u>Contractual Allowance</u>
<b>Inpatient:</b>			
Aetna Casualty	\$ 85,026	\$ 68,576	19.35%
Blue Cross	208,059	129,307	37.85
Connecticut General	96,297	64,049	33.49
GMHP	6,080,232	4,885,234	19.65
HML	747,300	549,549	26.46
Self-Pay	5,473,977	2,424,564	55.71
Staywell	1,836,112	1,113,861	39.34
<b>Outpatient:</b>			
GMHP	2,949,510	2,369,818	19.65
Government/Mental Health	193,990	182,331	6.01
Self-Pay	3,065,842	1,357,940	55.71
Medicare	3,159,140	2,883,174	8.74
Staywell	1,112,956	675,165	39.34

It is significant to note that one of the Hospital's largest payors, the self-pay group, remunerates GMH less than one-half of its charges.

The result of the significant level of contractual allowances indicates that even if GMH bills its patients at a level which equals costs and expenses incurred in the delivery of medical care to its patients, a large imbalance would remain between actual net revenue collections and aggregate expenses. In 1991, an \$11.98 million shortfall existed between patient services billings and collections.

The average contractual allowance (uncollected charges) for mainland hospitals is approximately 33 percent. However, it is not appropriate to assume that GMH's lower contractual allowance percentage results in improved financial standing as compared with mainland providers. This is due to two factors:

The pricing structure and charge amounts at GMH are generally lower than mainland hospitals even though underlying cost structures in Guam and on the mainland appear to be similar. Therefore, the 26.7 percent contractual allowance figure at GMH is not a relevant basis for comparison because the higher collection rate for the Hospital applies to a significantly lower charge structure. Some comparisons of GMH and mainland charges are presented in Sections V and VI of this report.

The charge-based payors at mainland hospitals reimburse providers at a rate of almost 100 percent of all charges. As a result, any price increases result in additional payment to the provider. Mainland providers are typically not confronted with situations in which charge-based payors deny payment to the Hospital on the basis that the charges are arbitrarily deemed "excessive". If GMH's charge-based payors truly paid full charges, a significantly lower contractual allowance would result.

An additional matter which relates to the deductions from revenue at GMH concerns the fact that formal contractual agreements governing payment rates do not exist between the Hospital and insurance companies/HMOs. This situation is of critical importance because, in the absence of stipulated payment methodologies, it appears that the insurers enjoy the unfair benefit of not paying the Hospital full charge amounts. Concurrent with this practice of denying payment to GMH, the insurers are raising their insurance premiums that Guam's citizenry must pay while the Hospital has maintained its prices at 1988 levels. It is the practice of mainland hospitals to affiliate with a particular insurer only after a detailed contractual agreement has been outlined which clearly presents the binding payment terms to the Hospital.

#### Departmental Financial Results

There are twenty primary patient services-related revenue producing departments at Guam Memorial Hospital. They are as follows based on the Hospital's detailed revenue codes:

- . Anesthesia
- . Cast Room
- . CSR Supplies
- . Dietary
- . EKG, EEG, EMG (Cardiac Services)
- . Emergency Room
- . Emergency Room Items
- . Hemodialysis
- . Inhalation Therapy
- . Lab Blood Administration
- . Labor Room
- . Laboratory
- . Laboratory Off Island
- . Medical Summary
- . Nuclear Medicine
- . Operating Room
- . Pharmacy
- . Physical Therapy
- . Room and Board
- . X-Ray

These twenty revenue areas accounted for \$44,929,443 in gross patient services billings for fiscal 1991. Six other Revenue centers accounted for \$7,049 in gross billings for the same period. Given the disparity in revenue contribution, they are classified separately:

- . EKG
- . EMG
- . Gelfoam CSR Items
- . Patient Equipment
- . Pharmacy Entry Codes
- . Therapy



Each of the twenty-six revenue centers at GMH has a series of individual procedure charges which comprise the service regimen of a particular department. For example, the Pharmacy Department has a procedural charge for each of the more than 1,400 medications that are provided to patients while the Anesthesia Department has charges for only seven different types of physician charges and "surgeon assistance fees". In total, the Hospital has approximately 3,200 different procedural level charges in its patient chargemaster system. Although not an uncommon amount, the 3,200 figure is somewhat below the number of various charges for a typical hospital similar in size to GMH.

The Deloitte & Touche Net Income Realization Model (NIR) allowed for a combined analysis of each of the Hospital's 3,200 procedural level charges against the 118 different payor classifications that comprise the FY 1991 gross revenue base. This resulted in the ability to develop theoretical net revenue reimbursement figures for all patient services which are rendered. Previously, when the Hospital received a payment from any payor for services provided to a patient by several different departments (i.e., X-Ray, CSR Supplies, Anesthesia, etc.), it was not practical to allocate the cash received to the departments providing service to that patient. However, the NIR model's allocation methodology enables just such a financial allocation to occur. When the financial results of the individual procedures are aggregated and "rolled up" to a departmental level, it enables the determination of net revenue (actual cash collections and reimbursement) on a departmental basis. The ability to reasonably determine net revenue on a departmental basis is fundamental to the cost-based rate setting methodology. It has been noted previously that GMH realized \$32,957,166 on gross patient services revenue of \$44,936,492 for FY 1991. The individual results by the twenty-six revenue centers are as follows:



**Table 3**  
**Guam Memorial Hospital Authority**  
**Departmental Revenue Analysis**

<u>Department</u>	<u>Gross Revenue</u> (Original Revenues)	<u>Net Revenue</u> (Original Reimbursement)	<u>Realization</u>
Anesthesia Costs	\$ 377,228	\$ 275,241	73.0%
Cast Room	23,477	14,912	63.5
CSR Supplies	2,517,286	1,830,732	72.7
Dietary	42,643	33,111	77.6
EKG	47	33	71.3
EKG, EEG, EMG	455,855	330,035	72.4
Emergency Room	1,616,220	1,091,622	67.5
Emergency Room Items	1,363,292	913,766	67.0
EMG	113	90	80.3
Gelfoam CSR Item	1,564	1,134	72.5
Hemodialysis	2,851,204	2,430,492	85.2
Inhalation Therapy	3,200,979	2,395,358	74.8
Lab Blood Administration	71,963	53,714	74.6
Labor Room	2,700,761	1,938,530	71.8
Laboratory	4,594,514	3,297,646	71.8
Laboratory Off Island	136,746	94,676	69.2
Medical Summary	138,076	83,807	60.7
Nuclear Medicine	149,564	111,661	74.7
Operating Room	3,411,231	2,474,313	72.5
Patient Equipment	2,171	1,393	64.2
Pharmacy	5,677,762	4,338,266	76.4
Pharmacy Entry Codes	229	156	68.3
Physical Therapy	429,682	326,359	76.0
Room and Board	11,657,834	8,463,348	72.6
Therapy	2,925	2,003	68.5
X-Ray	<u>3,513,128</u>	<u>2,454,768</u>	69.9
<b>Total</b>	<u><b>\$44,936,494</b></u>	<u><b>\$32,957,166</b></u>	<u><b>73.3%</b></u>

Typical of many acute care providers, GMH experiences very high realization rates in the area of hemodialysis services. In this revenue center department the Hospital collects more than 85 cents on every dollar of services that is charged. Conversely, less than 70 percent of billed charges was collected for radiology (x-ray) services. The departmental variances are representative of the different patient classifications in each area (i.e., inpatient versus outpatient) and the unique payor mix with respect to the 118 different payor classifications that determine the net revenue for each department.

### Incremental Realization

Incremental Realization (IR) is the percentage increase in net revenue that the Hospital may anticipate in connection with a corresponding increase in charges (gross revenue). Stated differently, the incremental realization percent answers the question: "For every dollar that prices (gross revenue) are increased, what is the anticipated net reimbursement (cash collections) that the Hospital will receive?"

It has been noted that the Hospital actually collects less than 74 cents on every dollar of billed patient services. However, the 73.3 percent realization which has been established (refer to Tables 1 and 3) is not an appropriate basis for determining collections on any incremental charges which are billed. This is due to the fact that the reimbursement basis of some payors is not contingent upon Hospital charges (the "payment methodology" paragraph of this section elaborates on this matter). Therefore, if a payor reimburses GMH on the capitation methodology, a price increase would not result in increased net revenue due to the fixed fee nature of the payor's reimbursement to the Hospital. There are currently five major payors whose reimbursement methodology to GMH is not related to patient charges. These payors are as follows:

- . Inpatient Map/Medicaid
- . Inpatient Medicare
- . Inpatient Veterans Administration
- . Skilled Nursing Facility Map/Medicaid
- . Skilled Nursing Facility Medicare

The extent to which these payors comprise the payor mix of the various procedures and departments (revenue centers) will directly affect the difference between the current realization and the incremental realization. For example, it would be anticipated that the labor room would have a minimal amount of patients with Medicare insurance while operating room patients would be comprised of a greater percent of Medicare recipients.

The calculation of Departmental Incremental Realization percentages is based on the output of the NIR 3 Report from the Net Income Realization Model (refer to sample NIR 3 reports in Exhibit IV). This report lists the gross and net revenue contribution of each of the possible 118 payor classifications on a segmented basis by department. A brief analysis of the IR determination for anesthesia costs will serve as an illustration which applies to all 26 revenue centers. The following data is utilized in our analysis (refer to Exhibit IV and Table 3):

- . Anesthesia Original Revenues of \$377,228
- . Anesthesia Original Reimbursement of \$275,241
- . Realization of 73.0% (275,241/377,228)
- . Noncharge-based Payor Net Revenue Amounts:

Inpatient Map/Medicaid	\$18,548
Inpatient Medicare	9,657
Inpatient Veterans Administration	191
SNF Map/Medicaid	0
SNF Medicare	<u>145</u>
Total	<u>\$28,541</u>

The \$28,541 represents the net revenue base within Anesthesia that is comprised of payors whose reimbursement to GMH is not based upon any price changes. Therefore the reimbursement from these payors will remain unchanged, regardless of any price increases or decreases. As noted previously, this includes the per diem and capitation payment methodologies. The \$28,541 is then subtracted from the Original Reimbursement in order to isolate the net revenue for only the charge-based payors. This revised figure is matched against the original gross revenue amount for the purpose of determining the incremental realization percentage. The following data is employed to perform this calculation:

.  $\$275,241 - \$28,541 = \$246,700$  of charge-based payor departmental net revenue

.  $\$246,700 / \$377,228 = 65.40\%$

Thus, the departmental incremental realization for Anesthesia calculates to 65.40%. Therefore, even though empirical data suggests that the Hospital collected 73.0 percent of all charges to date ( $\$275,241 / \$377,228$ ), any additional or incremental price increases will yield a collection rate of only 65.40%. The IR percentages will need to be updated annually.

The IR calculation is also fundamental to the cost-based pricing methodology because it serves as a key component from which required gross revenue price increases are based.

#### Ratio of Costs to Charges (RCC)

The RCCs which are presented in Section III of this document are the final component which is required for the development of the cost-based pricing methodology. The RCC figure provides for the implied, fully allocated costs of each department at Guam Memorial Hospital. Implied cost amounts are necessary so that they may be compared against departmental net revenue numbers to yield departmental profit or loss results. Refer to Section III of this report for a detailed discussion of the departmental RCC calculations.

Cost-Based Pricing Methodology - Existing Charges

The individual components and bases for the New Rate Structure Development are described in detail in the previous paragraphs of this section of the report. The actual formula for the development of the cost-based pricing methodology is presented in the four-step process which is outlined below:

- Step 1.      Gross Charges (Original Revenues)  
          x Ratio of Costs to Charges (RCC)  
          = Implied Departmental Costs
- Step 2.      Implied Departmental Costs  
          - Actual Net Revenue (Original Reimbursement)  
          = Net Departmental Operating Loss
- Step 3.      Net Departmental Operating Loss *Expected*  
          + Incremental Realization *that you will receive due to rate increase*  
          = Breakeven Gross Charges Required Increase
- Step 4.      Breakeven Gross Charges Required Increase  
          + Original Gross Charges (Original Revenues)  
          = Required Percentage Departmental Charge Increase for Breakeven Results

The process which applies the formula to the revenue departments of the Hospital is outlined in detail in Section V.

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**V. DEPARTMENTAL OPERATING RESULTS**

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

V. Departmental Operating Results

The process entailed in the Deloitte & Touche cost-based pricing methodology is significantly different than previous pricing analyses and resultant "across-the-board" pricing allowances which have been permitted by the Guam Legislature. Instead, the detailed, departmental approach attempts to evaluate on a specific basis the individual components which comprise the financial structure of Guam Memorial Hospital. An assessment of GMH on an aggregate pricing and profit/loss level does not allow for specific financial problem solving and cost to charge management. Similarly, "across-the-board" pricing increases do not take into account the unique payor mixes and patient profiles which are specific to each department at the Hospital. Each operating department at Guam Memorial Hospital generates varied financial results due to differences in the type and volume of patients served and in the type of services provided. An example would entail a comparison of the reimbursement characteristics of the Skilled Nursing Facility with those of the Physical Therapy Department. The Skilled Nursing Facility patient profile consists exclusively of inpatients whose insurer is quite often either Medicare or Medicaid. Conversely, the Physical Therapy Department works primarily with Hospital outpatients whose underlying insurance coverage is more likely to be GMHP or one of the other private insurers on the island. The financial differences between the departments are also affected by underlying, department-specific costs. The labor costs in one department may be largely contingent upon registered nurse wage rates while another department's labor cost structure might be based upon technician or clerical wage rates.

The analyses with respect to the Ratio of Cost-to-Charges in Section III and the net revenue and incremental realization determinations in Section IV allow for the development of net operating gains or losses on a departmental basis. The process outlined in this section illustrates and utilizes the Deloitte & Touche cost-based rate setting methodology and presents a "breakeven analysis" with respect to the departmental losses which occurred during the 1991 fiscal year. Although the immediate, near-term objective of breakeven operating results on a departmental basis may not be either reasonable or achievable, the analysis is conducted in this manner for the purpose of presenting a starting point for prospective financial planning and possible legislative adjudication and approval of the methodology and process of any charge modifications. The realization of breakeven operating results on a departmental level will be difficult to achieve on the basis of 1991 financial information due to market sensitivity issues. Table 8 within this Section illustrates that seven areas would require substantially greater than a 100 percent charge increases in order for net revenue to at least equal fully allocated departmental costs, including uncollected charges (i.e., breakeven results). The implementation of very large price increases would

be difficult to maintain given the great concern which would most likely be voiced by the Hospital's patients and insurers. The breakeven analysis is presented to offer guidelines with respect to the achievement of departmental financial objectives. It is therefore appropriate that some departments continue to generate profits at GMH and offset the losses of other departments. However, a gradual and phased-in implementation of the cost-based pricing methodology will serve to reduce departmental operating losses over time and in turn support the future financial viability of Guar Memorial Hospital.

The analysis which follows illustrates the first two steps in the development of the Cost-Based Pricing Methodology for existing charges:

- . Step One - Gross revenue multiplied by the Ratio of Cost-to-Charges in order to calculate Implied Departmental Costs-
- . Step Two - Implied Departmental Costs (re-stated as Net Revenue Breakeven Point) Minus Actual Net Revenue in order to calculate Net Departmental Operating Gains or Losses



Step One

The results are presented below in Table 5. The EKG and EMG revenue centers are excluded due to their minimal combined gross revenue contribution of \$160.

**Table 5**  
**Guam Memorial Hospital Authority**  
**Departmental Implied Costs Calculation**

<u>Department</u>	<u>Gross Charges</u>	<u>Ratio of Costs to Charges</u>	<u>Implied Departmental Costs</u>
Anesthesia	\$ 377,228	1.035385	\$ 390,576
Cast Room	23,477	1.095549	25,720
CSR Supplies	2,517,286	0.839148	2,112,376
Dietary	42,643	0.839148	35,784
EKG, EEG, EMG	455,855	0.488143	222,522
Emergency Room	1,616,220	0.721210	1,165,634
Emergency Room Items	1,363,292	2.281283	3,110,055
Gelfoam CSR Item	1,564	0.839148	1,312
Hemodialysis	2,851,204	0.851652	2,428,234
Inhalation Therapy	3,200,979	0.488143	1,562,535
Lab Blood Administration	71,963	0.813461	58,539
Labor Room	2,700,761	0.617592	1,667,968
Laboratory	4,594,514	0.813461	3,737,458
Laboratory Off Island	136,746	0.813461	111,238
Medical Summary	138,076	2.281283	314,990
Nuclear Medicine	149,564	0.907700	135,759
Operating Room	3,411,231	1.095549	3,737,171
Patient Equipment	2,171	0.839148	1,822
Pharmacy	5,677,762	0.690094	3,918,189
Pharmacy Entry Codes	229	0.690094	158
Physical Therapy	429,682	2.237296	961,326
Therapy	2,925	2.237296	6,544
X-Ray	3,513,128	0.907700	3,188,866
Room & Board*	7,601,501	1.392195	10,582,772
SNF*	399,197	5.220518	2,084,015
ICU/CCU/Med Telem*	2,188,552	1.958779	4,286,890
Nursery*	<u>1,468,584</u>	1.057887	<u>1,553,596</u>
<b>Total</b>	<b><u>\$44,936,334</u></b>		<b><u>\$47,402,049</u></b>

\* The availability of additional cost and revenue data allowed for the segmentation of Room and Board into the major sub-categories noted above.

The results of the first step of the cost based rate setting methodology analysis indicate that (excluding the Room and Board sub-categories) one third of the 24 primary revenue centers have a gross charge structure which is actually below the level of departmental costs. This is indicated by a Ratio of Cost-to-Charges figure which is greater than 1.00. However, it will be noted that this does not translate into profitable operating results for the remaining two-thirds of the departments.

Of note is the fact that the predominant dollar value of costs in excess of charges occurs in the direct patient care departments such as the operating room, SNF, ICU/CCU and Medical Telemetry areas and the other inpatient nursing units.

#### Step Two

The second step of the cost-based rate setting methodology involves the calculation of departmental profits or losses for the most recently completed fiscal year. The results indicate operating losses in 19 of the 24 primary patient services revenue departments. The departmental operating deficits are further emphasized by the fact that all of the sub-categories under the Room and Board classifications experienced significant operating losses during the 1991 fiscal year. The departmental operating margins are presented below and are calculated as a result of determining actual departmental net revenue and operating costs:

**Table 6**  
**Guam Memorial Hospital Authority**  
**Departmental Contribution Margins**

<u>Department</u>	<u>Implied Departmental Costs</u>	<u>Actual Net Revenue</u>	<u>Net Departmental Operating Profit (Loss)</u>
Anesthesia	\$ 390,576	\$ 275,241	\$ (115,335)
Cast Room	25,720	14,912	(10,808)
CSR Supplies	2,112,376	1,830,732	(281,644)
Dietary	35,784	33,111	(2,673)
EKG, EEG, EMG	222,522	330,035	107,513
Emergency Room	1,165,634	1,091,622	(74,012)
Emergency Room Items	3,110,055	913,766	(2,196,289)
Gelfoam CSR Item	1,312	1,134	(178)
Hemodialysis	2,428,234	2,430,492	2,258
Inhalation Therapy	1,562,535	2,395,358	832,823
Lab Blood Administration	58,539	53,714	(4,825)
Labor Room	1,667,968	1,938,530	270,562
Laboratory	3,737,458	3,297,646	(439,812)
Laboratory Off Island	111,238	94,676	(16,562)
Medical Summary	314,990	83,807	(231,183)
Nuclear Medicine	135,759	111,661	(24,098)
Operating Room	3,737,171	2,474,313	(1,262,858)
Patient Equipment	1,822	1,393	(429)
Pharmacy	3,918,189	4,338,266	420,077
Pharmacy Entry Codes	158	156	(2)
Physical Therapy	961,326	326,359	(634,967)
Therapy	6,544	2,003	(4,541)
X-Ray	3,188,866	2,454,768	(734,098)
Room & Board	10,582,772	5,586,438	(4,996,334)
SNF	2,084,015	323,972	(1,760,043)
ICU/CCU/Med Telem	4,286,890	1,620,476	(2,666,414)
Nursery	1,553,596	932,462	(621,134)
<b>Total</b>	<b><u>\$47,402,049</u></b>	<b><u>\$32,957,043</u></b>	<b><u>\$(14,445,006)</u></b>

The net operating losses of \$14.4 million clearly indicate the significant shortfall in the comparison of actual collections (i.e., net revenue) with departmental costs. Due to the effect of the significant contractual allowances which characterize the financial environment within which acute care providers must operate, an assessment of gross patient services revenue is not an appropriate measure for determining the financial viability of a healthcare institution. In the absence of significant charge increases the \$14.4 million deficit shown above could easily grow at a rate of approximately \$3.75 million per annum based on the recent Guam average CPI for Medical Care as described in Section II. This amount could increase at a substantially higher rate due in part to recently mandated salary increases.

Given that the dynamics of GMH's operating environment vary greatly from one year to the next, it would not be appropriate to consider addressing the increasing operating deficit with a lump sum governmental subsidy or a five year schedule of price increase allowances. Rather, the Hospital should utilize this methodology annually to assess the current status of departmental results and to determine appropriate rate increases for the next year. If price increases are established years in advance, they are not likely to accurately reflect changes in operating conditions which will undoubtedly occur in the interim.

The following observations are made with respect to departmental operating losses:

- . Despite the fact that most departments have costs which are below gross charge amounts, the consideration of contractual allowances results in costs in excess of net reimbursement.
- . A typical acute care profit center such as Hemodialysis has a departmental profit margin of only one-tenth of one percent.
- . A significant portion of operating losses are comprised of deficits in the Room and Board and Operating Room Departments.

The appropriate course of action in response to the departmental operating losses involves the achievement of a balance between those areas with a positive contribution margin (Pharmacy, Inhalation Therapy, etc.) and the majority of departments which experience net operating losses. A flexible phased-in approach of pricing changes may not be able to completely alleviate departmental operating losses but it will serve to bring many areas significantly closer to breakeven results. Given the majority of departments do realize operating losses, those areas with positive contribution margins should maintain their existing charge structures and allow for increases based on expense inflation in order to provide some offset to the net revenue shortfall which exists on the aggregate Hospital-wide level.

The remaining two steps in the cost-based rate setting methodology allow for the translation of departmental operating deficits into required percentage departmental charge increases to achieve breakeven results:

- . Step Three - Net departmental operating loss divided by the incremental realization percentage (as defined in Section IV) equals the gross charges required increase.
- . Step Four - The required increase in gross charges is then divided by original department gross revenue in order to determine the required percentage increase for breakeven results.

### Step Three

The capitalizing of the departmental operating results by the incremental realization percentage results in the required gross charge increase in order to achieve breakeven results. Prior to the illustration of the analysis, it is important to note that the Deloitte & Touche methodology does not institute price decreases for those departments currently experiencing a positive operating margin, i.e., Inhalation Therapy, Labor Room, etc. It is believed that the current positive margins experienced by these departments are critical to minimizing the gap between costs and net revenue and provide an important basis for the financial viability of the Hospital. As a result of the positive margins experienced by five of the departments at GMH, pricing increases based only on historical expense inflation appears to be appropriate in these areas.

Additionally, the focus on departmental breakeven results does not constitute a legislative request for the required pricing increases contained herein. Instead, the charge increases which are needed for breakeven results are presented simply as a scenario from which additional financial planning and pricing opportunities may originate.

The results from step three are presented below:

**Table 7**  
**Guam Memorial Hospital Authority**  
**Gross Charges Required Increase**

<u>Department</u>	<u>Net Departmental Operating Loss</u>	<u>Incremental Realization</u>	<u>Gross Charges Required Increase</u>
Anesthesia	\$ 115,335	65.40%	\$ 176,354
Cast Room	10,808	62.24	17,365
CSR Supplies	281,644	58.22	483,757
Dietary	2,673	47.47	5,630
EKG, EEG, EMG	0	64.88	0
Emergency Room	74,012	67.02	110,433
ER Items	2,196,289	67.03	3,276,576
Gelfoam CSR Item	178	68.99	259
Hemodialysis	0	81.83	0
Inhalation Therapy	0	56.49	0
Lab Blood Administration	4,825	62.28	7,747
Labor Room	0	61.28	0
Laboratory	439,812	62.24	706,639
Lab Off Island	16,562	62.87	26,343
Medical Summary	231,183	60.04	385,049
Nuclear Medicine	24,098	65.53	36,774
Operating Room	1,262,858	65.31	1,933,636
Patient Equipment	429	57.53	745
Pharmacy	0	65.16	0
Pharmacy Entry Codes	2	56.33	4
Physical Therapy	634,967	62.52	1,015,622
Therapy	4,541	59.25	7,664
X-Ray	734,098	66.07	1,111,092
Room and Board	4,996,334	53.63	9,316,304
SNF	1,760,043	42.56	4,135,440
ICU/CCU Medical Telemetry	2,666,414	51.28	5,199,715
Nursery	<u>621,134</u>	57.38	<u>1,082,492</u>
<b>Total</b>	<b><u>\$16,078,239</u></b>		<b><u>\$29,035,640</u></b>

Of note is the fact that the net departmental operating loss is restated at \$16,078,239 versus the lower figure in Table 6 due to the exclusion of the positive contribution margin by five of the departments. These departments are identified in the table above by the designation of "zero" in the departmental operating loss column.

The financial results of step three, as illustrated in Table 7, indicate that because of contractual allowances and the resultant incremental realization percentages, a gross charges increase of approximately \$29 million is necessary in order to realize the \$16.1 million of net revenue that is required in order to achieve breakeven results in the operating departments which are currently losing money.

#### Step Four

The fourth and last step in the cost-based pricing methodology involves the determination of the required charge increase to meet financial objectives. In this circumstance, the analysis proceeded under the premise that breakeven results may eventually be desired by Guam Memorial Hospital.

For purposes of this analysis, a five year phase-in percentage is also determined. Due to the compounding effect that this approach creates, the phase-in percentages are slightly less than one-fifth of the aggregate, one-time amount. The Hospital must decide if the five year phase-in is reasonable. All departments need not be on the same phase-in schedule. The five year phase-in percentages are presented to allow the Hospital to understand the impact of slower, though still potentially significant, revenue increases. Exhibit V is a printout of a Lotus model (which will be provided to Hospital personnel) which combines RCCs from the Cost Allocation Methodology (Section III) with results of the NIR model (Section IV) to compute rate increases required to breakeven by department. The results of step four are presented below:

**Table 8**  
**Guam Memorial Hospital Authority**  
**Required Percentage Departmental Charge Increases**

<u>Department</u>	<u>Gross Charges Required Increase</u>	<u>Original Gross Charges</u>	<u>Required % Increase</u>	<u>Five Year Phase-In %</u>
Anesthesia	\$ 176,354	\$ 377,228	46.75%	7.97%
Cast Room	17,365	23,477	73.97	11.71
CSR Supplies	483,757	2,517,286	19.22	3.58
Dietary	5,630	42,643	13.20	2.51
EKG, EEG, EMG	0	455,855	0.00	0.00
Emergency Room	110,433	1,616,220	6.83	1.33
ER Items	3,276,576	1,363,292	240.34	27.76
Gelfoam CSR Item	259	1,564	16.54	3.11
Hemodialysis	0	2,851,204	0.00	0.00
Inhalation Therapy	0	3,200,979	0.00	0.00
Lab Blood Administration	7,747	71,963	10.77	2.07
Labor Room	0	2,700,761	0.00	0.00
Laboratory	706,639	4,594,514	15.38	2.90
Lab Off Island	26,343	136,746	19.26	3.59
Medical Summary	385,049	138,076	278.87	30.53
Nuclear Medicine	36,774	149,564	24.59	4.50
Operating Room	1,933,636	3,411,231	56.68	9.40
Patient Equipment	745	2,171	34.33	6.08
Pharmacy	0	5,677,762	0.00	0.00
Pharmacy Entry Codes	4	229	1.58	0.31
Physical Therapy	1,015,622	429,682	236.37	27.46
Therapy	7,664	2,925	262.03	29.35
X-Ray	1,111,092	3,513,128	31.63	5.65
Room and Board	9,316,304	7,601,501	122.56	17.35
SNF	4,135,440	399,197	1,035.94	62.58
ICU/CCU Medical Telemetry	5,199,715	2,188,552	237.59	27.55
Nursery	1,082,492	1,468,584	73.71	11.68
<b>Total</b>	<u><b>\$29,035,640</b></u>	<u><b>\$44,936,334</b></u>	<u><b>64.62%</b></u>	<u><b>10.48%</b></u>

The results indicate that on a one-time, weighted average basis, GMH would be required to institute a 64.62 percent pricing increase within its core operating departments. Deloitte & Touche recognizes that the implementation of such a significant increase may not be realistic in the short-term given the pricing concerns that are held by the citizenry and legislature of Guam. When requesting legislative approval of future rate increases, the Hospital must balance these concerns with the financial performance of the Hospital and the fact that the required breakeven revenue increases presented do not reflect future expense inflation. Conversely, any improved efficiencies in charge capture of currently adjudicated items, as discussed in Section VII of this document, will serve to dampen future required breakeven revenue increases.





Table 8 indicates that on a weighted average basis, a five year phase-in for breakeven results would entail a 10.48% annual price increase. This figure is provided only for purposes of understanding the aggregate impact of the required price increases. The implementation of equal across-the-board price increases at GMH would serve to undermine the purpose of the cost-based pricing methodology. The financial success of any hospital involves a "bottom-up" approach in which individual departments which comprise total operations are continuously evaluated. "Across-the-Board" increases would only result in continued and increased losses in many operating departments because the methodology would ignore the unique payor mix and reimbursement components of each separate service area of GMH.

It is also important to note that the required breakeven revenue increases do not reflect future expense inflation but instead represent a scenario based upon 1991 fiscal year results. Stated differently, the price increases presented on Table 8 are in real dollar terms and would require further adjustment based upon cost increases that result from inflationary pressures. The Guam CPI for Medical Care may be an appropriate bench mark with respect to determining needed price increases on top of the percentage changes indicated on Table 8. As discussed in Section II of this document, the CPI for Medical Care averaged 7.93 percent from 1986 through 1990. Therefore, if the Hospital decided to utilize the five year phase-in schedule presented above (updated annually to take into account changes in operations), the minimum departmental rate increase would be 7.93 percent for those few departments currently operating at a profit. Losing departments would add 7.93 percent to the five year phase-in amount presented in Table 8. For example, the first year rate increase in Laboratory would be 10.83 percent (7.93 + 2.90). Radiology would increase 13.58 percent (7.93 + 5.65) and Acute Care Room and Board Charges would increase 25.28 percent (7.93 + 17.35).

From Table 8, several key departments can be identified as those requiring the largest revenue increases to breakeven and those with the most significant revenue impact on the Hospital. These include all of the inpatient units and Emergency Room services (described as "ER Items" on the revenue codes).

Several recent project files were reviewed to provide a basis for comparison to typical mainland rates for these services. Presented below for selected charges are GMH's current rate inflated for the five year phase-in amounts and expense inflation factor described above, the typical mainland rate derived from our review, and the percentage increase that would be required for GMH, even after the first year increase, to get to the typical mainland rate.

<u>Department</u>	<u>Inflated GMH Charge</u>	<u>Typical Mainland Charge</u>	<u>Percent Increase Required</u>
Routine Inpatient	\$287.02	\$ 350	21.94%
ICU	831.40	1,000	20.28
Medical Telemetry	512.30	800	56.16
Nursery	117.96	200	69.55
Intermediate Nursery	358.83	400	11.47
Nursery ICU	734.01	1,000	36.24
SNF	140.14	130	(7.24)
Emergency Room	39.65	50*	26.10

\* Typical Emergency Room charge is based on a Limited visit. Many hospitals have five levels of charges based on the level of service, similar to the various charge levels GMH currently has in place for Emergency Room Physician fees. In ascending order, levels of service are often referred to as Brief, Limited, Intermediate, Extensive and Critical Care, the first three categories being the most common.

In most of the departments listed above, the percent increase required to get to a typical mainland rate is higher than the five year phase-in amount shown on Table 8, but lower than the total rate increase required for the Hospital to breakeven.

The most notable exception is SNF, the Skilled Nursing Facility. The analysis shows a 1,036 percent increase is required for the department to breakeven, which would result in a daily charge of over \$900. As discussed in Section III of this document, SNF costs, including allocated overhead, are very high for a number of reasons. However, it will be hard to justify a rate equal to or greater than the routine inpatient care rate due to the lower level of care typically provided in the SNF. This is a good example of why it makes sense for the Hospital to continue to make a departmental profit in certain departments. In the current operating environment, it is unlikely that the SNF department will ever approach a breakeven level.

Hospital management will be required to use proper judgment when requesting rate increases in situations such as this.

VI. NEW CHARGE IDENTIFICATION AND DEVELOPMENT

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

VI. New Charge Identification and Development

The cost-based pricing methodology which has been developed by Deloitte & Touche also serves as a basis for the development of new charges which are introduced to the Hospital's Fee Schedule. Patient chargeable items at Guam Memorial Hospital can be categorized into four primary classifications:

- . Pharmacy Charges
- . Supplies Charges
- . Procedure and Equipment Charges
- . Sterile Supply and Equipment Charges

The cost-based pricing methodology is based upon empirical direct expense cost statistics for each of the first three classifications which are outlined above. Section III of this document describes the data required for developing these charges.

It is important to note that subsequent to the first year in which an item is introduced as a new charge, its future pricing will be dictated by the departmental pricing structure which is outlined in Section V of the report. Therefore, the cost-basis which determines what to charge for services rendered at GMH only applies to the first fiscal year during which the charges are implemented.

The recommended mark-up rate discussed below for medical supplies and drugs is an average based on fiscal year 1991 actual allocated costs and uncollected charges. It may be unrealistic, however, to use this mark-up rate for higher cost items due to the high absolute dollar margin that can result. An example would involve a medical supply item with a \$200.00 cost basis. The 5.343 mark-up rate which has been calculated and described below would therefore result in a suggested patient charge of \$1,068.30, with an absolute dollar margin of \$868.30. This dollar margin may understandably be perceived in the market place as excessive and could result in third party payor denials. Deloitte & Touche recommends the implementation of a capitation policy in which a mark-up price relative to a supply cost not exceed an absolute dollar margin of, for example, \$500.00. Implementation of such a capitation policy would result in a charge of \$700.00 for an item with a \$200.00 cost basis. This is \$368.30 below the price that would be dictated by the 1992 mark-up schedule. The \$500.00 absolute mark-up would therefore place a flat rate ceiling on all supply items with a cost basis greater than \$115.13. Similarly a possible capitation policy for drugs would be a margin limit of \$200. Based on the 2.756 recommended mark-up factor discussed below, this would impact all drugs with a cost basis greater than \$113.90.

While the absolute mark-up limits discussed here are reasonable compared to our experience in mainland hospitals, they are arbitrary by their very nature. However, by limiting the mark-up in these situations the resulting charges will be conservative based on the cost allocation methodology.

#### Pharmacy Charge Methodology

The average mark-up of pharmaceuticals for the 1991 fiscal year reflected a charge which was an average of 2.98 times greater than the cost of the items sold. This average mark-up figure is higher than the "2.15 times" mark-up which is currently employed in Pharmacy due to previous pricing methodologies that were perhaps implemented outside of the current schedule.

The proposed, cost-based Deloitte & Touche methodology dictates that a 2.76 mark-up be applied to new drugs to match revenues with total costs, including contractual allowances, based on the results of the cost allocation and NIR analysis. This mark-up amount is actually less than the average departmental mark-up rate of 2.98 which has been noted above. The Deloitte & Touche methodology will result in a different required mark-up rate each year, however, due to changing medication expenses and allocation costs across the entire Hospital. The critical factor for this and other new pricing methodologies is that consistency in the applied methodology exist from year to year. New mark-up rates will invariably change, but the fundamental methodology should consistently drive the pricing determinations of new charges. The Pharmacy Department medication mark-up rate formula, which is included in the cost allocation model, is therefore calculated as follows:

Adjusted Allocated Costs  
+ Direct Drug Costs  
= Total Mark-up Required  
for Breakeven

The direct drug cost figure is a straightforward amount which simply reflects the aggregate product cost to GMH for pharmaceutical items charged for in the delivery of patient care. This amount is input into the cost allocation model as discussed in Section III. Adjusted allocated costs are developed as follows:

Direct Costs of Pharmaceuticals  
+ Pharmacy Department Overhead Expense  
+ Hospital-Wide Overhead Factors  
+ Departmental Write-Offs/Bad Debt  
= Adjusted Allocated Costs

Pharmacy Department Overhead Expense is simply all direct expenses, including labor, that are expensed to the Pharmacy Department on the general ledger, other than the actual cost of drugs sold, plus the cost of expired inventory expensed. The calculation of the Hospital-wide overhead expense, which is also outlined in Section III of report, recognizes that there are many indirect expenses relating to Physical Plant, Administrative Expenses, Housekeeping, etc. that are also inherent in the costs of Pharmacy operations.

The departmental write-off/bad debt amount is also a necessary expense consideration due to the fact that the Pharmacy experiences a contractual allowance of approximately 24 percent on all of its billings. This figure is calculated as follows:

FY 1991 Departmental Gross Revenue (Charges)  
x (1 - Departmental Realization)  
= Departmental Write-Offs/Bad Debt

The application of the formulas to the financial results for pharmacy operations in order to determine the mark-up rate is as follows:

1. \$5,645,652 FY Gross Revenue Per General Ledger  
x (1 - .764)  
= \$1,332,374 Departmental Write-Offs/Bad Debt
  
2. \$1,896,762 Direct Pharmaceutical Costs  
+ 973,076 Pharmacy Department Overhead  
+ 1,026,192 Hospital-Wide Overhead Factor  
+ 1,332,374 Departmental Write-Offs/Bad Debt  
= \$5,228,404 Adjusted Allocated Costs
  
3. \$5,228,404 Adjusted Allocated Costs  
+ 1,896,962 Direct Supplies Costs  
= 2.756 Total Mark-Up Required for Breakeven

The cost-based pricing methodology for newly adjudicated pharmacy items therefore attempts to realistically reflect the fully-allocated Hospital costs which apply to existing pharmaceuticals at GMH. The figure of 2.756 which is illustrated above reflects the recommended mark-up of pharmacy items during the Hospital's 1992 fiscal year. The results could then be adjusted for the expense inflation factor as discussed in Section V.

#### Supply Item (CSR) Charge Methodology

The cost-based pricing methodology for medical supplies which dictates the mark-up for these items is determined in a manner which is similar to the methodology associated with the Pharmacy Department mark-up rate.

The average mark-up of medical supplies for the 1991 fiscal year reflected a charge which was 4.80 times greater than actual costs of supplies sold. However, this average mark-up figure is less than the 5.34 mark-up factor that is dictated by the Deloitte & Touche pricing model.

The medical supplies mark-up rate formula, which is included in the cost allocation model, is calculated as follows:

Adjusted Allocated Costs  
+ Direct Medical Supplies Costs  
= Total Mark-up Required for Breakeven

The direct medical supplies cost figure is the amount which reflects the aggregate product cost to GMH for patient chargeable supplies charged for by the CSR Department. This amount is input into the cost allocation model as discussed in Section III. Adjusted allocated costs are developed as follows:

Direct Costs of Medical Supplies  
 + CSR Department Overhead Expense  
 + Hospital-Wide Overhead Factors  
 + Departmental Write-Offs/Bad Debt  
 = Adjusted Allocated Costs

CSR Department Overhead Expense is simply all direct expenses, including labor, that are expensed to the CSR Department on the general ledger, other than the actual cost of medical supplies sold, plus the cost of expired inventory expensed. The calculation of the Hospital-wide overhead expense, which is also outlined in Section III of report, recognizes that there are many indirect expenses relating to Physical Plant, Administrative Expenses, Housekeeping, etc. that are also inherent in the costs of CSR Department operations.

The departmental write-off/bad debt amount is also a necessary expense consideration due to the fact that the CSR Department experiences a contractual allowance of approximately 27 percent on all of its billings. This figure is calculated as follows:

FY 1991 Departmental Gross Revenue (Charges)  
 x (1 - Departmental Realization)  
 = Departmental Write-Offs/Bad Debt

The application of the formulas to the financial results for CSR operations in order to determine the mark-up rate is as follows:

1. \$2,545,069 FY Gross Revenue Per General Ledger  
 x (1 - .727)  
 = \$ 694,804 Departmental Write-Offs/Bad Debt
  
2. \$ 529,773 Direct Medical Supply Costs  
 + 537,284 CSR Department Overhead  
 + 1,068,632 Hospital-Wide Overhead Factor  
 + 694,804 Departmental Write-Offs/Bad Debt  
 = \$2,830,493 Adjusted Allocated Costs
  
3. \$2,830,493 Adjusted Allocated Costs  
 + 529,773 Direct Supplies Costs  
 = 5.343 Total Mark-Up Required for Breakeven

The cost-based pricing methodology for newly adjudicated Medical Supply items therefore attempts to realistically reflect the fully-allocated Hospital costs which apply to existing medical supplies at GMH. The figure of 5.343 which is illustrated above reflects the recommended mark-up of CSR items during the Hospital's 1992 fiscal year. The results could then be adjusted for the expense inflation factor as discussed in Section V.

As noted above, both the drug and medical supply mark-up formulas are included in the cost allocation model. Only four items are required to be input: actual drug costs and medical supply costs from the general ledger, and the Pharmacy and CSR Department Collection Rate from the NIR 1 report.

#### Nursing Procedure Charge Methodology

Many equipment pieces and nursing procedures which reflect the provision of care over and above the basic medical treatment which is provided in an acute care setting is not charged to patients at Guam Memorial Hospital. This practice of not assessing charges for specialized nursing procedures does not fairly assess to each patient the costs associated with the nursing care provided during that individual's particular admission.

Standard levels of care in a medical/surgical unit setting dictate that a patient receive a certain amount of direct nursing care per twenty-four hour period. Stated differently, this would imply that for each eight hour nursing shift in the day, nursing personnel will allocate approximately one-third of the standard time for each patient, therefore resulting in a standard patient to staff ratio which will vary depending on patient acuity and staffing mix (the relative use of RNs, LPNs and Nurse Aides). This even allocation of nursing time rarely occurs in practice, however, due to unforeseen circumstances that surround the care required by each patient. Abnormal vital signs, trauma codes, and emergency procedures such as chest tube insertions can cause nursing personnel to allocate an inordinate amount of time to one particular patient. This occurs either to the detriment of other patients (who may have their direct care nursing time reduced) or it may significantly increase hospital costs due to the heavier nurse staffing requirements which are mandated by increased patient acuity. Additional nursing care which is required for special procedures that are not consistently or equally needed by patients should therefore be reflected in an incremental charge.

Section V of this report, which applies the new rate structure development to departmental operating results, indicates that the greatest dollar losses in both absolute terms and in percentage required increases for breakeven results occur within the Room & Board department classification. Therefore, the implementation of special procedure charges in these areas is not only reasonable given the added nursing time which is required, but it will also serve to reduce the departmental operating shortfalls which currently exist in the primary nursing care departments and the amount of future Room & Board required rate increases. The list of nursing procedure charges which are presented for adjudication in this Section serve only as a starting point for introducing a pricing structure which adequately captures specialized nursing input for individual patient medical needs.



As new technologies and procedures are introduced at GMB, the listing of special procedure charges would be modified accordingly. It should also be noted that Guam Memorial Hospital is an exception to the process whereby mainland hospitals aggressively apply charges on the nursing units for specialized nursing procedures. It is generally accepted practice to implement added charges for a process such as a lumbar puncture due to the nurse's exclusive commitment to an individual patient for the time required to complete the procedure.

The methodology that has been developed with regard to a cost-based pricing structure for nursing procedures is similar to that which has been developed for pharmacy and medical supply items. Once the direct cost of the nursing procedure has been developed, both a departmental and a Hospital-wide overhead allocation are applied. Included in the departmental overhead allocation would be expenses associated with employee benefits and other non-salary costs. The price determination process is essentially a five step process. This process is described below:

- . Step One - Determine average length (in minutes) of nursing labor input required for procedure and compute in terms of percent of one hour
- . Step Two - Apply time input to average hourly Registered Nurse Wage rate in order to compute direct procedural costs
- . Step Three - Compute applicable nursing department write off/bad debt figures (uncollected charges)
- . Step Four - Compute departmental and Hospital-wide allocated overhead amounts
- . Step Five - Compute Adjusted Allocated Cost amounts and apply to direct departmental costs in order to determine the appropriate mark-up from direct costs

An example of procedure charge development could involve the Lumbar Punctures which are frequently performed on the nursing floors. The following information is employed in our analysis. The first six items are available from the cost allocation model (Section III and Exhibit I).

- . Departmental Direct Salaries of \$1,147,816\*
- . Annual Worked Hours of 58,605\*
- . Adult and Pediatric Total Direct Salary Expense of \$3,838,804
- . Total Direct Adult and Pediatric Nursing Expense of \$4,438,784
- . Hospital Allocated Overhead Expense of \$5,436,888
- . Adult and Pediatric Nursing Revenue of \$7,093,601
- . Departmental Realization of 72.6%\*\*

\* Represents salaries and hours of Operating Room department to more closely estimate the wage rates of RNs.

\*\* From NIR 1 report. This collection rate can also be found in Exhibit V.

Analysis of the aforementioned data elements indicates that the following mark-up factor is appropriate for the Lumbar Puncture nursing charge:

Step One - Determine labor input and compute in terms of percent of one hour:

Nursing Time Input	20 minutes
<u>Hour Converted to Minutes</u>	<u>÷ 60 minutes</u>
Percentage Hourly Input	.333 hours

Step Two - Apply time input to average hourly wage rate in order to compute direct costs:

Average Hourly RN Wage (\$1,147,816 ÷ 58,605)	\$19.59
<u>Percentage Hourly Input</u>	<u>x .333</u>
Direct Procedural Labor Expense	\$ 6.52

Step Three - Compute applicable Adult and Pediatric nursing department write off/bad debt expense:

Gross Revenue	\$7,093,601
<u>Complement of Departmental Realization</u>	<u>x (1 - 72.6%)</u>
Departmental bad debt and write-offs	\$1,943,647

Step Four - Compute Total Departmental and Hospital-wide allocated overhead amounts:

Total Direct Adult and Pediatric Wage Expense	\$ 3,838,804
Total Direct Adult and Pediatric Other Expenses	599,980
Hospital Allocated Overhead Expense	5,436,888
<u>Departmental bad debt and write-offs</u>	<u>1,943,647</u>
Total Adjusted Allocated Costs	\$11,819,319

Step Five - Compute and apply Total Allocated Overhead to direct department costs in order to determine the mark-up schedule:

Total Adjusted Allocated Costs	\$11,819,319
<u>Direct Adult and Pediatric Wage Expense</u>	<u>+ 3,838,804</u>
Mark-up Percentage Required	307.9%

The mathematical computation of a 307.9% mark-up translates into a mark-up multiplier of 3.079. Therefore, the cost-based pricing methodology would result in the following suggested charge for a nursing procedure associated with a Lumbar Puncture:

Direct Procedural Expense	\$ 6.52
<u>Mark-up Rate</u>	<u>3.079</u>
Patient Charge	<u>\$20.07</u>

Inflating for the average Guam CPI for Medical Care (7.93 percent) would result in a new charge of \$21.67.

An example of the nursing procedure formula is included in the cost allocation model. The only items required to be separately input are the Adults and Pediatrics (Nursing Units) collection rate from the NIR 1 report, the procedure name and nursing time in minutes.

The Deloitte & Touche review of nursing procedures performed at Guam Memorial Hospital indicates the need for patient charge adjudication for the following services and procedures:

- . Bedside Monitor Tracking
- . ABD Paracentesis
- . Insertion of Subclavian
- . Inter-Costal Block
- . Lumbar Puncture
- . Code 72 Trauma Response
- . Thoracentesis
- . Bone Marrow Aspiration
- . Paracentesis
- . Central Line Insertion
- . Incision/Drainage/Wound Care
- . Arthrocentesis
- . Thoracotomy
- . Buck Traction
- . Isolation Room Charges
- . Pelvic Traction
- . Trapeze Traction
- . Other Traction
- . Suctioning
- . Cardiac Monitoring
- . Photo Therapy
- . Steinmann Pin Insertion
- . Swan Ganz Monitoring
- . Arterial Line Monitoring
- . Insertion of Temporary Pace Maker
- . Insertion of Swan Ganz
- . Cardioversion
- . Gastroscopy
- . Operating Room Set-up and Clean-up
  - Major Procedures
  - Minor Procedures

Nursing input for medical procedures which results from new medical technology that is introduced at Guam Memorial Hospital can also have procedural charges developed in the manner which has been outlined. Therefore, the list above should be considered as a starting point from which additional procedure charges can be developed and applied to the Hospital rate schedule.

It is also important to note that the cost-based pricing methodology which has been presented results in procedure charges which, although accurately reflective of GMH-specific operations, are still below typical mainland hospital charges. An obvious comparison involves the lumbar puncture procedure price of \$21.67 which has been preliminarily developed. A review of mainland hospital charges for the nursing component of the lumbar puncture procedure indicates a typical charge of \$50.00, more than double the arrived at price for GMH patients. The comparison effectively serves as a check and addresses concerns about whether the cost-based pricing methodology results in relatively high prices. Preliminary analyses indicate, however, that the cost-based pricing methodology results in relatively modest patient charges with regard to mainland hospitals. The schedule below presents some of the common nursing procedures that are patient chargeable with the corresponding typical mainland charge and the proposed GMH charge based on the cost allocation methodology.

<u>Procedure Description</u>	<u>Estimated Direct Nursing Time (Minutes)</u>	<u>Typical Mainland Charge</u>	<u>Proposed GMH Charge</u>
Swan Ganz Monitoring - Daily	90	\$100.00	\$ 97.66
Arterial Line Monitoring - Daily	30	75.00	32.57
Insertion of Temporary Pacemaker	90	150.00	97.66
Insertion of Swan Ganz	75	275.00	81.38
Cardioversion	30	200.00	32.57
Insertion of Subclavian	30	75.00	32.57
Lumbar Puncture	20	50.00	21.67
Chest Tube Insertion	40	75.00	43.43
Thoracentesis	30	75.00	32.57
Gastroscopy	60	100.00	65.10
Code 72 Trauma Response	180	250.00	195.30

The additional patient charge which can be assessed to patients who require care in an isolated environment may be calculated in the same manner as the charge determination for nursing procedures. This is due to the fact that medical care which is dictated by isolation room procedures involves more nursing time than would be typically required in the normal regimen of patient care. Given this situation, isolation room care meets the criteria which justifies segmented charges for care that is not rendered on a consistent and equal basis to all patients.

#### New Supply Charge Identification

Deloitte & Touche worked with materials management and Procurement personnel at the Hospital in order to identify the comprehensive listing of items which were released by the Procurement Department to the various departments throughout GMH. An analysis was then conducted for the purpose of isolating any medical supply and pharmacy-related items. Consistent with GMH internal policies, goods which are provided directly to the departments and bypass the CSR distribution process are generally not "patient-chargeable" but are instead utilized as part of the normal regimen of care with the associated expenses absorbed by the Hospital.

A selection process was undertaken whereby a determination was made regarding medical supply and pharmacy-related goods that should be classified as patient chargeable items. This determination was predicated upon two factors:

- . A comparative analysis of patient chargeable, adjudicated items at mainland hospitals
- . A review and subsequent identification of those items which are not utilized on an equal basis by patients

The members of the Deloitte & Touche project team have, on a combined basis, worked with more than one hundred mainland hospitals in performing various finance-related engagements. The result of this experience, along with a database that illustrates the allowed chargeable services of many acute care institutions, provides specific insight into the added charges which are potentially available for adjudication by Guam Memorial Hospital.

The second factor is very important because it establishes that only goods which are utilized on a consistently equal basis by all patients should be part of an inclusive charge. An example of items and services utilized on an equal and consistent basis by all patients would involve admission kits, linens, bed pans, two to three meals daily, and vital sign testings for blood pressure, pulse, and respirations. Beyond what is defined as part of a core group of the basic healthcare service regimen, each patient will initiate varying usage levels of supplies, drugs, and nursing services (and resultant costs for the Hospital) dependent upon individual illness and diagnosis characteristics.

Fiscal year 1991 usage rates were developed for the purpose of determining the anticipated net revenue impact to the Hospital which could result if adjudication is granted for the supplies that have been selected from the procurement listing. The usage level was estimated to be 90 percent of the supply amount actually delivered to an individual department. An assumption is made that minimum par level requirements, inventory shrinkage and inventory turnovers result in less than 100 percent utilization of goods released by the Procurement Department to the individual departments.

It has been noted that the items selected for potential adjudication consist of goods that are typically charged for by mainland hospitals and are not required on an equal basis by all patients. It is also important to note that the items selected are also closely related to supplies which are currently classified as "patient chargeable." An example of this relates to 5cc syringes. Exhibit VI, "Unadjudicated Medical Supplies and Proposed Charges," indicates an annual utilization of 61,250 and a resultant gross revenue contribution of \$35,368. The 5cc syringes are not adjudicated. However, 10cc, 20cc, 40cc, and 60cc syringes all have adjudicated charges associated with them. Similarly, many other items contained in the unadjudicated medical supply listing in Exhibit VI are closely related to currently adjudicated charges at the Hospital.

The medical supplies which have been selected from the Procurement Department listing consist largely of needles, catheters, syringes, and examination gloves. These materials are all utilized in varying quantities by patients at GMH. Exhibit VI illustrates the calculation of the potential gross revenue contribution on an itemized basis. The total gross revenue contribution amount is \$468,573. The incremental net revenue potential which can accrue to the Hospital as a result of adjudication is calculated as follows:

- . \$468,573 of additional Medical Supply billings
- . CSR departmental incremental realization of 58.22%

Analysis of the aforementioned data elements indicates that the following net revenue impact may be anticipated:

... \$468,573 x 58.22% = \$272,803

Sterile Supply and Equipment Charges

There are currently a significant amount of sterile supply charges which are adjudicated and reflect charge utilization during FY 1991. Exhibit VII illustrates the adjudicated sterilization charges and charge codes which are included in the Hospital's legislated fee structure. Notwithstanding current utilization levels, the Hospital employs a significant amount of sterile trays, packs, and individual instruments for which no current adjudicated charge exists. The volume usage in this area is very high and the resulting financial opportunity cost to GMH is of significant value to the Hospital.

Deloitte & Touche conducted a detailed analysis of every sterilization card generated by CSR for a random three month period. The results of the quarterly analysis were then annualized in order to provide a clearer indication of the net revenue enhancement opportunity available to GMH on an aggregate yearly basis. Although the first page of Exhibit VII indicates that the existing, adjudicated sterile supply items have varying charges of between \$12.05 for an I&D Tray and \$51.14 for a Steinmann Pin Tray, Deloitte & Touche recommends that the Hospital request adjudication based upon specific sterile supply classification rather than for each one of the many dozen sterile equipment and supply pieces. A comparative analysis of mainland hospital sterilization charges, in addition to the existing price structure of adjudicated sterile charges at GMH have served as a base for the proposed classifications and associated charges:

<u>Sterile Instrument Classifications</u>	<u>Proposed Charge</u>
Individual Instrument Pieces	\$ 9.00
Patient Utensils	9.00
Major Trays	30.00
Minor Trays	15.00
Major Packs	30.00
Minor Packs	15.00

The application of a cost-based pricing methodology for sterile supplies was considered but not utilized in favor of a comparative review due to the fact that sterile processing is just one component of the CSR Department's operations and the identification of segmented costs and related overhead expenses applicable only to sterile supplies is not available. The proposed charges and classifications result from utilization of the lower range of existing, adjudicated charges at GMH. An example involves the fact that many minor trays and packs are currently adjudicated at prices in the range of \$16.00-\$24.00 (Pelvic Set, #1701629 priced at \$16.08 and Thoracotomy Tray,

#1702106 priced at \$24.11). Thus, the proposed charge illustrated above of \$15.00 actually falls just below the current range for minor trays. In addition, the proposed charges which are noted are generally comparable to mainland hospital charges.

The incremental net revenue potential which may accrue to GMH as a result of allowed charges for the many unadjudicated sterile instrument items can be determined based upon the recommended price schedule which is presented above. Exhibit VII illustrates the results of the Deloitte & Touche analysis of sterilization cards for unadjudicated procedures and indicates that on an annualized basis, implementation of the proposed price schedule would result in \$289,416 of additional gross revenue for GMH. The incremental net revenue potential which can be realized by GMH as a result of legislative approval of these currently unadjudicated charges is calculated as follows:

- . \$289,416 of incremental sterile supply billings
- . CSR departmental incremental realization of 58.22%

Analysis of the aforementioned data elements indicates that the following net revenue impact may be anticipated:

- .  $\$289,416 \times 58.22\% = \underline{\$168,498}$

**EXHIBIT I**  
**COST ALLOCATION MODEL PRINT-OUTS**



GUAM MEMORIAL HOSPITAL AUTHORITY  
INPUT SHEET -- DEPARTMENTAL EXPENSES  
FISCAL YEAR: 1991

SUB-ACCT #s: 111, 112, 113, 121, 122, 123, ALL OTHERS  
114, 115, 116, 124 & 125  
& 117

SOURCE: GENERAL LEDGER BY DEPT.

GUAM MEMORIAL HOSPITAL AUTHORITY  
INPUT SHEET -- DEPARTMENTAL REVENUES  
FISCAL YEAR: 1991

SOURCE: GENERAL LEDGER BY DEPT.

DEPT CODE	EXPENSE DEPARTMENTS	MAIN ACCT #	(INPUT) DIRECT SALARIES	(INPUT) DIRECT BENEFITS	OTHER EXPENSE	(INPUT) TOTAL EXPENSE	REVENUE DEPARTMENTS	MAIN ACCT #	IMPATIENT REVENUE	OUTPATIENT REVENUE	TOTAL REVENUE
4	BOARD OF TRUSTEES	6-000	0	505	87,667	88,172	MEDICAL/SURGICAL	3-010	5,476,307		5,476,307
4	ADMINISTRATION	6-100	436,429	54,907	698,387	1,189,723	PEDIATRICS	3-020	1,124,456		1,124,456
4	VOLUNTEERS	6-101			443	443	OBSTETRICS	3-030	479,848		479,848
4	PLANNING	6-120	164,969	22,222	6,218	193,409	WARD	3-040	1,199,284		1,199,284
6	COMMUNICATIONS CENTER	6-130	212,849	34,263	70,085	317,197	TELEMETRY	3-050	1,063,356		1,063,356
3	HOSPITAL EDUCATION	6-140	56,380	8,719	13,826	76,925	ICU & CCU	3-060	1,141,801		1,141,801
4	SAFETY	6-150	159,408	8,610	18,641	186,659	SKILLED NURSING	3-070	286,711		286,711
4	MEDICAL DIRECTOR	6-200	1,809,080	218,766	192,723	2,220,569	LABORATORY WARD	3-080	400,318		400,318
13	NURSING ADMINISTRATION	6-301	711,227	82,574	106,844	900,645	LABORATORY	3-091	12,990		12,990
14	CENTRAL SUPPLY ROOM (CSR)	6-311	238,530	36,652	590,175	865,357	RADIOLOGY	4-101	2,446,092		2,446,092
52	EMERGENCY ROOM	6-312	1,405,256	157,026	114,801	1,676,883	RADIOLOGIST	4-102	819,263		819,263
23	ICU & CCU	6-313	985,535	101,452	116,227	1,203,214	NUCLEAR MEDICINE	4-103	65,859		65,859
31	LABOR & DELIVERY	6-314	604,136	78,985	234,834	917,955	EKG/EEG	4-104	366,059		366,059
21	MEDICAL/SURGICAL	6-315	849,524	92,706	48,592	990,822	INHALATION THERAPY	4-105	2,775,667		2,775,667
24	MEDICAL TELEMETRY	6-316	1,065,436	135,644	43,184	1,244,264	HEMODYALYSIS	4-106	263,452		263,452
25	NURSERY	6-317					PHYSICAL THERAPY	4-107	220,501		220,501
26	INTERMEDIATE NURSERY	6-317					OCCUPATIONAL THERAPY	4-108			
27	NICU	6-317	665,228	72,316	55,129	792,673	PHARMACY	4-109	3,377,869		3,377,869
19	OBSTETRICS	6-318	1,008,050	116,724	20,988	1,145,762	CSR	4-110	1,974,905		1,974,905
30	OPERATING ROOM/PAR	6-319	1,140,789	140,996	708,925	1,990,710	LABOR & DELIVERY	4-111	3,051,613		3,051,613
20	PEDIATRICS	6-320	1,172,929	123,900	69,993	1,366,822	OPERATING ROOM	4-112			
6-321	SKILLED NURSING	6-321	701,140	91,889	15,366	808,195	ANESTHESIOLOGIST	4-114	246,962		246,962
29	SURGICAL WARD	6-322	808,301	95,408	31,669	935,378	ER PHYSICIAN SERVICES	4-115			
22	SURGICAL WARD	6-323	666,223	61,838	562,205	1,290,266	EMERGENCY ROOM	4-116	9,356		9,356
50	HEMODYALYSIS	6-325	305,507	29,424	12,345	347,276	DOCTOR'S VISIT	4-117			
34	ANESTHESIA	6-410	216,475	34,680	14,337	265,492	CONSULTATION	4-118	22,623		22,623
3	PERSONNEL	6-420	336,020	55,355	63,623	454,998	LABORATORY	4-501			
4	DATA PROCESSING	6-431	268,769	39,935	4,955	313,659	RADIOLOGY	4-502			
17	SOCIAL SERVICES	6-431	700,641	106,218	9,816	816,795	NUCLEAR MEDICINE	4-503			
18	RECORDS (UM)	6-432	831,478	111,920	152,037	1,095,435	EKG/EEG	4-504			
16	MEDICAL RECORDS	6-434	38,817	3,119	23,707	65,643	INHALATION THERAPY	4-506			
16	MEDICAL LIBRARY	6-441	760,672	120,085	132,513	1,014,070	HEMODYALYSIS	4-507			
4	GENERAL ACCOUNTING	6-442	981,768	130,934	198,820	1,311,522	PHYSICAL THERAPY	4-508			
5	PATIENT AFFAIRS	6-443	559,471	87,200	43,179	689,850	OCCUPATIONAL THERAPY	4-509			
5	ADMISSIONS	6-450	424,032	25,151	25,151	519,654	PHARMACY	4-510			
9	PROCUREMENT & SUPPLY	6-460	203,816	34,017	278,664	516,517	LABOR & DELIVERY	4-511			
10	LAUNDRY & LINEN	6-470	828,318	126,685	209,196	1,164,199	OPERATING ROOM	4-512			
8	HOUSEKEEPING	6-480	379,544	49,231	968,487	1,397,262	ANESTHESIOLOGIST	4-514			
8	BIO-MEDICAL	6-481	218,864	31,876	165,901	416,632	ER PHYSICIAN SERVICES	4-515			
8	BOILER	6-482	182,756	24,525	106,481	313,562	EMERGENCY ROOM	4-516			
8	CARPENTRY	6-483	102,110	14,534	27,192	143,836	DOCTOR'S VISIT	4-517			
8	ELECTRICAL	6-484	203,792	31,393	64,322	299,707	ADDITIONAL PHYSICIAN BILLINGS (NOT CURRENTLY ON GENERAL LEDGER)				
8	GENERAL REPAIRS	6-485	202,613	25,320	48,514	276,447	RADIOLOGY (ALL)				
8	GROUPS MAINTENANCE	6-486	161,649	26,078	2,003	189,730	CARDIO-PULMONARY (PT)				
8	PAINTING	6-487	111,217	18,176	15,484	144,877	EKG/EEG				
8	PLUMBING	6-488	101,584	16,969	15,484	134,037					
8	REFRIGERATION & A/C	6-489	136,465	19,513	37,465	193,443					
8	WELDING	6-491	82,822	8,498	3,659	94,979					
46	PHYSICAL THERAPY	6-510	475,573	76,661	22,623	574,854					
41	LABORATORY	6-520	1,373,082	212,877	874,983	2,460,942					

GUAM MEMORIAL HOSPITAL AUTHORITY  
 INPUT SHEET -- OTHER OPERATING REVENUES  
 FISCAL YEAR: 1991

DEPT CODE	MAIN ACCT #	Charge*	5.10	OTHER REVENUES
11	5-105			0
12	5-110			554,596
5	5-131			2,320
5	5-140			66,060
16	5-160			9,980
41	5-162			11,825
5	5-163			56,942
5	5-170			122,184
4	5-180			87,019
4	5-180-001			4,725
5	5-181			123
5	5-182			26,554
4	5-200			11,610,922
				12,573,250

\* Average charge in the Cafeteria for a patient equivalent meal.  
 Used to compute Dietary meal statistic.

GUAM MEMORIAL HOSPITAL AUTHORITY  
 INPUT SHEET -- SUPPLIES AND DRUGS EXPENSE  
 FISCAL YEAR: 1991

DEPT CODE	MAIN ACCT #	AMOUNT
CSR	6-311-401	494,637
CSR	6-311-404	35,136
		529,773
CSR		72.72
PHARMACY	6-530-403	1,896,762
PHARMACY		1,896,762
PHARMACY		76.42
NURSING UNIT		72.62

GUAN MEMORIAL HOSPITAL AUTHORITY  
 INPUT SHEET -- RECONCILIATION OF REVENUES AND EXPENSES  
 FISCAL YEAR: 1991

RECONCILIATION:	ACCOUNT	AMOUNT
GENERAL LEDGER DEPARTMENTAL		
EXPENSES W/ ADJUSTMENTS	6-XXX	44,235,696
OTHER INDIRECT EXPENSES	9-XXX	5,359,761
OTHER REVENUES	5-XXX	(12,373,250)
LINE ITEMS NOT USED:		
LIQUIDATION OF P/Y ENCUMB. EQUIPMENT	9-003	(325,263)
LOSS ON DISPOSAL OF ASSETS	9-006	(208,927)
OPTION 1 RETRO PAY	9-032	(69,866)
DONATIONS	5-140	86,060
SUBSIDIES	5-200	11,610,922
EXPENSES PER ADJUSTED SCHEDULE		48,115,113
DIFFERENCE (SHOULD EQUAL ZERO)		48,115,113
		0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 INPUT SHEET -- RECLASSIFICATIONS  
 FISCAL YEAR: 1991

SOURCE	X PART B	DIRECT SALARIES	DIRECT BENEFITS	OTHER EXPENSE	TOTAL EXPENSE
A FROM DIETARY TO CAFETERIA W/P		448,069	60,494	460,090	968,653
B ANESTHESIOLOGIST SALARIES & BENEFITS TO PROF COMPONENT LINE	97.7%	298,480	28,747		327,228
C ANES. OTHER EXP. TO OPER. ROOM	100.0%	7,027	677	12,345	20,048
D PHYSICIANS' COST TO PROPER DEPT. CONTRACT: A/C #				30,000	30,000
HEMODIALYSIS 6-323-301					
RADIOLOGY 6-550-301	100.0%			700,000	700,000
CARDIOPULMONARY 6-560-301				45,000	45,000
EKG/EEG				0	0
MEDICAL DIR./SVCS? 6-200-301				47,632	47,632
OTHER				0	0
EMPLOYEES:					
EMERGENCY ROOM (incl. Med. Dir. %)	86.0%	1,045,260	136,673		1,201,933
LABORATORY (PATHOLOGY)	96.6%	293,172	37,614		330,786
SKILLED NURSING	64.0%	112,115	14,364		126,499
LABOR & DELIVERY (and OB)	100.0%	23,105	2,964		26,069
OTHER				0	0
OTHER				0	0
E PRIOR YEAR ENCUMBRANCES					
JOURNALS					
UTILITIES - ELECTRIC BILL				50,676	50,676
36 RADIOLOGY - MAINT. CONTRACT				104,400	104,400
& ADMIN - OTHER				528,917	528,917
OTHER *				0	0
OTHER *				0	0
F EXPIRED INVENTORY					
JOURNALS					
15 PHARMACY				117,572	117,572
14 MEDICAL SUPPLIES				201,700	201,700
& ADMIN - OTHER SUPPLIES				38,412	38,412
OTHER *				0	0
OTHER *				0	0

\* Input here requires revising formulas in section summarizing grouped expenses.





GUAM MEMORIAL HOSPITAL AUTHORITY  
COST ALLOCATION STATISTICS  
FISCAL YEAR: 1991

Updated: 31-Jan-92

STATISTICS EXPENSE DEPARTMENTS	DEPRECIATION BUILDING	DEPRECIATION EQUIPMENT	(SALARY EMPLOYEE PERSONNEL	ADMINIS- TRATION	BUSINESS OFFICE	COMMUNICATION CENTER	(NO. OF PHONE LINES)	(GROSS REVENUES)	(COSTED REQUISITIONS)	(MAINTENANCE & REPAIRS	(SQUARE FOOTAGE)	(POUNDS OF LAUNDRY)	(TIME SPENT)	(NUMBER OF MEALS)	(FULL-TIME EQUIVALENTS)
EMERGENCY ROOM	5,180	14,933	916,124	0	1,714,479	0	0	0	48,886	5,180	0	64,676	2,415	390	68,241
EMERGENCY ROOM	5,180	14,933	1,554,392	2,011,487	1,352,361	0	7	48,886	48,886	5,180	5,180	64,676	2,415	390	68,241
EMERGENCY ROOM	5,180	14,933	2,470,516	2,011,487	3,067,040	0	7	48,886	48,886	5,180	5,180	64,676	2,415	390	68,241
TOTAL EMERGENCY	155,679	1,121,127	27,858,833	41,310,580	44,960,651	155	155	2,596,856	122,780	644,457	213,452	1,158,786	52,756	213,452	1,158,786
TOTALS - HOSPITAL OPERATIONS	900	900	900	900	900	900	900	900	900	900	900	900	900	900	900
GIFT SHOP															
MEALS - MENTAL HEALTH LAUNDRY - FIRE DEPT.														5,001	
COST TO BE ALLOCATED	704,027	1,061,936	2,310,185	4,180,957	2,239,485	392,998	392,998	683,748	4,550,972	687,309	1,410,065	1,939,280	1,621,854	1,939,280	1,621,854
UNIT COST MULTIPLIER	4.496305	0.947204	0.082925	0.101208	0.049810	2519.219924	0.263298	36.796348	1.059665	26.728054	8.841704	1.399614	26.728054	8.841704	1.399614





GUAM MEMORIAL HOSPITAL AUTHORITY  
 COST ALLOCATION STATISTICS  
 FISCAL YEAR: 1991

STATISTICS EXPENSE DEPARTMENTS	NURSING HRS. (WORKED)		((COSTED REQUISITIONS)REQUISITIONS)		(TIME SPENT)		(GROSS REVENUES)		(TIME SPENT)	
	NURSING AD- MINISTRATION	SERVICES	PHARMACY	MEDICAL RECORDS	HCRS (UR)	SOCIAL SERVICES	HCRS (UR)	SOCIAL SERVICES	HCRS (UR)	SOCIAL SERVICES
LABOR & DELIVERY	29,344									
LABOR & DELIVERY		PROF COMP								
LABOR & DELIVERY		OTHER			5,454		3,289,779			
TOTAL LABOR & DELIVERY	29,344		0	0	5,454		3,289,779		0	
ANESTHESIOLOGY		PROF COMP								
ANESTHESIOLOGY		OTHER					366,116			
TOTAL ANESTHESIA	0		0	0			366,116		0	
RADIOLOGY (ALL)		PROF COMP								
RADIOLOGY		OTHER								
NUCLEAR MEDICINE		OTHER			4,647		3,508,210			
CT SCANNER		OTHER					142,490			
ULTRASOUND		OTHER					0			
TOTAL RADIOLOGY	0		0	0	4,647		3,650,700		0	
LABORATORY		PROF COMP								
LABORATORY		OTHER								
LABORATORY					4,905		4,706,567			
TOTAL LABORATORY	0		0	0	4,905		4,706,567		0	
CARDIOPULMONARY (RT)		PROF COMP								
CARDIOPULMONARY (RT)		OTHER								
EKG/EEG		PROF COMP								
EKG/EEG		OTHER								
TOTAL CARDIOPULMONARY							3,124,473		0	
PHYSICAL THERAPY										
PHYSICAL THERAPY										
MEDICAL SUPPLIES CHARGED										
MEDICAL SUPPLIES CHARGED										
DRUGS CHARGED										
DRUGS CHARGED										
HEMODIALYSIS		PROF COMP								
HEMODIALYSIS		OTHER								
HEMODIALYSIS	38,116								831	1,662
TOTAL HEMODIALYSIS	38,116		0	0			2,845,422		831	1,662

GUAN MEMORIAL HOSPITAL AUTHORITY  
 COST ALLOCATION STATISTICS  
 FISCAL YEAR: 1991

STATISTICS	(NURSING HRS. WORKED)	(COSTED REQUISITIONS)	(COSTED REQUISITIONS)	(TIME SPENT)	(GROSS REVENUES)	(TIME SPENT)
EXPENSE DEPARTMENTS	CENTRAL SERVICES	PHARMACY	MEDICAL RECORDS	HRS (UR)	SOCIAL SERVICES	
EMERGENCY ROOM	63,673			7,873	1,714,479	49
EMERGENCY ROOM					1,352,361	
TOTAL EMERGENCY	63,673	0	0	7,873	3,067,040	49
TOTALS - HOSPITAL OPERATIONS	657,391	100	100	69,804	44,960,651	6,676
GIFT SHOP						
MEALS - MENTAL HEALTH						
LAUNDRY - FIRE DEPT.						
COST TO BE ALLOCATED	1,211,101	1,947,359	3,476,262	1,744,707	1,087,324	433,803
UNIT COST MULTIPLIER	1.042204	19473.506825	34782.620317	24.994371	0.024188	64.991488

GUAM MEMORIAL HOSPITAL AUTHORITY  
DEPARTMENTAL EXPENSES & REVENUES  
FISCAL YEAR: 1991

Updated: 31-Jan-92

INCLUDES GROUPINGS & RECLASSIFICATIONS

DEPT CODE	DEPARTMENTS	DIRECT SALARIES	DIRECT BENEFITS	OTHER EXPENSE	TOTAL UNALLOCATED EXPENSE	TOTAL UNALLOCATED EXPENSE	IMPATIENT REVENUE	OUTPATIENT REVENUE	TOTAL REVENUE
1	DEPRECIATION - BUILDING	0	0	704,027	704,027	704,027			
2	DEPRECIATION - EQUIPMENT	0	0	1,061,936	1,061,936	1,061,936			
3	EMPLOYEE BENEFITS & PERSONNEL	272,855	41,599	1,982,803	2,297,257	2,297,257			
4	ADMINISTRATION	1,341,239	281,005	1,624,010	3,918,533	3,918,533			
5	BUSINESS OFFICE	212,869	34,263	117,372	1,876,745	1,876,745			
6	COMMUNICATIONS CENTER	424,072	70,431	25,151	317,197	317,197			
7	PROCUREMENT	2,042,806	274,723	1,537,987	519,654	519,654			
8	MAINTENANCE & REPAIRS	203,836	34,017	278,664	3,855,516	3,855,516			
9	LAUNDRY & LINEN	828,318	126,685	209,196	516,517	516,517			
10	HOUSEKEEPING	570,269	76,993	1,344,199	1,144,199	1,144,199			
11	DIETARY	448,069	60,496	1,501,716	1,501,716	1,501,716			
12	CAFETERIA	711,227	82,574	194,508	416,037	416,037			
13	NURSING ADMINISTRATION	238,530	36,652	106,844	900,645	900,645			
14	CENTRAL SERVICES & SUPPLY	711,584	103,560	797,875	1,067,057	1,067,057			
15	PHARMACY	870,295	117,039	2,054,714	2,869,838	2,869,838			
16	MEDICAL RECORDS	700,661	106,218	167,764	1,155,098	1,155,098			
17	HCRS (LUM)	268,769	39,935	9,916	816,795	816,795			
18	SOCIAL SERVICES			4,955	313,659	313,659			
19	OBSTETRICS	1,008,050	116,724	20,980	1,145,762	1,145,762	479,848		479,848
20	PEDIATRICS	1,172,929	123,900	69,993	1,346,822	1,346,822	1,124,456		1,124,456
21	MEDICAL/SURGICAL	849,524	92,706	48,592	990,822	990,822	5,476,307		5,476,307
22	SURGICAL WARD	808,301	95,408	31,669	935,378	935,378	12,990		12,990
	TOTAL ADULTS & Peds	3,838,804	428,738	171,242	4,438,784	4,438,784	7,093,601		7,093,601
23	ICU & CCU	985,535	103,452	116,227	1,205,214	1,205,214	1,141,801		1,141,801
24	MEDICAL TELEMETRY	1,065,436	135,644	43,184	1,244,264	1,244,264	1,063,356		1,063,356
	TOTAL ICU	2,050,971	239,096	159,411	2,449,678	2,449,678	2,205,157		2,205,157
25	NURSERY	0	0	0	0	0	1,199,284		1,199,284
26	INTERMEDIATE NURSERY	665,228	72,316	55,129	792,673	792,673	286,711		286,711
27	NICU	665,228	72,316	55,129	792,673	792,673	1,485,995		1,485,995
	TOTAL NURSERY	1,330,456	144,632	110,258	1,585,346	1,585,346	4,000,310	0	4,000,310
28	SKILLED NURSING	71,754	9,206	0	80,959	80,959	0	0	0
29	SKILLED NURSING	741,501	96,867	15,366	853,735	853,735	400,310	0	400,310
	TOTAL SKILLED NURSING	813,255	106,073	15,366	934,694	934,694	400,310	0	400,310
30	OPERATING ROOM/PAR	1,167,816	141,673	721,270	2,010,758	2,010,758	534	3,354,764	3,355,298

Updated: 31-Jan-92  
 GUAM MEMORIAL HOSPITAL AUTHORITY  
 DEPARTMENTAL EXPENSES & REVENUES  
 FISCAL YEAR: 1991

INCLUDES GROUPINGS & RECLASSIFICATIONS

DEPT CODE	DEPARTMENTS	DIRECT SALARIES	DIRECT BENEFITS	OTHER EXPENSE	TOTAL UNALLOCATED EXPENSE	TOTAL UNALLOCATED EXPENSE	IMPATIENT REVENUE	OUTPATIENT REVENUE	TOTAL REVENUE
31	LABOR & DELIVERY	23,105	2,964	0	26,069	26,069	0	0	0
32	LABOR & DELIVERY	604,136	78,985	216,834	917,955	917,955	3,051,613	238,166	3,289,779
	TOTAL LABOR & DELIVERY	627,241	81,949	234,834	944,024	944,024	3,051,613	238,166	3,289,779
33	ANESTHESIOLOGY	298,480	28,747	0	327,228	327,228	246,962	119,154	366,116
34	ANESTHESIOLOGY	0	0	0	0	0	0	0	0
	TOTAL ANESTHESIA	298,480	28,747	0	327,228	327,228	246,962	119,154	366,116
35	RADIOLOGY (ALL)	0	0	700,000	700,000	700,000	0	0	0
36	RADIOLOGY	846,561	97,419	763,045	1,707,025	1,707,025	819,263	2,688,947	3,508,210
37	NUCLEAR MEDICINE	0	0	0	0	0	65,859	76,831	142,490
38	CT SCANNER	0	0	0	0	0	0	0	0
39	ULTRASOUND	0	0	0	0	0	0	0	0
	TOTAL RADIOLOGY	846,561	97,419	1,463,045	2,407,025	2,407,025	885,122	2,765,578	3,650,700
40	LABORATORY	283,204	36,335	0	319,539	319,539	0	0	0
41	LABORATORY	1,382,970	214,156	806,216	2,403,342	2,403,342	2,446,092	2,260,475	4,706,567
	TOTAL LABORATORY	1,666,174	250,491	806,216	2,722,881	2,722,881	2,446,092	2,260,475	4,706,567
42	CARDIOPULMONARY (RT)	0	0	0	0	0	0	0	0
43	CARDIOPULMONARY (RT)	505,969	63,549	503,670	1,073,188	1,073,188	2,775,667	348,806	3,124,473
44	ECG/EEG	0	0	0	0	0	0	0	0
45	ECG/EEG	0	0	0	0	0	366,059	300,574	666,633
	TOTAL CARDIOPULMONARY	505,969	63,549	503,670	1,073,188	1,073,188	3,141,726	649,380	3,791,106
46	PHYSICAL THERAPY	475,573	76,661	22,620	574,854	574,854	220,501	292,330	512,831
47	MEDICAL SUPPLIES CHARGED				0	0	1,974,905	570,164	2,545,069
48	DRUGS CHARGED				0	0	3,377,869	2,267,783	5,645,652
49	HEMODIALYSIS	0	0	0	0	0	0	0	0
50	HEMODIALYSIS	666,223	61,838	562,205	1,290,266	1,290,266	263,452	2,581,970	2,845,422
	TOTAL HEMODIALYSIS	666,223	61,838	562,205	1,290,266	1,290,266	263,452	2,581,970	2,845,422

Updated: 31-Jan-92

GUAM MEMORIAL HOSPITAL AUTHORITY  
DEPARTMENTAL EXPENSES & REVENUES  
FISCAL YEAR: 1991

INCLUDES GROUPINGS & RECLASSIFICATIONS

DEPT CODE	DEPARTMENTS	DIRECT SALARIES	DIRECT BENEFITS	OTHER EXPENSE	TOTAL UNALLOCATED EXPENSE	TOTAL UNALLOCATED EXPENSE	INPATIENT REVENUE	OUTPATIENT REVENUE	TOTAL REVENUE
51	EMERGENCY ROOM	916,124	117,539	0	1,033,662	1,033,662	22,799	1,691,680	1,714,479
52	EMERGENCY ROOM	1,554,392	176,160	114,601	1,845,154	1,845,154	9,356	1,343,205	1,352,561
	OTHER								
	TOTAL EMERGENCY	2,470,516	293,699	114,601	2,878,816	2,878,816	32,155	3,034,885	3,067,040
	TOTALS - HOSPITAL OPERATIONS	28,131,688	3,646,571	16,336,854	48,115,113	48,115,113	26,826,002	18,134,649	44,960,651

GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

Updated: 31-Jan-92

ALLOATED COST EXPENSE DEPARTMENTS	DEPRECIATION BUILDING	DEPRECIATION EQUIPMENT	DEPRECIATION	EMPLOYEE BENEFITS & PERSONNEL	ADMINIS- TRATION	BUSINESS OFFICE	COMMUNICATION CENTER	PROCUREMENT	MAINTENANCE & REPAIRS	LAUNDRY & LINEN	HOUSEKEEPING	DIETARY	CAFETERIA
DEPRECIATION - BUILDING	706,027	0	1,061,936	2,310,185	4,180,957	2,239,485	392,998	683,748	4,550,972	687,309	1,410,065	1,939,280	1,621,854
DEPRECIATION - EQUIPMENT	0	0	4,178	166,970	205,823	0	17,635	1,985	82,129	4	16,170	961,485	51,090
EMPLOYEE BENEFITS & PERSONNEL	0	0	59,097	127,807	36,119	0	32,750	2,282	39,998	0	44,369	0	27,645
ADMINISTRATION	19,694	9,417	20,413	17,650	61,220	0	2,519	1,121	123,341	0	66,553	0	69,684
BUSINESS OFFICE	1,619	9,417	18,950	35,166	415,071	0	2,319	407,796	32,197	3,440	61,635	0	112,565
COMMUNICATIONS CENTER	31,123	18,950	17,650	169,399	125,497	0	5,038	3,445	176,034	215	32,314	0	59,286
PROCUREMENT	50,381	25,871	25,871	169,399	55,362	0	10,077	6,896	132,062	0	16,170	0	23,963
MAINTENANCE & REPAIRS	10,036	3,561	3,561	68,688	150,596	0	20,154	1,121	123,341	0	16,144	0	0
LAUNDRY & LINEN	4,887	2,222	2,222	68,688	125,497	0	5,038	1,121	123,341	0	16,144	0	0
HOUSEKEEPING	22,356	5,558	5,558	68,688	125,497	0	2,319	1,121	123,341	0	16,144	0	0
DIETARY	15,072	2,151	2,151	37,156	47,409	0	5,038	814	32,197	0	16,144	0	0
CAFETERIA	3,934	1,272	1,272	58,978	97,648	0	20,154	814	32,197	0	16,144	0	0
NURSING ADMINISTRATION	21,510	36,626	36,626	19,780	115,800	0	5,038	407,796	176,034	3,440	66,553	0	27,645
CENTRAL SERVICES & SUPPLY	11,196	3,621	3,621	59,906	297,922	0	10,077	3,445	91,623	215	32,314	0	69,684
PHARMACY	16,137	23,723	23,723	72,169	128,243	0	65,500	6,896	132,062	0	16,170	0	59,286
MEDICAL RECORDS	4,397	1,781	1,781	58,102	89,172	0	5,038	6,795	35,987	0	16,144	0	23,963
WENS (UR)	1,673	437	437	22,288	34,214	0	7,558	261	13,688	0	16,144	0	0
SOCIAL SERVICES	0	0	0	0	0	0	0	0	0	0	0	0	0
OBSTETRICS	29,370	4,748	4,748	83,592	127,873	23,901	10,077	2,205	240,354	41,482	68,477	108,169	85,481
PEDIATRICS	29,721	10,836	10,836	97,265	152,282	56,009	12,596	8,012	243,224	41,726	71,631	84,200	103,944
MEDICAL/SURGICAL	52,292	3,975	3,975	70,647	113,103	272,774	12,596	7,489	427,942	88,832	74,865	217,205	86,032
SURGICAL WARD	36,420	4,192	4,192	67,028	105,362	647	10,077	4,498	298,050	72,537	37,419	185,950	74,320
TOTAL ADULTS & PEDI	147,803	23,750	23,750	318,332	498,820	353,332	45,366	22,204	1,209,570	244,577	252,393	595,524	349,776
ICU & CCU	10,121	39,782	39,782	81,725	135,299	56,873	12,596	4,884	82,829	32,433	50,516	38,850	66,067
MEDICAL TELEMETRY	0	0	0	88,351	137,667	52,966	7,558	8,423	68,441	75,187	43,941	80,530	133,539
TOTAL ICU	10,121	39,782	39,782	170,076	272,966	109,839	20,154	13,308	151,270	107,621	94,457	119,381	179,506
NURSERY	0	0	0	0	0	59,736	10,077	0	0	51,193	50,516	0	0
INTERMEDIATE NURSERY	0	0	0	0	0	0	0	0	0	0	0	0	0
NICU	12,225	13,027	13,027	55,164	88,364	14,281	2,519	4,507	100,049	23	58,648	0	52,260
TOTAL NURSERY	12,225	13,027	13,027	55,164	88,364	74,017	12,596	4,507	100,049	51,217	109,184	0	52,260
SKILLED NURSING	59,459	4,676	4,676	61,489	99,119	19,940	12,596	1,834	486,595	0	66,954	114,120	70,916
PROF COMP	0	0	0	5,950	0	0	0	0	0	0	0	0	0
OTHER	59,459	4,676	4,676	67,439	99,119	19,940	12,596	1,834	486,595	0	66,954	114,120	70,916
TOTAL SKILLED NURSING	59,459	4,676	4,676	67,439	99,119	19,940	12,596	1,834	486,595	0	66,954	114,120	70,916
OPERATING ROOM/PAR	51,298	113,494	113,494	95,182	229,816	167,127	22,673	15,886	419,810	61,664	56,396	0	84,600

GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

Updated: 31-Jan-92

ALLOCATED COST EXPENSE DEPARTMENTS	DEPRECIATION BUILDING	DEPRECIATION EQUIPMENT	DEPRECIATION PERSONNEL	EMPLOYEE BENEFITS & PERSONNEL	ADMINIS- TRATION	BUSINESS OFFICE	COMMUNICATION CENTER	PROCUREMENT & REPAIRS	MAINTENANCE & REPAIRS	LAUNDRY & LINEN	HOUSEKEEPING DIETARY	CAFETERIA
LABOR & DELIVERY	0	0	0	1,916	0	0	0	0	0	0	0	0
LABOR & DELIVERY	33,673	25,366	50,098	50,098	103,952	163,864	10,077	11,963	275,568	62,248	0	0
TOTAL LABOR & DELIVERY	33,673	25,366	52,014	52,014	103,952	163,864	10,077	11,963	275,568	62,248	0	0
ANESTHESIOLOGY	0	0	0	24,751	0	18,236	0	0	0	0	0	0
ANESTHESIOLOGY	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL ANESTHESIA	0	0	0	24,751	0	18,236	0	0	0	0	0	0
RADIOLOGY (ALL)	0	0	0	0	0	0	0	0	0	0	0	0
RADIOLOGY	23,250	440,960	70,201	70,201	226,851	174,744	15,115	48,345	190,274	22,264	0	0
NUCLEAR MEDICINE	2,203	0	0	0	223	7,097	0	0	18,030	0	0	82,559
CT SCANNER	1,772	0	0	0	179	0	0	0	14,498	0	0	0
ULTRASOUND	605	0	0	0	41	0	0	0	3,312	0	0	0
TOTAL RADIOLOGY	27,630	440,960	70,201	70,201	227,294	181,841	15,115	48,345	226,114	22,264	0	82,559
LABORATORY	0	0	0	23,485	0	0	0	0	0	0	0	0
LABORATORY	25,184	63,363	114,682	114,682	263,804	234,434	32,750	33,186	206,096	18	0	151,664
TOTAL LABORATORY	25,184	63,363	138,167	138,167	263,804	234,434	32,750	33,186	206,096	18	0	151,664
CARDIOPULMONARY (RT)	0	0	0	0	0	0	0	0	0	0	0	0
CARDIOPULMONARY (RT)	11,128	34,739	41,957	41,957	117,504	155,630	7,558	8,083	91,071	3,118	0	57,678
ECG/EEG	0	0	0	0	0	0	0	0	0	0	0	0
ECG/EEG	791	0	0	0	80	33,205	0	0	6,476	0	0	0
TOTAL CARDIOPULMONARY	11,920	34,739	41,957	41,957	117,584	188,835	7,558	8,083	97,547	3,118	0	57,678
PHYSICAL THERAPY	15,863	5,041	39,437	39,437	64,287	25,564	7,558	2,145	129,818	18,705	0	54,898
MEDICAL SUPPLIES CHARGED	0	0	0	0	0	126,770	0	0	0	0	0	0
DRUGS CHARGED	0	0	0	0	0	281,209	0	0	0	0	0	0
HEMODIALYSIS	0	0	0	0	0	0	0	0	0	0	0	0
HEMODIALYSIS	14,028	45,458	55,246	55,246	142,197	141,730	10,077	83,769	114,805	39,204	0	61,701
TOTAL HEMODIALYSIS	14,028	45,458	55,246	55,246	142,197	141,730	10,077	83,769	114,805	39,204	0	61,701

GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

Updated: 31-Jan-92

ALLOCATED COST EXPENSE DEPARTMENTS	DEPRECIATION BUILDING	DEPRECIATION EQUIPMENT	EMPLOYEE BENEFITS & PERSONNEL	ADMINIS- TRATION	BUSINESS OFFICE	COMMUNICATION CENTER	PROCUREMENT	MAINTENANCE & REPAIRS	LAUNDRY & LINEN	HOUSEKEEPING	DIETARY	CAFETERIA
EMERGENCY ROOM	0	0	0	75,969	0	85,308	0	0	0	0	0	0
EMERGENCY ROOM	23,291	14,145	14,145	128,897	203,578	67,371	17,635	12,872	190,605	64,548	3,448	95,511
TOTAL EMERGENCY	23,291	14,145	14,145	204,867	203,578	152,769	17,635	12,872	190,605	64,548	3,448	95,511
TOTALS - HOSPITAL OPERATIONS	440,858	843,059	1,332,833	2,311,780	2,239,485	214,134	258,300	3,607,845	679,250	1,140,566	925,797	1,277,620
GIFT SHOP	4,047	0	0	0	0	2,319	0	33,117	0	0	0	0
MEALS - MENTAL HEALTH	0	0	0	0	0	0	0	0	0	0	51,998	0
LAUNDRY - FIRE DEPT.	0	0	0	0	0	0	0	0	4,401	0	0	0
TOTAL COST ALLOCATED	704,027	1,061,936	2,310,185	4,180,957	2,239,485	392,998	683,748	4,550,972	687,309	1,410,065	1,939,280	1,621,854



GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

ALLOCATED COST EXPENSE DEPARTMENTS	NURSING AD- MINISTRATION & SUPPLY	CENTRAL SERVICES	PHARMACY	MEDICAL RECORDS	HOURS (UR)	SOCIAL SERVICES	TOTAL OVERHEAD ALLOCATED	DIRECT EXPENSES	TOTAL EXPENSES	GROSS REVENUES	RATIO OF COST TO CHARGES EXCLUDING PHYSICIANS	RATIO OF COST TO CHARGES
DEPRECIATION - BUILDING	1,211,101	0	0	0	0	0	1,211,101	0	0	0	0	0
DEPRECIATION - EQUIPMENT	0	1,947,359	0	0	0	0	1,947,359	0	0	0	0	0
EMPLOYEE BENEFITS & PERSONNEL	0	0	3,478,262	0	0	0	3,478,262	0	0	0	0	0
ADMINISTRATION	0	0	0	0	0	0	0	0	0	0	0	0
BUSINESS OFFICE	0	0	0	0	0	0	0	0	0	0	0	0
COMMUNICATIONS CENTER	0	0	0	0	0	0	0	0	0	0	0	0
PROCUREMENT	0	0	0	0	0	0	0	0	0	0	0	0
MAINTENANCE & REPAIRS	0	0	0	0	0	0	0	0	0	0	0	0
LAUNDRY & LINEN	0	0	0	0	0	0	0	0	0	0	0	0
HOUSEKEEPING	0	0	0	0	0	0	0	0	0	0	0	0
DIETARY	0	0	0	0	0	0	0	0	0	0	0	0
CAFETERIA	0	0	0	0	0	0	0	0	0	0	0	0
NURSING ADMINISTRATION	0	0	0	0	0	0	0	0	0	0	0	0
CENTRAL SERVICES & SUPPLY	0	0	0	0	0	0	0	0	0	0	0	0
PHARMACY	0	0	0	1,744,707	0	0	1,744,707	0	0	0	0	0
MEDICAL RECORDS	0	0	0	0	0	0	0	0	0	0	0	0
HOURS (UR)	0	0	0	0	0	0	0	0	0	0	0	0
SOCIAL SERVICES	0	0	0	0	1,087,524	0	1,087,524	0	0	0	0	0
OBSTETRICS	115,165	0	0	149,966	11,607	13,583	115,165	1,145,762	2,261,613	679,848	4.713603	4.713603
PEDIATRICS	128,696	0	0	108,176	27,199	37,825	128,696	1,366,822	2,580,161	1,124,456	2.294586	2.294586
MEDICAL/SURGICAL	121,020	0	0	135,120	132,463	94,563	121,020	990,822	2,901,539	5,476,307	0.529835	0.529835
SURGICAL WARD	96,573	0	0	148,991	314	54,203	96,573	935,378	2,132,159	12,990	164.139508	164.139508
TOTAL ADULTS & PEDI	461,453	0	0	542,253	171,582	200,174	461,453	4,438,784	9,875,672	7,093,601	1.392195	1.392195
ICU & CCU	87,847	0	0	66,960	27,618	36,525	87,847	1,205,214	2,036,141	1,141,801	1.783271	1.783271
MEDICAL TELEMETRY	147,978	0	0	161,189	25,721	0	147,978	1,244,264	2,283,275	1,063,356	2.147235	2.147235
TOTAL ICU	235,825	0	0	228,149	53,339	36,525	235,825	2,449,478	4,319,416	2,205,157	1.958779	1.958779
NURSERY	0	0	0	94,329	29,009	6,824	0	0	301,684	1,199,284	0.251554	0.251554
INTERMEDIATE NURSERY	0	0	0	0	0	0	0	0	0	0	0	0
MICU	69,635	0	0	0	6,935	0	69,635	792,673	1,270,331	286,711	4.530701	4.530701
TOTAL NURSERY	69,635	0	0	94,329	35,944	6,824	69,635	792,673	1,572,015	1,485,995	1.057887	1.057887
SKILLED NURSING	0	0	0	0	0	0	0	0	0	0	0	0
SKILLED NURSING	94,640	0	0	54,963	9,683	79,160	94,640	80,959	86,910	0	ERR	ERR
OTHER	0	0	0	0	0	0	0	853,735	2,089,867	600,318	5.220518	5.220518
TOTAL SKILLED NURSING	94,640	0	0	54,963	9,683	79,160	94,640	934,694	2,176,777	600,318	5.437620	5.437620
OPERATING ROOM/PAR	107,967	0	0	158,064	81,159	0	107,967	2,010,758	3,675,895	3,355,298	1.095549	1.095549
TOTAL	1,211,101	1,947,359	3,478,262	1,744,707	1,087,524	433,883	1,211,101	11,145,762	22,261,613	11,141,801	1.783271	1.783271

GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

ALLOCATED COST EXPENSE DEPARTMENTS	CENTRAL SERVICES				MEDICAL RECORDS	HCRS (UR)	SOCIAL SERVICES	TOTAL OVERHEAD ALLOCATED	DIRECT EXPENSES	TOTAL EXPENSES	GROSS REVENUES	RATIO OF COST TO CHARGES EXCLUDING PHYSICIANS	RATIO OF COST TO CHARGES
	NURSING AD- MINISTRATION	SUPPLY	PHARMACY	PHYSICIAN									
LABOR & DELIVERY	0	0	0	0	0	0	0	1,916	26,069	27,985	0	ERR	
LABOR & DELIVERY	54,060	0	0	136,319	0	79,574	0	1,113,787	917,955	2,031,742	3,289,779	0.617592	
TOTAL LABOR & DELIVERY	54,060	0	0	136,319	0	79,574	0	1,115,703	944,024	2,059,727	3,289,779	0.626099	0.617592
ANESTHESIOLOGY	0	0	0	0	0	8,856	0	51,843	327,228	379,071	366,116	1.035385	
ANESTHESIOLOGY	0	0	0	0	0	0	0	0	0	0	0	ERR	
TOTAL ANESTHESIA	0	0	0	0	0	8,856	0	51,843	327,228	379,071	366,116	1.035385	
RADIOLOGY (ALL)	0	0	0	0	0	0	0	0	700,000	700,000	0	ERR	
RADIOLOGY	0	0	0	116,149	0	84,858	0	1,555,534	1,707,025	3,262,559	3,508,210	0.929978	
NUCLEAR MEDICINE	0	0	0	0	0	3,447	0	31,000	0	31,000	142,490	0.217562	
CT SCANNER	0	0	0	0	0	0	0	16,449	0	16,449	0	ERR	
ULTRASOUND	0	0	0	0	0	0	0	3,757	0	3,757	0	ERR	
TOTAL RADIOLOGY	0	0	0	116,149	0	88,304	0	1,606,740	2,407,025	4,013,765	3,650,700	1.099451	0.907707
LABORATORY	0	0	0	0	0	0	0	23,485	319,539	343,024	0	ERR	
LABORATORY	0	0	0	122,597	0	113,844	0	1,625,268	2,403,342	3,828,610	4,706,567	0.813461	
TOTAL LABORATORY	0	0	0	122,597	0	113,844	0	1,648,753	2,722,881	4,171,634	4,706,567	0.866343	0.813461
CARDIOLOGY (RT)	0	0	0	0	0	0	0	0	0	0	0	ERR	
CARDIOLOGY (RT)	0	0	0	0	0	75,576	0	720,735	1,073,108	1,793,923	3,124,473	0.574152	
ECG/EEG	0	0	0	0	0	0	0	0	0	0	0	ERR	
ECG/EEG	0	0	0	0	0	16,125	0	56,677	0	56,677	666,633	0.085020	
TOTAL RADIOLOGY	0	0	0	0	0	91,701	0	777,413	1,073,108	1,850,601	3,791,106	0.488143	0.488143
PHYSICAL THERAPY	0	0	0	74,333	0	12,405	0	572,501	574,854	1,147,355	512,831	2.237296	
MEDICAL SUPPLIES CHARGED	0	1,947,359	0	0	0	61,561	0	2,135,689	0	2,135,689	2,545,069	0.839148	
DRUGS CHARGED	0	0	0	3,470,262	0	136,559	0	3,896,030	0	3,896,030	5,645,652	0.690094	
HEMODYALYSIS	0	0	0	0	0	0	0	0	0	0	0	ERR	
HEMODYALYSIS	70,217	0	0	20,770	0	68,826	108,016	1,133,043	1,290,266	2,423,309	2,845,422	0.851652	
TOTAL HEMODYALYSIS	70,217	0	0	20,770	0	68,826	108,016	1,133,043	1,290,266	2,423,309	2,845,422	0.851652	0.851652

GUAM MEMORIAL HOSPITAL AUTHORITY  
OVERHEAD EXPENSE ALLOCATION  
FISCAL YEAR: 1991

ALLOCATED COST EXPENSE DEPARTMENTS	PROF COMP OTHER	NURSING AD- MINISTRATION & SUPPLY	CENTRAL SERVICES	PHARMACY	MEDICAL RECORDS	HCPS (UR)	SOCIAL SERVICES	TOTAL OVERHEAD ALLOCATED	DIRECT EXPENSES	TOTAL EXPENSES	GROSS REVENUES	RATIO OF COST TO CHARGES	RATIO OF COST TO CHARGES EXCLUDING PHYSICIANS
EMERGENCY ROOM	0	0	0	0	0	41,470	0	202,838	1,033,662	1,236,500	1,714,479	0.721210	0.721210
EMERGENCY ROOM	117,304	0	0	0	196,781	32,716	3,185	1,240,421	1,845,154	3,085,575	1,352,561	2.281283	2.281283
TOTAL EMERGENCY	117,304	0	0	0	196,781	74,187	3,185	1,443,259	2,878,816	4,322,075	3,067,060	1.409201	2.281283
TOTALS - HOSPITAL OPERATIONS	1,211,101	1,947,359	3,478,262	1,744,707	1,087,524	433,883	25,174,363	22,844,669	48,019,032	44,960,651	1.068023		
GIFT SHOP	0	0	0	0	0	0	39,683	39,683	0	39,683	0		
MEALS - MENTAL HEALTH	0	0	0	0	0	0	51,998	51,998	0	51,998	0		
LAUNDRY - FIRE DEPT.	0	0	0	0	0	0	4,401	4,401	0	4,401	0		
TOTAL COST ALLOCATED	1,211,101	1,947,359	3,478,262	1,744,707	1,087,524	433,883	25,270,444	22,844,669	48,115,113	44,960,651	1.070161		
									TOTAL ANCILLARY	27,368,572	31,694,985	0.864130	
									TOTAL ANCILLARY MARK-UP RATIO			1.16	

GJAM MEMORIAL HOSPITAL AUTHORITY  
SUMMARY OF OVERHEAD EXPENSE ALLOCATION  
AND RCC SUMMARY  
FISCAL YEAR: 1991

Updated: 31-Jan-92

DEPARTMENT	DIRECT EXPENSE	ALLOCATED OVERHEAD EXPENSE	TOTAL EXPENSE	OVERHEAD AS PERCENT OF DIRECT EXP.	GROSS REVENUES	RATIO OF COST TO CHARGES	ANCILLARY MARK-UP RATIOS	COMMENTS:
<b>INPATIENT UNITS</b>								
TOTAL ADULTS & PEDI	4,438,784	5,436,888	9,875,672	122.5%	7,093,601	1.392195		REVENUES AND EXPENSES ARE NOT ADEQUATELY SEGREGATED BY UNIT
TOTAL ICU	2,449,478	1,869,938	4,319,416	76.3%	2,205,157	1.958779		REVENUES AND EXPENSES ARE NOT ADEQUATELY SEGREGATED BY UNIT
TOTAL NURSERY	792,673	779,342	1,572,015	98.3%	1,485,995	1.057887		REVENUES, EXPENSES AND STATISTICS ARE NOT SEGREGATED BY UNIT
SKILLED NURSING	653,735	1,236,133	2,089,867	144.8%	400,318	5.220518		
OTHER								
	8,534,670	9,322,301	17,856,970		11,185,071	1.596500		
<b>ANCILLARY DEPTS.</b>								
OPERATING ROOM/PAR	2,010,758	1,665,137	3,675,895	82.8%	3,355,298	1.095549	0.91	
LABOR & DELIVERY	917,955	1,113,787	2,031,742	ERR	3,289,779	0.617592	0.62	
OTHER	0	0	0	ERR	0	ERR	ERR	
TOTAL RADIOLOGY	1,707,025	1,606,740	3,313,765	94.1%	3,650,700	0.907707	1.10	MINOR EXPENSES OTHER THAN PHYSICIANS WAS RECLASSIFIED TO DR
LABORATORY	2,403,342	1,425,268	3,828,610	59.3%	4,706,567	0.813611	1.23	REVENUES, EXPENSES AND STATISTICS ARE NOT SEGREGATED BY UNIT
OTHER	1,073,188	777,413	1,850,601	72.4%	3,791,106	0.488123	2.02	
TOTAL CARDIOPULMONARY	574,854	572,501	1,147,355	99.6%	512,831	2.237298	0.45	
PHYSICAL THERAPY	1,067,057	1,068,632	2,135,689	100.1%	2,545,069	0.839148	1.19	
MEDICAL SUPPLIES CHARGED	2,869,838	1,026,192	3,896,030	35.8%	3,645,652	0.690094	1.45	
DRUGS CHARGED	1,298,266	1,133,043	2,431,309	87.8%	2,845,422	0.851652	1.17	
OTHER	1,845,154	1,260,421	3,105,575	67.2%	1,352,561	2.281283	0.44	INCLUDES HOSPITAL FEES AND EXPENSES ONLY
OTHER							16	
EMERGENCY ROOM	15,759,437	11,629,135	27,388,572		31,694,985	0.864130		
<b>PHYSICIAN SERVICES</b>								
SKILLED NURSING	80,959	5,950	86,910	ERR	0	ERR		PHYSICIAN FEES FOR PATIENT SERVICES ARE NOT BEING BILLED
LABOR & DELIVERY	26,069	1,916	27,985	ERR	0	ERR		PHYSICIAN FEES FOR PATIENT SERVICES ARE NOT BEING BILLED
ANESTHESIOLOGY	327,228	51,843	379,071	15.8%	366,116	1.035385		INCLUDES PHYSICIAN FEES AND EXPENSES ONLY
RADIOLOGY (ALL)	700,000	0	700,000	ERR	0	ERR		PHYSICIAN FEES FOR PATIENT SERVICES ARE NOT BEING BILLED
LABORATORY	319,539	23,485	343,024	ERR	0	ERR		PHYSICIAN FEES FOR PATIENT SERVICES ARE NOT BEING BILLED
CARDIOPULMONARY (RT)	0	0	0	ERR	0	ERR		PHYSICIAN FEES ARE VERY MINOR; APPEAR TO BE FOR MEDICAL DIRECTION OF DEPT.
EKG/EEG	0	0	0	ERR	0	ERR		PHYSICIAN FEES ARE VERY MINOR; APPEAR TO BE FOR MEDICAL DIRECTION OF DEPT.
NEURODIAGNOSIS	0	0	0	ERR	0	ERR		PHYSICIAN FEES ARE VERY MINOR; APPEAR TO BE FOR MEDICAL DIRECTION OF DEPT.
EMERGENCY ROOM	1,033,662	202,838	1,236,500	19.6%	1,714,479	0.721210		INCLUDES PHYSICIAN FEES AND EXPENSES ONLY
	2,487,458	286,032	2,773,489		2,080,595	1.333027		

NOTE: RCCS AND MARK-UP RATIOS ARE BEFORE TAKING INTO ACCOUNT ACTUAL COLLECTION RATES.

Emergency Department - Supplies for the Emergency Room are reportedly being "borrowed" by EMS crews. A mechanism is required to ensure that ambulance personnel subsequently charge the patient for these supplies and thus enable the associated costs of these supplies to be recovered by GMH.

Hemodialysis Department - The concept of an all inclusive fee and pricing structure is a hindrance to the Hospital's objective of financial viability. As new supplies and medications are included in the regimen of services offered, charges for the individual items are not implemented and the overall Hemodialysis charge is not increased either. There are several high volume supply items which, due to their adjudicated status, may be considered as part of the unbundled fee structure.

Intensive Care/Critical Care Unit - The implementation of the modified charge capture sheet which has been presented to the Acting Head Nurse and ICU staff is intended to provide a mechanism for capturing both missing charges and lost charges. Lost charges include those items for which a pink voucher is currently employed. The charge capture sheet would, therefore, replace these vouchered items:

Subclavian Introducer Set	Blood Warming Kit
Hemodynamic Monitoring Kit	Tribumen Central Venous Catheter
Dual Lumen Catheter Insertion Tray	Pacemaker programmer
Vascular Introducer Set	Air Mattress
Swan Ganz Catheter w/thermodilution	Cooling Blanket
PAC Tray Catheter Introducer	Dyna Prep Scrub Tray
MI Code	IVAC Pump
Intercostal Block	IMED Pump

Labor and Delivery Department - The Labor and Delivery Medication Sheet (GMH Form 0138) requires updating in order to reflect charge codes which are department specific for reconciliation and audit purposes.

Laboratory - The Laboratory Off Island test volume represents reference lab procedures completed formerly by Accupath and now by Diagnostic Services. GMH is assessed by the off-island laboratory a charge and handling fee which is simply passed through to the patient. However, the Hospital experiences a significant contractual allowance of 30.8 percent of its Laboratory Off Island accounts. GMH should consider renegotiating any contractual arrangement so that the Hospital does not simply serve as a money losing intermediary between the reference lab and patients. If this renegotiation is possible, GMH could receive up to a 30.8 percent refund on all charges at the end of each month.

The alternative to a renegotiated contractual arrangement would be a price increase for GMH patients in order to alleviate the operating loss incurred by the Hospital in the reference lab area. In either circumstance, the result could be an annual net revenue increase to GMH of approximately \$42,000.

Nursing Units - The charge capture sheets on the unit require updating in order to include routinely performed procedures and equipment usages. Use of the separate pink charge vouchers should be eliminated.

Nursery/NICU - The current voucher system which requires the written completion of a form and an individual patient addressograph may be replaced by a single charge capture sheet with a section for stickered items and preprinted voucher items. Nursery personnel could then simply be required to "check" an item rather than initiate the cumbersome process of completing a voucher sheet for the following items:

- .. Circ Tray, 1800406
- .. Bilirubin Mask, 1703336
- .. Bilirubin Therapy, 0702587
- .. IMED Pump
- .. Pulse Oximeter, no current charge
- .. Umbilical Catheter
- .. Endotracheal Tube Holder, 1702262

Operating Room - The current restraints of the existing surgical services charge capture sheet indicates that segmentation by service line of operating room service is required in order to maximize the charge capture rate and reduce the amount of lost charges. Given this, Deloitte & Touche has worked with the head nurse in order to create individual charge capture sheets in the following areas:

- .. Eye procedures
- .. Orthopedic procedures
- .. Anesthesia
- .. General surgical procedures

Physical/Occupational Therapy - The new charge capture sheets for PT and OT which have been developed by the Department Manager should result in a significant increase in net revenue due to the preprinting of all procedure codes and the immediate chart to bill entry process which will be incorporated.

We stress that these issues cannot be addressed without careful planning and oversight. Many of the opportunities presented in this section are time-consuming, some will require investment (computer software, etc.) and all require administrative and clinical departments to work closely together. Additionally, changes to revenue coding we have recommended will require careful integration into the data processing system. All hospitals can benefit from occasional review of long-established procedures. We appreciate the enthusiasm with which GME personnel discussed these issues with us.

GUAM MEMORIAL HOSPITAL AUTHORITY  
MARK-UP RATIOS NEEDED TO BREAK-EVEN  
FISCAL YEAR: 1991

	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	DIRECT COST OF SUPPLIES OR DRUGS SOLD	DEPARTMENT DEPARTMENT OVERHEAD	DEPARTMENTAL DIRECT COST	ALLOCATED HOSPITAL OVERHEAD	TOTAL ALLOCATED COST (C)+(D)	UNCOLLECTED CHARGES *	ADJUSTED ALLOCATED COST (E)+(F)	TOTAL MARK-UP ** REQUIRED FOR BREAK-EVEN (G)/(A)	AVERAGE MARK-UP ** FISCAL YEAR: 1991	UNCOLLECTED CHARGES ** (I)+(J)	ADJUSTED ALLOCATED COST (K)+(L)	TOTAL MARK-UP *** REQUIRED FOR BREAK-EVEN (M)/(K)	(M)	(N)
MEDICAL SUPPLIES AND DRUGS:														
MEDICAL SUPPLIES	529,773	537,284	1,067,057	1,068,632	2,135,689	694,804	2,830,493	5.343	4.804					
DRUGS	1,896,762	973,076	2,869,838	1,026,192	3,896,030	1,332,374	5,228,404	2.756	2.976					

\* REPRESENTS ADJUSTMENT FOR ACTUAL REVENUE COLLECTION RATE FROM MIR 1 REPORT. THIS IS TO INCLUDE UNCOLLECTED CHARGES IN TOTAL ADJUSTED ALLOCATED COST TO BE RECOVERED FROM THE MARK-UP RATIO.

\*\* MARK-UP RATIOS PRESENTED HERE ARE BASED ONLY ON THE ACTUAL COST OF THE SUPPLY OR DRUG SOLD, AND FACTORS IN OTHER DIRECT DEPARTMENTAL COST.

	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)
	DIRECT TIME INVOLVED (MINUTES) (INPUT)	CONVERSION TO HOURS (A)/60	AVERAGE RN HOURLY WAGE *	DIRECT PROCEDURAL WAGE EXPENSE (B)*(C)	DIRECT IMPATIENT UNIT WAGE EXPENSE	DEPARTMENT OVERHEAD	DEPARTMENTAL DIRECT COST (E)+(F)	ALLOCATED HOSPITAL OVERHEAD	TOTAL ALLOCATED COST (G)+(H)	UNCOLLECTED CHARGES ** (I)+(J)	ADJUSTED ALLOCATED COST (K)+(L)	TOTAL MARK-UP *** REQUIRED FOR BREAK-EVEN (M)/(K)	(M)	(N)
NURSING PROCEDURES--EXAMPLE:														
SWAN GANZ MONITORING-DAILY	90	1.500	19.59	29.39	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	98.49	1.079
ARTERIAL LINE MONITORING-DAILY	30	0.500	19.59	9.80	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	30.17	97.6
INSERTION OF TEMPORARY PACEMAKER	90	1.500	19.59	29.39	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	90.49	32.5
INSERTION OF SWAN GANZ	75	1.250	19.59	24.49	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	75.40	81.3
CARDIOVERSION	30	0.500	19.59	9.80	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	30.17	7.5
INSERTION OF SUBCLAVIAN	30	0.500	19.59	9.80	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	30.17	21.6
LUMBAR PUNCTURE	20	0.333	19.59	6.52	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	20.07	43.4
CHEST TUBE INSERTION	40	0.667	19.59	13.07	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	40.17	32.5
THORACENTESIS	30	0.500	19.59	9.80	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	30.17	65.1
GASTROSCOPY	60	1.000	19.59	19.59	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	60.32	195.3
CODE 72 TRAUMA RESPONSE	180	3.000	19.59	58.77	3,838,804	599,980	4,438,784	5,436,888	9,875,672	1,943,647	11,819,319	3.079	180.95	

\* REPRESENTS SALARIES AND HOURS OF OPERATING ROOM DEPARTMENT TO MORE CLOSELY ESTIMATE THE WAGE RATES OF RNS.

\*\* REPRESENTS ADJUSTMENT FOR ACTUAL REVENUE COLLECTION RATE FROM MIR 1 REPORT. THIS IS TO INCLUDE UNCOLLECTED CHARGES IN TOTAL ADJUSTED ALLOCATED COST TO BE RECOVERED FROM THE MARK-UP RATIO.

\*\*\* MARK-UP RATIO PRESENTED HERE IS BASED ONLY ON THE ACTUAL COST OF THE NURSING WAGES, AND FACTORS IN OTHER DIRECT DEPARTMENTAL COST.

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EXHIBIT II

COST ALLOCATION STATISTICS - SUMMARY FORMS



GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

1 STATISTICS FOR: DEPRECIATION – BUILDING  
 STATISTIC USED: SQUARE FOOTAGE

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION – BUILDING		
2 DEPRECIATION – EQUIPMENT		
3 EMPLOYEE BENEFITS & PERSONNEL		
4 ADMINISTRATION		
5 BUSINESS OFFICE		
6 COMMUNICATIONS CENTER		
7 PROCUREMENT		
8 MAINTENANCE & REPAIRS		
9 LAUNDRY & LINEN		
10 HOUSEKEEPING		
11 DIETARY		
12 CAFETERIA		
13 NURSING ADMINISTRATION		
14 CENTRAL SERVICES & SUPPLY		
15 PHARMACY		
16 MEDICAL RECORDS		
17 HCRS (UR)		
18 SOCIAL SERVICES		
19 OBSTETRICS		
20 PEDIATRICS		
21 MEDICAL/SURGICAL		
22 SURGICAL WARD		
23 ICU & CCU		
24 MEDICAL TELEMETRY		
25 NURSERY		
26 INTERMEDIATE NURSERY		
27 NICU		
29 SKILLED NURSING		
30 OPERATING ROOM/PAR		
32 LABOR & DELIVERY		
34 ANESTHESIOLOGY		
36 RADIOLOGY		
37 NUCLEAR MEDICINE		
38 CT SCANNER		
39 ULTRASOUND		
41 LABORATORY		
43 CARDIOPULMONARY (RT)		
45 EKG/EEG		
46 PHYSICAL THERAPY		
47 MEDICAL SUPPLIES CHARGED		
48 DRUGS CHARGED		
50 HEMODIALYSIS		
52 EMERGENCY ROOM		
53 OBSERVATION BEDS		
NON-HOSPITAL		
TOTAL STATISTIC		<u>0</u>
TOTAL STATISTIC TO BE ALLOCATED		<u>0</u>

TOTAL  
ADULTS & PEDS  
0

TOTAL ICU  
0

TOTAL NURSERY  
0

TOTAL  
RADIOLOGY  
0

TOTAL  
CARDIOPULMONARY  
0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

2 STATISTICS FOR: DEPRECIATION – EQUIPMENT  
 STATISTIC USED: ACTUAL DEPARTMENTAL COST

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION – BUILDING	
2 DEPRECIATION – EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
<b>TOTAL STATISTIC</b>	<b>0</b>
<b>TOTAL STATISTIC TO BE ALLOCATED</b>	<b>0</b>

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

3 STATISTICS FOR: COMMUNICATIONS CENTER  
 STATISTIC USED: NUMBER OF PHONE LINES

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING		
2 DEPRECIATION - EQUIPMENT		
3 EMPLOYEE BENEFITS & PERSONNEL		
4 ADMINISTRATION		
5 BUSINESS OFFICE		
6 COMMUNICATIONS CENTER		
7 PROCUREMENT		
8 MAINTENANCE & REPAIRS		
9 LAUNDRY & LINEN		
10 HOUSEKEEPING		
11 DIETARY		
12 CAFETERIA		
13 NURSING ADMINISTRATION		
14 CENTRAL SERVICES & SUPPLY		
15 PHARMACY		
16 MEDICAL RECORDS		
17 HCRS (UR)		
18 SOCIAL SERVICES		
19 OBSTETRICS		
20 PEDIATRICS		
21 MEDICAL/SURGICAL		
22 SURGICAL WARD		
23 ICU & CCU		
24 MEDICAL TELEMETRY		
25 NURSERY		
26 INTERMEDIATE NURSERY		
27 NICU		
29 SKILLED NURSING		
30 OPERATING ROOM/PAR		
32 LABOR & DELIVERY		
34 ANESTHESIOLOGY		
36 RADIOLOGY		
37 NUCLEAR MEDICINE		
38 CT SCANNER		
39 ULTRASOUND		
41 LABORATORY		
43 CARDIOPULMONARY (RT)		
45 EKG/EEG		
46 PHYSICAL THERAPY		
47 MEDICAL SUPPLIES CHARGED		
48 DRUGS CHARGED		
50 HEMODIALYSIS		
52 EMERGENCY ROOM		
53 OBSERVATION BEDS		
NON-HOSPITAL		
TOTAL STATISTIC		0
TOTAL STATISTIC TO BE ALLOCATED		0

TOTAL  
ADULTS & PEDS  
0

TOTAL ICU  
0

TOTAL NURSERY  
0

TOTAL  
RADIOLOGY  
0

TOTAL  
CARDIOPULMONARY  
0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

4 STATISTICS FOR: **PROCUREMENT**  
 STATISTIC USED: **COSTED REQUISITIONS**  
 SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

5 STATISTICS FOR: LAUNDRY & LINEN  
 STATISTIC USED: POUNDS OF LAUNDRY  
 SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
<b>TOTAL STATISTIC</b>	<b>0</b>
<b>TOTAL STATISTIC TO BE ALLOCATED</b>	<b>0</b>

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

6 STATISTICS FOR: HOUSEKEEPING

STATISTIC USED: TIME SPENT

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

7 STATISTICS FOR: **DIETARY**  
 STATISTIC USED: **NUMBER OF MEALS**

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

8 STATISTICS FOR: CAFETERIA  
 STATISTIC USED: FULL-TIME EQUIVALENTS (FTEs)

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0



# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

9 STATISTICS FOR: NURSING ADMINISTRATION  
 STATISTIC USED: NURSING HOURS WORKED

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

10 STATISTICS FOR: CENTRAL SERVICES & SUPPLY  
 STATISTIC USED: COSTED REQUISITIONS

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

11 STATISTICS FOR: PHARMACY  
 STATISTIC USED: COSTED REQUISITIONS  
 SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

12

STATISTICS FOR: **MEDICAL RECORDS**

STATISTIC USED: **TIME SPENT**

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	<u>0</u>
TOTAL STATISTIC TO BE ALLOCATED	<u>0</u>

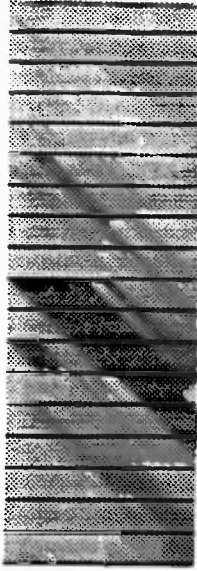
GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

13 STATISTICS FOR: SOCIAL SERVICES  
 STATISTIC USED: HOURS SPENT

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	
22 SURGICAL WARD	
23 ICU & CCU	
24 MEDICAL TELEMETRY	
25 NURSERY	
26 INTERMEDIATE NURSERY	
27 NICU	
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	
38 CT SCANNER	
39 ULTRASOUND	
41 LABORATORY	
43 CARDIOPULMONARY (RT)	
45 EKG/EEG	
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0



TOTAL  
 ADULTS & Peds 0  
 TOTAL ICU 0  
 TOTAL NURSERY 0  
 TOTAL RADIOLOGY 0  
 TOTAL CARDIOPULMONARY 0

EXHIBIT III  
PAYOR SUMMARY (NIR 2)

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 P a y o r S u m m a r y (form N1R2)  
 Run on: Thursday, 01/16/92 at 14:35:41

	CURRENT REVENUES	CURRENT REIMBURSEMENT	X CHANGE IN PAYOR UTILIZATION	X CHANGE IN REIMBURSEMENT LEVEL	REVISED REVENUES	REVISED REIMBURSEMENT	ORIGINAL REALIZATION	REVISED REALIZATION
HA-Calvo Insurance	1399	1290	0.0	N/A	1399	1290	92.2	92.2
HA-GMHP	57	46	0.0	N/A	57	46	80.3	80.3
HA-MAP/Medicaid	285	285	0.0	N/A	285	285	100.0	100.0
HA-Medicare	4296	3252	0.0	N/A	4296	3253	75.7	75.7
HA-Self Pay	1346	596	0.0	N/A	1346	596	44.3	44.3
HA-Staywell	1094	664	0.0	N/A	1094	664	60.7	60.7
HA-UIU Insurance	143	94	0.0	N/A	143	94	65.6	65.6
IP-Aetna Casualty	85026	68576	0.0	N/A	85026	68577	80.7	80.7
IP-American Federation	18047	18047	0.0	N/A	18047	18047	100.0	100.0
IP-Bad Debt Res. 90	879	0	0.0	N/A	879	0	0.0	0.0
IP-Blue Cross	208059	129307	0.0	N/A	208059	129306	62.1	62.1
IP-CMMI Healthplan	23709	0	0.0	N/A	23709	0	0.0	0.0
IP-CMMI Rota	21002	0	0.0	N/A	21002	0	0.0	0.0
IP-CMNI Saipan	165915	165915	0.0	N/A	165915	165915	100.0	100.0
IP-Calvo Insurance	642405	592382	0.0	N/A	642405	592381	92.2	92.2
IP-Champus	68208	42382	0.0	N/A	68208	42382	62.1	62.1
IP-Connecticut General	96297	64049	0.0	N/A	96297	64049	66.5	66.5
IP-FHP	3225808	2138710	0.0	N/A	3225808	2138711	66.3	66.3
IP-FHP Commercial	3992	0	0.0	N/A	3992	0	0.0	0.0
IP-FHP/SDA	25	0	0.0	N/A	25	0	0.0	0.0
IP-FSM/Ponape	19697	19697	0.0	N/A	19697	19697	100.0	100.0
IP-FSM/Truk	258280	242861	0.0	N/A	258280	242861	94.0	94.0
IP-FSM/Yep	68512	68512	0.0	N/A	68512	68512	100.0	100.0
IP-GMHP	6080232	4885234	0.0	N/A	6080232	4885223	80.3	80.3
IP-GMHP	938	0	0.0	N/A	938	0	0.0	0.0
IP-Gmha Physical Exam	483	0	0.0	N/A	483	0	0.0	0.0
IP-Government/DVR	9804	7113	0.0	N/A	9804	7114	72.5	72.5
IP-Govt Employee Plan	112913	41056	0.0	N/A	112913	41056	36.4	36.4
IP-Govt Public Health	1915	1915	0.0	N/A	1915	1915	100.0	100.0
IP-Govt/Corrections	12156	12156	0.0	N/A	12156	12156	100.0	100.0
IP-Govt/DYA	3113	2572	0.0	N/A	3113	2572	82.6	82.6
IP-Govt/Work Injuries	37867	22231	0.0	N/A	37867	22231	58.7	58.7
IP-HML	747300	549549	0.0	N/A	747300	549550	73.5	73.5
IP-HML Commercial	1902	0	0.0	N/A	1902	0	0.0	0.0
IP-Hawaii Medical Service	27773	21860	0.0	N/A	27773	21859	78.7	78.7
IP-Kaiser Cement	14684	0	0.0	N/A	14684	0	0.0	0.0
IP-MIP	2540621	2540621	0.0	N/A	2540621	2540621	100.0	100.0
IP-MIU Insurance	4690	0	0.0	N/A	4690	0	0.0	0.0
IP-Mep/Medicaid	2017683	2017683	0.0	N/A	2017683	2017683	100.0	100.0
IP-Medicare	3643116	2758077	0.0	N/A	3643116	2758077	75.7	75.7
IP-Misc Insurance	125454	69424	0.0	N/A	125454	69423	55.3	55.3
IP-Marbo Ltd.	297506	284503	0.0	N/A	297506	284502	95.6	95.6
IP-Republic Of Belau	14376	14376	0.0	N/A	14376	14376	100.0	100.0
IP-SDA	31705	22046	0.0	N/A	31705	22046	69.5	69.5
IP-Self Pay	5473977	2424564	0.0	N/A	5473977	2424589	44.3	44.3
IP-Staywell	1836112	1113861	0.0	N/A	1836112	1113859	60.7	60.7
IP-Tuberculosis	3160	0	0.0	N/A	3160	0	0.0	0.0
IP-UIU Insurance	233299	153519	0.0	N/A	233299	153518	65.8	65.8
IP-Unajud Charges	842	0	0.0	N/A	842	0	0.0	0.0
IP-Veterans Admin	23042	23042	0.0	N/A	23042	23042	100.0	100.0
OP-Aetna Casualty	55740	44956	0.0	N/A	55740	44956	80.7	80.7

OP-American Federation	3360	3360	3360	100.0	100.0	100.0	100.0
OP-Blue Cross	78210	48607	48607	62.1	62.1	62.1	62.1
OP-CMNI Tinian	855	0	0	0.0	0.0	0.0	0.0
OP-CMNI	8461	0	0	0.0	0.0	0.0	0.0
OP-CMNI Rota	499	0	0	0.0	0.0	0.0	0.0
OP-CMNI Saipan	36684	36684	36684	100.0	100.0	100.0	100.0
OP-Calvo Insurance	346860	319850	319850	92.2	92.2	92.2	92.2
OP-Chempus	38259	23772	23772	62.1	62.1	62.1	62.1
OP-Connecticut General	54922	36530	36530	66.5	66.5	66.5	66.5
OP-FHP	765912	507800	507800	66.3	66.3	66.3	66.3
OP-FHP Denials	143	0	0	0.0	0.0	0.0	0.0
OP-FHP Federal	217	0	0	0.0	0.0	0.0	0.0
OP-FSM Govt Emp Plan	30811	11203	11203	36.4	36.4	36.4	36.4
OP-FSM/Ponape	1442	1442	1442	100.0	100.0	100.0	100.0
OP-FSM/Truk	34660	32591	32591	94.0	94.0	94.0	94.0
OP-FSM/Yep	19686	19686	19686	100.0	100.0	100.0	100.0
OP-GMHA Injuries/Illness	40	0	0	0.0	0.0	0.0	0.0
OP-GMHA Physical Exam	33512	0	0	0.0	0.0	0.0	0.0
OP-GMHA Visitor	2373	0	0	0.0	0.0	0.0	0.0
OP-GMHP	2949510	2369818	2369818	80.3	80.3	80.3	80.3
OP-GMHP	522	0	0	0.0	0.0	0.0	0.0
OP-GMHP	145	0	0	0.0	0.0	0.0	0.0
OP-GMHP Co-Share	97	97	97	100.0	100.0	100.0	100.0
OP-Govt/Corrections	58752	58752	58752	100.0	100.0	100.0	100.0
OP-Govt/DVA	14550	10557	10557	72.6	72.6	72.6	72.6
OP-Govt/DVA	11677	9649	9650	82.6	82.6	82.6	82.6
OP-Govt/Employee Hosp	489	0	0	0.0	0.0	0.0	0.0
OP-Govt/Guam Police	7606	908	908	11.9	11.9	11.9	11.9
OP-Govt/Mental Health	193990	182331	182331	94.0	94.0	94.0	94.0
OP-Govt/Public Health	7924	7924	7924	100.0	100.0	100.0	100.0
OP-Govt/School Injury	22340	22340	22340	100.0	100.0	100.0	100.0
OP-Govt/Work Injuries	31401	31401	31400	58.7	58.7	58.7	58.7
OP-HML	304858	224186	224186	73.5	73.5	73.5	73.5
OP-HML Co-Share	154	154	154	100.0	100.0	100.0	100.0
OP-HML Federal	41	0	0	0.0	0.0	0.0	0.0
OP-HML Medical Services	8811	6935	6935	78.7	78.7	78.7	78.7
OP-MAP/Medicaid	1008821	1008821	1008821	100.0	100.0	100.0	100.0
OP-MIP	2068682	2068682	2068682	100.0	100.0	100.0	100.0
OP-MIU Insurance	61	61	61	0.0	0.0	0.0	0.0
OP-Medicare	3159140	2391676	2391690	75.7	75.7	75.7	75.7
OP-Medicare Non-Allowable	636	0	0	0.0	0.0	0.0	0.0
OP-Misc Insurance	27961	27961	27961	55.3	55.3	55.3	55.3
OP-Marbo Ltd.	159054	152102	152102	95.6	95.6	95.6	95.6
OP-Naval Hospital	6080	6080	6080	100.0	100.0	100.0	100.0
OP-Republic Of Belau	1031	1031	1031	100.0	100.0	100.0	100.0
OP-SDA	9040	6286	6286	69.5	69.5	69.5	69.5
OP-Self Pay	3065842	1357940	1357953	44.3	44.3	44.3	44.3
OP-Staywell	1112956	675165	675164	60.7	60.7	60.7	60.7
OP-UIU Insurance	75915	75915	75915	65.8	65.8	65.8	65.8
OP-Veterans Admin	14420	14420	14420	98.8	98.8	98.8	98.8
OP-Workmens Comp	1068	1068	1068	100.0	100.0	100.0	100.0
SNF-Aetna Casualty	2250	1815	1815	80.7	80.7	80.7	80.7
SNF-Blue Cross	8989	5587	5587	62.2	62.2	62.2	62.2
SNF-CMNI Rota	7166	0	0	0.0	0.0	0.0	0.0
SNF-CMNI Saipan	4771	4771	4771	100.0	100.0	100.0	100.0
SNF-FHP	17378	11522	11521	66.3	66.3	66.3	66.3
SNF-FSM/Truk	2840	2840	2840	94.0	94.0	94.0	94.0
SNF-FSM/Yep	3891	3891	3891	100.0	100.0	100.0	100.0
SNF-GMHP	97748	78537	78537	80.3	80.3	80.3	80.3
SNF-HML	5902	4340	4341	73.5	73.5	73.5	73.5



SNF-MAP/Medicaid	154306	0.0	154306	100.0	100.0
SNF-MIP	96337	N/A	96337	100.0	100.0
SNF-Medicare	222963	0.0	222963	75.7	75.7
SNF-Misc Insurance	2347	N/A	2347	55.3	55.3
SNF-Republic Of Belau	1621	N/A	1621	100.0	100.0
SNF-Self Pay	45011	N/A	45011	44.3	44.3
SNF-Staywell	1450	N/A	1450	60.7	60.7
	=====	=====	=====	=====	=====
GRAND TOTAL	44936492		44936492	73.3	73.3
	=====	=====	=====	=====	=====
	32957166		32957379		

EXHIBIT IV  
DEPARTMENTAL SUMMARY BY PAYOR (NIR 3)

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GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIR3)  
 Run on: Monday, 01/13/92 at 15:12:01

ANESTHESIA COSTS

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
HA-Calvo Insurance	202	186	186		0.0	202	186	186
HA-GMHP	0	0	0		0.0	0	0	0
HA-MAP/Medicaid	0	0	0		0.0	0	0	0
HA-Medicare	202	153	153		0.0	202	153	153
HA-Self Pay	0	0	0		0.0	0	0	0
HA-Staywell	0	0	0		0.0	0	0	0
HA-UIU Insurance	0	0	0		0.0	0	0	0
IP-Aetna Casualty	776	626	626		0.0	776	626	626
IP-American Federation	0	0	0		0.0	0	0	0
IP-Bed Debt Res. 90	0	0	0		0.0	0	0	0
IP-Blue Cross	1744	1084	1084		0.0	1744	1084	1084
IP-CMHI Healthplan	574	0	0		0.0	574	0	0
IP-CMHI Rota	0	0	0		0.0	0	0	0
IP-CMHI Saipan	1575	1575	1575		0.0	1575	1575	1575
IP-Calvo Insurance	6648	6130	6130		0.0	6648	6130	6130
IP-Champus	191	119	119		0.0	191	119	119
IP-Connecticut General	978	650	651		0.0	978	651	651
IP-FHP	24864	16485	16485		0.0	24864	16485	16485
IP-FHP Commercial	0	0	0		0.0	0	0	0
IP-FHP/SDA	0	0	0		0.0	0	0	0
IP-FSM/Ponape	585	585	585		0.0	585	585	585
IP-FSM/Truk	2580	2426	2426		0.0	2580	2426	2426
IP-FSM/Yap	404	404	404		0.0	404	404	404
IP-GMHP	55214	44363	44363		0.0	55214	44363	44363
IP-GMHP	0	0	0		0.0	0	0	0
IP-Gmha Physical Exam	0	0	0		0.0	0	0	0
IP-Government/DVR	382	277	277		0.0	382	277	277
IP-Govt Employee Plan	1056	384	384		0.0	1056	384	384
IP-Govt Public Health	203	203	203		0.0	203	203	203
IP-Govt/Corrections	191	191	191		0.0	191	191	191
IP-Govt/DYA	11	9	9		0.0	11	9	9
IP-Govt/Work Injuries	574	337	337		0.0	574	337	337
IP-HML	6029	4434	4434		0.0	6029	4434	4434
IP-HML Commercial	0	0	0		0.0	0	0	0
IP-Hawaii Medical Service	393	310	310		0.0	393	310	310
IP-Kaiser Cement	382	0	0		0.0	382	0	0
IP-MIP	15667	15667	15667		0.0	15667	15667	15667
IP-MIU Insurance	191	0	0		0.0	191	0	0
IP-Map/Medicaid	18548	18548	18548		0.0	18548	18548	18548
IP-Medicare	12756	9657	9657		0.0	12756	9657	9657
IP-Misc Insurance	1045	578	578		0.0	1045	578	578
IP-Manbo Ltd.	4464	4269	4269		0.0	4464	4269	4269
IP-Republic Of Belau	191	191	191		0.0	191	191	191
IP-SDA	0	0	0		0.0	0	0	0

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIRS)  
 Run on: Monday, 01/13/92 at 15:12:01

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
IP-Self Pay	46003	20376			0.0	46003	20376	
IP-Steywell	23588	14309			0.0	23588	14309	
IP-Tuberculosis	0	0			0.0	0	0	
IP-UIU Insurance	2945	1938			0.0	2945	1938	
IP-Unejud Charges	0	0			0.0	0	0	
IP-Veterans Admin	191	191			0.0	191	191	
IP-Aetna Casualty	991	799			0.0	991	799	
OP-American Federation	0	0			0.0	0	0	
OP-Blue Cross	968	602			0.0	968	602	
OP-CNMI Finlan	0	0			0.0	0	0	
OP-CNMI	0	0			0.0	0	0	
OP-CNMI Rote	0	0			0.0	0	0	
OP-CNMI Saipan	800	800			0.0	800	800	
OP-Calvo Insurance	4538	4185			0.0	4538	4185	
OP-Champus	405	252			0.0	405	252	
OP-Connecticut General	1183	787			0.0	1183	787	
OP-FHP	6901	4575			0.0	6901	4575	
OP-FHP Denials	0	0			0.0	0	0	
OP-FHP Federal	0	0			0.0	0	0	
OP-FSM Govt Emp Plan	394	143			0.0	394	143	
OP-FSM/Ponape	0	0			0.0	0	0	
OP-FSM/Truk	1231	1157			0.0	1231	1157	
OP-FSM/Top	956	956			0.0	956	956	
OP-GMHA Injuries/Illness	0	0			0.0	0	0	
OP-GMHA Physical Exen	0	0			0.0	0	0	
OP-GMHA Visitor	0	0			0.0	0	0	
OP-GMHP	46882	37668			0.0	46882	37668	
OP-GMHP	0	0			0.0	0	0	
OP-GMHP	0	0			0.0	0	0	
OP-GMHP Co-Share	0	0			0.0	0	0	
OP-Govt/Corrections	393	393			0.0	393	393	
OP-Govt/DVR	979	710			0.0	979	710	
OP-Govt/DYA	0	0			0.0	0	0	
OP-Govt/Employee Hosp	0	0			0.0	0	0	
OP-Govt/Guam Police	0	0			0.0	0	0	
OP-Govt/Mental Health	0	0			0.0	0	0	
OP-Govt/Public Health	382	382			0.0	382	382	
OP-Govt/School Injury	191	191			0.0	191	191	
OP-Govt/Work Injuries	382	225			0.0	382	225	
OP-HHL	4692	3651			0.0	4692	3651	
OP-HHL Co-Share	0	0			0.0	0	0	
OP-HML Federal	0	0			0.0	0	0	
OP-Hawaii Medical Services	0	0			0.0	0	0	
OP-MAP/Medicaid	9834	9834			0.0	9834	9834	
OP-MIP	7842	7842			0.0	7842	7842	

ANESTHESIA COSTS (Continued)

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GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIRS)  
 Run on: Monday, 01/13/92 at 15:12:01

ANESTHESIA COSTS (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
OP-MIU Insurance	0	0	0		*****	0	0	0
OP-Medicare	12070	9138	9138		0.0	12070	9138	9138
OP-Medicare Non-Allowable	0	0	0		*****	0	0	0
OP-Misc Insurance	574	317	317		0.0	574	317	317
OP-Nerbo Ltd.	847	810	810		0.0	847	810	810
OP-Naval Hospital	0	0	0		*****	0	0	0
OP-Republic Of Belau	0	0	0		*****	0	0	0
OP-SDA	0	0	0		*****	0	0	0
OP-Self Pay	16339	7237	7237		0.0	16339	7237	7237
OP-Staywell	23311	14141	14141		0.0	23311	14141	14141
OP-UIU Insurance	2208	1453	1453		0.0	2208	1453	1453
OP-Veterans Admin	202	200	200		0.0	202	202	202
OP-Workmens Comp	0	0	0		*****	0	0	0
SNF-Aetna Casualty	0	0	0		*****	0	0	0
SNF-Blue Cross	0	0	0		*****	0	0	0
SNF-CMHI Rota	0	0	0		*****	0	0	0
SNF-CMHI Saipan	0	0	0		*****	0	0	0
SNF-FMP	0	0	0		*****	0	0	0
SNF-FSM/Truk	0	0	0		*****	0	0	0
SNF-FSM/Yep	0	0	0		*****	0	0	0
SNF-GMHP	0	0	0		*****	0	0	0
SNF-HML	0	0	0		*****	0	0	0
SNF-MAP/Medicoid	0	0	0		*****	0	0	0
SNF-MIP	191	191	191		0.0	191	191	191
SNF-Medicare	191	145	145		0.0	191	145	145
SNF-Misc Insurance	0	0	0		*****	0	0	0
SNF-Republic Of Belau	0	0	0		*****	0	0	0
SNF-Self Pay	0	0	0		*****	0	0	0
SNF-Staywell	0	0	0		*****	0	0	0
DEPARTMENT TOTAL	377228	275241	73.0	0.0		377228	275243	73.0
HA-Calvo Insurance	0	0	0		*****	0	0	0
HA-GMHP	0	0	0		*****	0	0	0
HA-MAP/Medicoid	0	0	0		*****	0	0	0
HA-Medicare	0	0	0		*****	0	0	0
HA-Self Pay	0	0	0		*****	0	0	0
HA-Staywell	0	0	0		*****	0	0	0
HA-UIU Insurance	0	0	0		*****	0	0	0
IP-Aetna Casualty	0	0	0		*****	0	0	0
IP-American Federation	0	0	0		*****	0	0	0
IP-Bed Debt Res. 90	0	0	0		*****	0	0	0
IP-Blue Cross	0	0	0		*****	0	0	0
IP-CMHI Healthplan	42	42	0.0		*****	42	42	0.0

CAST ROOM

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payer (form MIR3)  
 Run on: Monday, 01/13/92 at 15:12:01

CAST ROOM (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
IP-CMNI Rota	0	0	0			0	0	0
IP-CMNI Saipan	190	190	190		0.0	190	190	190
IP-Calvo Insurance	42	39	39		0.0	42	39	39
IP-Champus	0	0	0			0	0	0
IP-Connecticut General	0	0	0			0	0	0
IP-FHP	1099	729	729		0.0	1099	729	729
IP-FHP Commercial	0	0	0			0	0	0
IP-FHP/SDA	0	0	0			0	0	0
IP-FSN/Ponape	0	0	0			0	0	0
IP-FSM/Truk	0	0	0			0	0	0
IP-FSM/Yep	32	32	32		0.0	32	32	32
IP-GMHP	950	763	763		0.0	950	763	763
IP-GMHP	0	0	0			0	0	0
IP-Gmha Physical Exam	0	0	0			0	0	0
IP-Government/DVR	0	0	0			0	0	0
IP-Govt Employee Plan	121	44	44		0.0	121	44	44
IP-Govt Public Health	0	0	0			0	0	0
IP-Govt/Corrections	0	0	0			0	0	0
IP-Govt/DYA	0	0	0			0	0	0
IP-Govt/Work Injuries	0	0	0			0	0	0
IP-HML	278	204	204		0.0	278	204	204
IP-HML Commercial	0	0	0			0	0	0
IP-Hawaii Medical Service	0	0	0			0	0	0
IP-Kaiser Cement	32	0	0		0.0	32	0	0
IP-MIP	463	463	463		0.0	463	463	463
IP-MIU Insurance	0	0	0			0	0	0
IP-Mep/Medicaid	135	135	135		0.0	135	135	135
IP-Medicare	219	166	166		0.0	219	166	166
IP-Misc Insurance	0	0	0			0	0	0
IP-Marbo Ltd.	88	85	85		0.0	88	85	85
IP-Republic Of Belau	0	0	0			0	0	0
IP-SDA	0	0	0			0	0	0
IP-Self Pay	2954	1309	1309		0.0	2954	1309	1309
IP-Staywell	871	528	528		0.0	871	528	528
IP-Tuberculosis	0	0	0			0	0	0
IP-UIU Insurance	32	21	21		0.0	32	21	21
IP-Unajud Charges	0	0	0			0	0	0
IP-Veterans Admin	0	0	0			0	0	0
OP-Aetna Casualty	0	0	0			0	0	0
OP-American Federation	0	0	0			0	0	0
OP-Blue Cross	0	0	0			0	0	0
OP-CMNI Tinian	0	0	0			0	0	0
OP-CMNI	0	0	0			0	0	0
OP-CMNI Rota	0	0	0			0	0	0
OP-CMNI Saipan	0	0	0			0	0	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

6 STATISTICS FOR: HOUSEKEEPING

STATISTIC USED: TIME SPENT

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

7 STATISTICS FOR: **DIETARY**  
 STATISTIC USED: **NUMBER OF MEALS**

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0



# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

8 STATISTICS FOR: CAFETERIA  
 STATISTIC USED: FULL-TIME EQUIVALENTS (FTEs)

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

9 STATISTICS FOR: NURSING ADMINISTRATION  
 STATISTIC USED: NURSING HOURS WORKED

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

10 STATISTICS FOR: CENTRAL SERVICES & SUPPLY  
 STATISTIC USED: COSTED REQUISITIONS

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

11 STATISTICS FOR: PHARMACY  
 STATISTIC USED: COSTED REQUISITIONS  
 SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0

# GUAM MEMORIAL HOSPITAL AUTHORITY

## STATISTICS FOR EXPENSE ALLOCATION

PERIOD ENDED: 30-Sep-91

12 STATISTICS FOR: **MEDICAL RECORDS**

STATISTIC USED: **TIME SPENT**

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	TOTAL
22 SURGICAL WARD	ADULTS & PEDS
23 ICU & CCU	0
24 MEDICAL TELEMETRY	TOTAL ICU
25 NURSERY	0
26 INTERMEDIATE NURSERY	TOTAL NURSERY
27 NICU	0
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	TOTAL
38 CT SCANNER	RADIOLOGY
39 ULTRASOUND	0
41 LABORATORY	TOTAL
43 CARDIOPULMONARY (RT)	CARDIOPULMONARY
45 EKG/EEG	0
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS	
NON-HOSPITAL	
TOTAL STATISTIC	<u>0</u>
TOTAL STATISTIC TO BE ALLOCATED	<u>0</u>

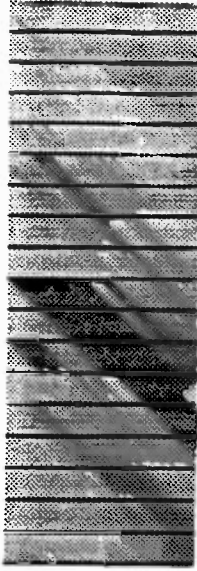
GUAM MEMORIAL HOSPITAL AUTHORITY  
 STATISTICS FOR EXPENSE ALLOCATION  
 PERIOD ENDED: 30-Sep-91

13 STATISTICS FOR: SOCIAL SERVICES  
 STATISTIC USED: HOURS SPENT

SOURCE:

NOTES & GROUPINGS

1 DEPRECIATION - BUILDING	
2 DEPRECIATION - EQUIPMENT	
3 EMPLOYEE BENEFITS & PERSONNEL	
4 ADMINISTRATION	
5 BUSINESS OFFICE	
6 COMMUNICATIONS CENTER	
7 PROCUREMENT	
8 MAINTENANCE & REPAIRS	
9 LAUNDRY & LINEN	
10 HOUSEKEEPING	
11 DIETARY	
12 CAFETERIA	
13 NURSING ADMINISTRATION	
14 CENTRAL SERVICES & SUPPLY	
15 PHARMACY	
16 MEDICAL RECORDS	
17 HCRS (UR)	
18 SOCIAL SERVICES	
19 OBSTETRICS	
20 PEDIATRICS	
21 MEDICAL/SURGICAL	
22 SURGICAL WARD	
23 ICU & CCU	
24 MEDICAL TELEMETRY	
25 NURSERY	
26 INTERMEDIATE NURSERY	
27 NICU	
29 SKILLED NURSING	
30 OPERATING ROOM/PAR	
32 LABOR & DELIVERY	
34 ANESTHESIOLOGY	
36 RADIOLOGY	
37 NUCLEAR MEDICINE	
38 CT SCANNER	
39 ULTRASOUND	
41 LABORATORY	
43 CARDIOPULMONARY (RT)	
45 EKG/EEG	
46 PHYSICAL THERAPY	
47 MEDICAL SUPPLIES CHARGED	
48 DRUGS CHARGED	
50 HEMODIALYSIS	
52 EMERGENCY ROOM	
53 OBSERVATION BEDS NON-HOSPITAL	
TOTAL STATISTIC	0
TOTAL STATISTIC TO BE ALLOCATED	0



TOTAL  
 ADULTS & Peds 0  
 TOTAL ICU 0  
 TOTAL NURSERY 0  
 TOTAL RADIOLOGY 0  
 TOTAL CARDIOPULMONARY 0

EXHIBIT III  
PAYOR SUMMARY (NIR 2)

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 P a y o r S u m m a r y (form N1R2)  
 Run on: Thursday, 01/16/92 at 14:35:41

	CURRENT REVENUES	CURRENT REIMBURSEMENT	X CHANGE IN PAYOR UTILIZATION	X CHANGE IN REIMBURSEMENT LEVEL	REVISED REVENUES	REVISED REIMBURSEMENT	ORIGINAL REALIZATION	REVISED REALIZATION
HA-Calvo Insurance	1399	1290	0.0	N/A	1399	1290	92.2	92.2
HA-GMHP	57	46	0.0	N/A	57	46	80.3	80.3
HA-MAP/Medicaid	285	285	0.0	N/A	285	285	100.0	100.0
HA-Medicare	4296	3252	0.0	N/A	4296	3253	75.7	75.7
HA-Self Pay	1346	596	0.0	N/A	1346	596	44.3	44.3
HA-Staywell	1094	664	0.0	N/A	1094	664	60.7	60.7
HA-UIU Insurance	143	94	0.0	N/A	143	94	65.6	65.6
IP-Aetna Casualty	85026	68576	0.0	N/A	85026	68577	80.7	80.7
IP-American Federation	18047	18047	0.0	N/A	18047	18047	100.0	100.0
IP-Bad Debt Res. 90	879	0	0.0	N/A	879	0	0.0	0.0
IP-Blue Cross	208059	129307	0.0	N/A	208059	129306	62.1	62.1
IP-CMMI Healthplan	23709	0	0.0	N/A	23709	0	0.0	0.0
IP-CMMI Rota	21002	0	0.0	N/A	21002	0	0.0	0.0
IP-CMMI Saipan	165915	165915	0.0	N/A	165915	165915	100.0	100.0
IP-Calvo Insurance	642405	592382	0.0	N/A	642405	592381	92.2	92.2
IP-Champus	68208	42382	0.0	N/A	68208	42382	62.1	62.1
IP-Connecticut General	96297	64049	0.0	N/A	96297	64049	66.5	66.5
IP-FHP	3225808	2138710	0.0	N/A	3225808	2138711	66.3	66.3
IP-FHP Commercial	3992	0	0.0	N/A	3992	0	0.0	0.0
IP-FHP/SDA	25	0	0.0	N/A	25	0	0.0	0.0
IP-FSM/Ponape	19697	19697	0.0	N/A	19697	19697	100.0	100.0
IP-FSM/Truk	258280	242861	0.0	N/A	258280	242861	94.0	94.0
IP-FSM/Yep	68512	68512	0.0	N/A	68512	68512	100.0	100.0
IP-GMHP	6080232	4885234	0.0	N/A	6080232	4885223	80.3	80.3
IP-GMHP	938	0	0.0	N/A	938	0	0.0	0.0
IP-Gmha Physical Exam	483	0	0.0	N/A	483	0	0.0	0.0
IP-Government/DVR	9804	7113	0.0	N/A	9804	7114	72.5	72.5
IP-Govt Employee Plan	112913	41056	0.0	N/A	112913	41056	36.4	36.4
IP-Govt Public Health	1915	1915	0.0	N/A	1915	1915	100.0	100.0
IP-Govt/Corrections	12156	12156	0.0	N/A	12156	12156	100.0	100.0
IP-Govt/DYA	3113	2572	0.0	N/A	3113	2572	82.6	82.6
IP-Govt/Work Injuries	37867	22231	0.0	N/A	37867	22231	58.7	58.7
IP-HML	747300	549549	0.0	N/A	747300	549550	73.5	73.5
IP-HML Commercial	1902	0	0.0	N/A	1902	0	0.0	0.0
IP-Hawaii Medical Service	27773	21860	0.0	N/A	27773	21859	78.7	78.7
IP-Kaiser Cement	14684	0	0.0	N/A	14684	0	0.0	0.0
IP-MIP	2540621	2540621	0.0	N/A	2540621	2540621	100.0	100.0
IP-MIU Insurance	4690	0	0.0	N/A	4690	0	0.0	0.0
IP-Mep/Medicaid	2017683	2017683	0.0	N/A	2017683	2017683	100.0	100.0
IP-Medicare	3643116	2758077	0.0	N/A	3643116	2758077	75.7	75.7
IP-Misc Insurance	125454	69424	0.0	N/A	125454	69423	55.3	55.3
IP-Marbo Ltd.	297506	284503	0.0	N/A	297506	284502	95.6	95.6
IP-Republic Of Belau	14376	14376	0.0	N/A	14376	14376	100.0	100.0
IP-SDA	31705	22046	0.0	N/A	31705	22046	69.5	69.5
IP-Self Pay	5473977	2424564	0.0	N/A	5473977	2424589	44.3	44.3
IP-Staywell	1836112	1113861	0.0	N/A	1836112	1113859	60.7	60.7
IP-Tuberculosis	3160	0	0.0	N/A	3160	0	0.0	0.0
IP-UIU Insurance	233299	153519	0.0	N/A	233299	153518	65.8	65.8
IP-Unajud Charges	842	0	0.0	N/A	842	0	0.0	0.0
IP-Veterans Admin	23042	23042	0.0	N/A	23042	23042	100.0	100.0
OP-Aetna Casualty	55740	44956	0.0	N/A	55740	44956	80.7	80.7



OP-American Federation	3360	3360	N/A	3360	3360	100.0	100.0
OP-Blue Cross	78210	48607	N/A	78210	48607	62.1	62.1
OP-CMNI Tinian	855	0	N/A	855	0	0.0	0.0
OP-CMNI	8461	0	N/A	8461	0	0.0	0.0
OP-CMNI Rota	499	0	N/A	499	0	0.0	0.0
OP-CMNI Saipan	36684	36684	N/A	36684	36684	100.0	100.0
OP-Calvo Insurance	346860	319850	N/A	346860	319850	92.2	92.2
OP-Chempus	38259	23772	N/A	38259	23772	62.1	62.1
OP-Connecticut General	54922	36530	N/A	54922	36530	66.5	66.5
OP-FHP	765912	507800	N/A	765912	507800	66.3	66.3
OP-FHP Denials	143	0	N/A	143	0	0.0	0.0
OP-FHP Federal	217	0	N/A	217	0	0.0	0.0
OP-FSM Govt Emp Plan	30811	11203	N/A	30811	11203	36.4	36.4
OP-FSM/Ponape	1442	1442	N/A	1442	1442	100.0	100.0
OP-FSM/Truk	34660	32591	N/A	34660	32591	94.0	94.0
OP-FSM/Yep	19686	19686	N/A	19686	19686	100.0	100.0
OP-GMHA Injuries/Illness	40	0	N/A	40	0	0.0	0.0
OP-GMHA Physical Exam	33512	0	N/A	33512	0	0.0	0.0
OP-GMHA Visitor	2373	0	N/A	2373	0	0.0	0.0
OP-GMHP	2949510	2369818	N/A	2949510	2369818	80.3	80.3
OP-GMHP	522	0	N/A	522	0	0.0	0.0
OP-GMHP	145	0	N/A	145	0	0.0	0.0
OP-GMHP Co-Share	97	97	N/A	97	97	99.8	99.8
OP-Govt/Corrections	58752	58752	N/A	58752	58752	100.0	100.0
OP-Govt/DVA	14550	10557	N/A	14550	10557	72.6	72.6
OP-Govt/DVA	11677	9649	N/A	11677	9650	82.6	82.6
OP-Govt/Employee Hosp	489	0	N/A	489	0	0.0	0.0
OP-Govt/Guam Police	7606	908	N/A	7606	908	11.9	11.9
OP-Govt/Mental Health	193990	182331	N/A	193990	182331	94.0	94.0
OP-Govt/Public Health	7924	7924	N/A	7924	7924	100.0	100.0
OP-Govt/School Injury	22340	22340	N/A	22340	22340	100.0	100.0
OP-Govt/Work Injuries	31401	31401	N/A	31401	31400	58.7	58.7
OP-HML	304858	224186	N/A	304858	224186	73.5	73.5
OP-HML Co-Share	154	154	N/A	154	154	99.7	99.7
OP-HML Federal	41	0	N/A	41	0	0.0	0.0
OP-HML Medical Services	8811	6935	N/A	8811	6935	78.7	78.7
OP-MAP/Medicaid	1008821	1008821	N/A	1008821	1008821	100.0	100.0
OP-MIP	2068682	2068682	N/A	2068682	2068682	100.0	100.0
OP-MIU Insurance	61	0	N/A	61	0	0.0	0.0
OP-Medicare	3159140	2391676	N/A	3159140	2391690	75.7	75.7
OP-Medicare Non-Allowable	636	0	N/A	636	0	0.0	0.0
OP-Misc Insurance	27961	27961	N/A	27961	27961	55.3	55.3
OP-Marbo Ltd.	159054	152102	N/A	159054	152102	95.6	95.6
OP-Naval Hospital	6080	6080	N/A	6080	6080	100.0	100.0
OP-Republic Of Belau	1031	1031	N/A	1031	1031	100.0	100.0
OP-SDA	9040	6286	N/A	9040	6286	69.5	69.5
OP-Self Pay	3065842	1357940	N/A	3065842	1357953	44.3	44.3
OP-Staywell	1112956	675165	N/A	1112956	675164	60.7	60.7
OP-UIU Insurance	75915	75915	N/A	75915	75915	65.8	65.8
OP-Veterans Admin	14420	14420	N/A	14420	14420	98.8	98.8
OP-Workmens Comp	1068	1068	N/A	1068	1068	100.0	100.0
SNF-Aetna Casualty	2250	1815	N/A	2250	1815	80.7	80.7
SNF-Blue Cross	8989	5587	N/A	8989	5587	62.2	62.2
SNF-CMNI Rota	7166	0	N/A	7166	0	0.0	0.0
SNF-CMNI Saipan	4771	4771	N/A	4771	4771	100.0	100.0
SNF-FHP	17378	11522	N/A	17378	11521	66.3	66.3
SNF-FSM/Truk	2840	2670	N/A	2840	2670	94.0	94.0
SNF-FSM/Yep	3891	3891	N/A	3891	3891	100.0	100.0
SNF-GMHP	97748	78537	N/A	97748	78537	80.3	80.3
SNF-HML	5902	4340	N/A	5902	4341	73.5	73.5

SNF-MAP/Medicaid	154306	0.0	154306	100.0	100.0
SNF-MIP	96337	N/A	96337	100.0	100.0
SNF-Medicare	222963	0.0	222963	75.7	75.7
SNF-Misc Insurance	2347	N/A	2347	55.3	55.3
SNF-Republic Of Belau	1621	N/A	1621	100.0	100.0
SNF-Self Pay	45011	N/A	45011	44.3	44.3
SNF-Staywell	1450	N/A	1450	60.7	60.7
	=====		=====		
GRAND TOTAL	44936492		44936492	73.3	73.3
	=====		=====		
	32957166		32957379		

EXHIBIT IV  
DEPARTMENTAL SUMMARY BY PAYOR (NIR 3)

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GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIR3)  
 Run on: Monday, 01/13/92 at 15:12:01

ANESTHESIA COSTS

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
HA-Calvo Insurance	202	186	186		0.0	202	186	186
HA-GMHP	0	0	0		0.0	0	0	0
HA-MAP/Medicaid	0	0	0		0.0	0	0	0
HA-Medicare	202	153	153		0.0	202	153	153
HA-Self Pay	0	0	0		0.0	0	0	0
HA-Staywell	0	0	0		0.0	0	0	0
HA-UIU Insurance	0	0	0		0.0	0	0	0
IP-Aetna Casualty	776	626	626		0.0	776	626	626
IP-American Federation	0	0	0		0.0	0	0	0
IP-Bed Debt Res. 90	0	0	0		0.0	0	0	0
IP-Blue Cross	1744	1084	1084		0.0	1744	1084	1084
IP-CMHI Healthplan	574	0	0		0.0	574	0	0
IP-CMHI Rota	0	0	0		0.0	0	0	0
IP-CMHI Saipan	1575	1575	1575		0.0	1575	1575	1575
IP-Calvo Insurance	6648	6130	6130		0.0	6648	6130	6130
IP-Champus	191	119	119		0.0	191	119	119
IP-Connecticut General	978	650	650		0.0	978	650	650
IP-FHP	24864	16485	16485		0.0	24864	16485	16485
IP-FHP Commercial	0	0	0		0.0	0	0	0
IP-FHP/SDA	0	0	0		0.0	0	0	0
IP-FSM/Ponape	585	585	585		0.0	585	585	585
IP-FSM/Truk	2580	2426	2426		0.0	2580	2426	2426
IP-FSM/Yap	404	404	404		0.0	404	404	404
IP-GMHP	55214	44363	44363		0.0	55214	44363	44363
IP-GMHP	0	0	0		0.0	0	0	0
IP-Gmha Physical Exam	0	0	0		0.0	0	0	0
IP-Government/DVR	382	277	277		0.0	382	277	277
IP-Govt Employee Plan	1056	384	384		0.0	1056	384	384
IP-Govt Public Health	203	203	203		0.0	203	203	203
IP-Govt/Corrections	191	191	191		0.0	191	191	191
IP-Govt/DYA	11	9	9		0.0	11	9	9
IP-Govt/Work Injuries	574	337	337		0.0	574	337	337
IP-HML	6029	4434	4434		0.0	6029	4434	4434
IP-HML Commercial	0	0	0		0.0	0	0	0
IP-Hawaii Medical Service	393	310	310		0.0	393	310	310
IP-Kaiser Cement	382	0	0		0.0	382	0	0
IP-MIP	15667	15667	15667		0.0	15667	15667	15667
IP-MIU Insurance	191	0	0		0.0	191	0	0
IP-Map/Medicaid	18548	18548	18548		0.0	18548	18548	18548
IP-Medicare	12756	9657	9657		0.0	12756	9657	9657
IP-Misc Insurance	1045	578	578		0.0	1045	578	578
IP-Manbo Ltd.	4464	4269	4269		0.0	4464	4269	4269
IP-Republic Of Belau	191	191	191		0.0	191	191	191
IP-SDA	0	0	0		0.0	0	0	0

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form MIR3)  
 Run on: Monday, 01/13/92 at 15:12:01

ANESTHESIA COSTS (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
IP-Self Pay	46003	20376			0.0	46003	20376	
IP-Steywell	23588	14309			0.0	23588	14309	
IP-Tuberculosis	0	0			0.0	0	0	
IP-UIU Insurance	2945	1938			0.0	2945	1938	
IP-Unejud Charges	0	0			0.0	0	0	
IP-Veterans Admin	191	191			0.0	191	191	
IP-Aetna Casualty	991	799			0.0	991	799	
OP-American Federation	0	0			0.0	0	0	
OP-Blue Cross	968	602			0.0	968	602	
OP-CNMI Inland	0	0			0.0	0	0	
OP-CNMI	0	0			0.0	0	0	
OP-CNMI Rote	0	0			0.0	0	0	
OP-CNMI Saipan	800	800			0.0	800	800	
OP-Calvo Insurance	4538	4185			0.0	4538	4185	
OP-Champus	405	252			0.0	405	252	
OP-Connecticut General	1183	787			0.0	1183	787	
OP-FHP	6901	4575			0.0	6901	4575	
OP-FHP Denials	0	0			0.0	0	0	
OP-FHP Federal	0	0			0.0	0	0	
OP-FSN Govt Emp Plan	394	143			0.0	394	143	
OP-FSN/Ponape	0	0			0.0	0	0	
OP-FSN/Truk	1231	1157			0.0	1231	1157	
OP-FSN/Top	956	956			0.0	956	956	
OP-GMHA Injuries/Illness	0	0			0.0	0	0	
OP-GMHA Physical Exen	0	0			0.0	0	0	
OP-GMHA Visitor	0	0			0.0	0	0	
OP-GMHP	46882	37668			0.0	46882	37668	
OP-GMHP	0	0			0.0	0	0	
OP-GMHP	0	0			0.0	0	0	
OP-GMHP Co-Share	0	0			0.0	0	0	
OP-Govt/Corrections	393	393			0.0	393	393	
OP-Govt/DVR	979	710			0.0	979	710	
OP-Govt/DYA	0	0			0.0	0	0	
OP-Govt/Employee Hosp	0	0			0.0	0	0	
OP-Govt/Guam Police	0	0			0.0	0	0	
OP-Govt/Mental Health	0	0			0.0	0	0	
OP-Govt/Public Health	382	382			0.0	382	382	
OP-Govt/School Injury	191	191			0.0	191	191	
OP-Govt/Work Injuries	382	225			0.0	382	225	
OP-HML	4692	3651			0.0	4692	3651	
OP-HML Co-Share	0	0			0.0	0	0	
OP-HML Federal	0	0			0.0	0	0	
OP-Hawaii Medical Services	0	0			0.0	0	0	
OP-MAP/Medicaid	9834	9834			0.0	9834	9834	
OP-MIP	7842	7842			0.0	7842	7842	

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GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIRS)  
 Run on: Monday, 01/13/92 at 15:12:01

ANESTHESIA COSTS (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED X CHANGE IN CHARGES	X CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
OP-MIU Insurance	0	0	0			0	0	0
OP-Medicare	12070	9138	0			12070	9138	0
OP-Medicare Non-Allowable	0	0	0			0	0	0
OP-Misc Insurance	574	317	0			574	317	0
OP-Nerbo Ltd.	847	810	0			847	810	0
OP-Naval Hospital	0	0	0			0	0	0
OP-Republic Of Belau	0	0	0			0	0	0
OP-SDA	0	0	0			0	0	0
OP-Self Pay	16339	7237	0			16339	7237	0
OP-Staywell	23311	14141	0			23311	14141	0
OP-UIU Insurance	2208	1453	0			2208	1453	0
OP-Veterans Admin	202	200	0			202	202	0
OP-Workmens Comp	0	0	0			0	0	0
SNF-Aetna Casualty	0	0	0			0	0	0
SNF-Blue Cross	0	0	0			0	0	0
SNF-CMHI Rota	0	0	0			0	0	0
SNF-CMHI Saipan	0	0	0			0	0	0
SNF-FNP	0	0	0			0	0	0
SNF-FSM/Truk	0	0	0			0	0	0
SNF-FSM/Yep	0	0	0			0	0	0
SNF-GMHP	0	0	0			0	0	0
SNF-HML	0	0	0			0	0	0
SNF-MAP/Medicaid	0	0	0			0	0	0
SNF-MIP	191	191	0			191	191	0
SNF-Medicare	191	145	0			191	145	0
SNF-Misc Insurance	0	0	0			0	0	0
SNF-Republic Of Belau	0	0	0			0	0	0
SNF-Self Pay	0	0	0			0	0	0
SNF-Staywell	0	0	0			0	0	0
DEPARTMENT TOTAL	377228	275241	73.0	0.0		377228	275243	73.0
HA-Calvo Insurance	0	0	0			0	0	0
HA-GMHP	0	0	0			0	0	0
HA-MAP/Medicaid	0	0	0			0	0	0
HA-Medicare	0	0	0			0	0	0
HA-Self Pay	0	0	0			0	0	0
HA-Staywell	0	0	0			0	0	0
HA-UIU Insurance	0	0	0			0	0	0
IP-Aetna Casualty	0	0	0			0	0	0
IP-American Federation	0	0	0			0	0	0
IP-Bed Debt Res. 90	0	0	0			0	0	0
IP-Blue Cross	0	0	0			0	0	0
IP-CMHI Healthplan	42	0	0			42	0	0

CAST ROOM

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
Departmental Summary by Payer (form MIR3)  
Run on: Monday, 01/13/92 at 15:12:01

CAST ROOM (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
IP-CMHI Rota	0	0	0			0	0	0
IP-CMHI Saipan	190	190	190		0.0	190	190	190
IP-Calvo Insurance	42	39	39		0.0	42	39	39
IP-Champus	0	0	0			0	0	0
IP-Connecticut General	0	0	0			0	0	0
IP-FHP	1099	729	729		0.0	1099	729	729
IP-FHP Commercial	0	0	0			0	0	0
IP-FHP/SDA	0	0	0			0	0	0
IP-FSN/Ponape	0	0	0			0	0	0
IP-FSN/Truk	0	0	0			0	0	0
IP-FSM/Yep	32	32	32		0.0	32	32	32
IP-GMHP	950	763	763		0.0	950	763	763
IP-GMHP	0	0	0			0	0	0
IP-Gmha Physical Exam	0	0	0			0	0	0
IP-Government/DVR	0	0	0			0	0	0
IP-Govt Employee Plan	121	44	44		0.0	121	44	44
IP-Govt Public Health	0	0	0			0	0	0
IP-Govt/Corrections	0	0	0			0	0	0
IP-Govt/DYA	0	0	0			0	0	0
IP-Govt/Work Injuries	0	0	0			0	0	0
IP-HML	278	204	204		0.0	278	204	204
IP-HML Commercial	0	0	0			0	0	0
IP-Hawaii Medical Service	0	0	0			0	0	0
IP-Kaiser Cement	32	0	0		0.0	32	0	0
IP-MIP	463	463	463		0.0	463	463	463
IP-MIU Insurance	0	0	0			0	0	0
IP-Mep/Medicaid	135	135	135		0.0	135	135	135
IP-Medicare	219	166	166		0.0	219	166	166
IP-Misc Insurance	0	0	0			0	0	0
IP-Marbo Ltd.	88	85	85		0.0	88	85	85
IP-Republic Of Belau	0	0	0			0	0	0
IP-SDA	0	0	0			0	0	0
IP-Self Pay	2954	1309	1309		0.0	2954	1309	1309
IP-Staywell	871	528	528		0.0	871	528	528
IP-Tuberculosis	0	0	0			0	0	0
IP-UIU Insurance	32	21	21		0.0	32	21	21
IP-Unajud Charges	0	0	0			0	0	0
IP-Veterans Admin	0	0	0			0	0	0
OP-Aetna Casualty	0	0	0			0	0	0
OP-American Federation	0	0	0			0	0	0
OP-Blue Cross	0	0	0			0	0	0
OP-CMHI Tinian	0	0	0			0	0	0
OP-CMHI Rota	0	0	0			0	0	0
OP-CMHI Saipan	0	0	0			0	0	0

\*\* 4

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form NIRS)  
 Run on: Monday, 01/13/92 at 15:12:01

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
OP-Calvo Insurance	265	245	245		0.0	265	245	245
OP-Chempus	0	0	0		0.0	0	0	0
OP-Connecticut General	26	17	17		0.0	26	17	17
OP-FHP	1149	762	762		0.0	1149	762	762
OP-FHP Denials	0	0	0		0.0	0	0	0
OP-FHP Federal	0	0	0		0.0	0	0	0
OP-FSH Govt Emp Plan	32	12	12		0.0	32	12	12
OP-FSM/Ponape	0	0	0		0.0	0	0	0
OP-FSM/Truk	0	0	0		0.0	0	0	0
OP-FSM/Yep	0	0	0		0.0	0	0	0
OP-GMHA Injuries/Illness	0	0	0		0.0	0	0	0
OP-GMHA Physical Exam	0	0	0		0.0	0	0	0
OP-GMHA Visitor	0	0	0		0.0	0	0	0
OP-GMHP	3009	2418	2418		0.0	3009	2418	2418
OP-GMHP	0	0	0		0.0	0	0	0
OP-GMHP	0	0	0		0.0	0	0	0
OP-GMHP Co-Share	0	0	0		0.0	0	0	0
OP-Govt/Corrections	63	63	63		0.0	63	63	63
OP-Govt/DVR	0	0	0		0.0	0	0	0
OP-Govt/DYA	0	0	0		0.0	0	0	0
OP-Govt/Employee Hosp	0	0	0		0.0	0	0	0
OP-Govt/Guam Police	0	0	0		0.0	0	0	0
OP-Govt/Mental Health	0	0	0		0.0	0	0	0
OP-Govt/Public Health	0	0	0		0.0	0	0	0
OP-Govt/School Injury	0	0	0		0.0	0	0	0
OP-Govt/Work Injuries	291	291	291		0.0	291	291	291
OP-HML	100	59	59		0.0	100	59	59
OP-HML	223	164	164		0.0	223	164	164
OP-HML Co-Share	0	0	0		0.0	0	0	0
OP-HML Federal	0	0	0		0.0	0	0	0
OP-Hawaii Medical Services	0	0	0		0.0	0	0	0
OP-MAP/Medicaid	1040	1040	1040		0.0	1040	1040	1040
OP-MIP	455	455	455		0.0	455	455	455
OP-MIU Insurance	0	0	0		0.0	0	0	0
OP-Medicare	330	249	249		0.0	330	249	249
OP-Medicare Non-Allowable	0	0	0		0.0	0	0	0
OP-Misc Insurance	51	28	28		0.0	51	28	28
OP-Marbo Ltd.	299	286	286		0.0	299	286	286
OP-Naval Hospital	0	0	0		0.0	0	0	0
OP-Republic Of Belau	0	0	0		0.0	0	0	0
OP-SDA	0	0	0		0.0	0	0	0
OP-Self Pay	6784	3005	3005		0.0	6784	3005	3005
OP-Staywell	1571	953	953		0.0	1571	953	953
OP-UIU Insurance	241	159	159		0.0	241	159	159
OP-Veterans Admin	0	0	0		0.0	0	0	0
OP-Workmens Comp	0	0	0		0.0	0	0	0

CAST ROOM (Continued)



\*\* 5

GUAM MEMORIAL HOSPITAL AUTHORITY NET INCOME REALIZATION MODEL  
 Departmental Summary by Payor (form MIR3)  
 Run on: Monday, 01/13/92 at 15:12:01

CAST ROOM (Continued)

	ORIGINAL REVENUES	ORIGINAL REIMBURSEMENT	ORIGINAL REALIZATION	PROPOSED % CHANGE IN CHARGES	% CHANGE IN PAYOR UTILIZATION	REVISED REVENUES	REVISED REIMBURSEMENT	REVISED REALIZATION
SNF-Aetna Casualty	0	0	0	*****	*****	0	0	0
SNF-Blue Cross	0	0	0	*****	*****	0	0	0
SNF-CMHI Rota	0	0	0	*****	*****	0	0	0
SNF-CMHI Saipan	0	0	0	*****	*****	0	0	0
SNF-FHP	0	0	0	*****	*****	0	0	0
SNF-FSM/Truk	0	0	0	*****	*****	0	0	0
SNF-FSM/Yap	0	0	0	*****	*****	0	0	0
SNF-GMHP	0	0	0	*****	*****	0	0	0
SNF-HML	0	0	0	*****	*****	0	0	0
SNF-MAP/Medicaid	0	0	0	*****	*****	0	0	0
SNF-MIP	0	0	0	*****	*****	0	0	0
SNF-Medicare	0	0	0	*****	*****	0	0	0
SNF-Misc Insurance	0	0	0	*****	*****	0	0	0
SNF-Republic Of Belau	0	0	0	*****	*****	0	0	0
SNF-Self Pay	0	0	0	*****	*****	0	0	0
SNF-Staywell	0	0	0	*****	*****	0	0	0
DEPARTMENT TOTAL	23477	14912	63.5	0.0		23477	14912	63.5

EXHIBIT V  
REQUIRED PERCENTAGE DEPARTMENTAL  
CHARGE INCREASE FOR BREAKEVEN RESULTS

**Guam Memorial Hospital Authority**

**Required Percentage Departmental Charge Increase For Breakeven Results**

<u>Description</u>	<u>Anesthesia Costs</u>	<u>Cast Room</u>	<u>CSR Supplies</u>	<u>Dietary</u>	<u>EMG</u>	<u>Emergency Room</u>	<u>ER Items</u>	<u>Gelfoam CSR Item</u>	<u>Hemodialysis</u>
<b>Gross Charges</b>	377,228	23,477	2,517,286	42,643	455,855	1,616,220	1,363,292	1,564	2,851,204
<b>(Original Revenue NIR 1)</b>									
<b>Ratio Of Costs To Charges</b>	<u>1.035385</u>	<u>1.095549</u>	<u>0.839148</u>	<u>0.839148</u>	<u>0.488143</u>	<u>0.721210</u>	<u>2.281283</u>	<u>0.839148</u>	<u>0.851652</u>
<b>Implied Departmental Costs</b>	390,576	25,720	2,112,376	35,784	222,522	1,165,634	3,110,055	1,312	2,428,234
<b>Implied Departmental Costs</b>	390,576	25,720	2,112,376	35,784	222,522	1,165,634	3,110,055	1,312	2,428,234
<b>Collection Rate</b>	<u>73.0%</u>	<u>63.5%</u>	<u>72.7%</u>	<u>77.6%</u>	<u>72.4%</u>	<u>67.5%</u>	<u>67.0%</u>	<u>72.5%</u>	<u>85.2%</u>
<b>(Original Realization NIR 1)</b>									
<b>Initial Breakeven Gross Revenue Point</b>	535,036	40,504	2,905,606	46,113	307,351	1,726,865	4,641,873	1,810	2,850,039
<b>Implied Departmental Costs</b>	390,576	25,720	2,112,376	35,784	222,522	1,165,634	3,110,055	1,312	2,428,234
<b>Actual Net Revenue</b>	<u>275,241</u>	<u>14,912</u>	<u>1,830,732</u>	<u>33,111</u>	<u>330,035</u>	<u>1,091,622</u>	<u>913,766</u>	<u>1,134</u>	<u>2,430,492</u>
<b>(Original Reimbursement NIR 1)</b>									
<b>Net Departmental Operating Loss</b>	115,335	10,808	281,644	2,673	0	74,012	2,196,289	178	0
<b>Net Departmental Operating Loss (Gain)</b>	115,335	10,808	281,644	2,673	0	74,012	2,196,289	178	0
<b>Incremental Realization (NIR 3)</b>	<u>0.6540</u>	<u>0.6224</u>	<u>0.5822</u>	<u>0.4747</u>	<u>0.6488</u>	<u>0.6702</u>	<u>0.6703</u>	<u>0.6899</u>	<u>0.8183</u>
<b>Gross Charges Required Increase</b>	176,354	17,365	483,757	5,630	0	110,433	3,276,576	259	0
<b>Gross Charges Required Increase</b>	176,354	17,365	483,757	5,630	0	110,433	3,276,576	259	0
<b>Gross Charges (Original Revenue NIR 1)</b>	<u>377,228</u>	<u>23,477</u>	<u>2,517,286</u>	<u>42,643</u>	<u>455,855</u>	<u>1,616,220</u>	<u>1,363,292</u>	<u>1,564</u>	<u>2,851,204</u>
<b>Final Breakeven Gross Revenue Point</b>	553,582	40,842	3,001,043	48,273	455,855	1,726,653	4,639,868	1,823	2,851,204
<b>Required Percentage Departmental Charge Increase For Breakeven Results</b>	46.750%	73.968%	19.217%	13.204%	0.000%	6.833%	240.343%	16.536%	0.000%
<b>Five Year Phase In</b>	<u>7.973%</u>	<u>11.710%</u>	<u>3.578%</u>	<u>2.511%</u>	<u>0.000%</u>	<u>1.331%</u>	<u>27.757%</u>	<u>3.108%</u>	<u>0.000%</u>

**Guam Memorial Hospital Authority**

**Required Percentage Departmental Charge**

**Increase For Breakeven Results**

**Description**

	<u>Inhalation Therapy</u>	<u>Lab Blood Admin</u>	<u>Labor Room</u>	<u>Laboratory</u>	<u>Lab Off Island</u>	<u>Medical Summary</u>	<u>Nuclear Medicine</u>	<u>Operating Room</u>	<u>Patient Equipment</u>
Gross Charges	3,200,979	71,963	2,700,761	4,594,514	136,746	138,076	149,564	3,411,231	2,171
(Original Revenue NIR 1)									
Ratio Of Costs To Charges	<u>0.488143</u>	<u>0.813461</u>	<u>0.617592</u>	<u>0.813461</u>	<u>0.813461</u>	<u>2.281283</u>	<u>0.907700</u>	<u>1.095549</u>	<u>0.839148</u>
Implied Departmental Costs	1,562,535	58,539	1,667,968	3,737,458	111,238	314,990	135,759	3,737,171	1,822
Collection Rate	<u>74.8%</u>	<u>74.6%</u>	<u>71.8%</u>	<u>71.8%</u>	<u>69.2%</u>	<u>60.7%</u>	<u>74.7%</u>	<u>72.5%</u>	<u>64.2%</u>
(Original Realization NIR 1)									
Initial Breakeven Gross Revenue Point	2,088,951	78,471	2,323,076	5,205,373	160,748	518,930	181,739	5,154,718	2,838
Implied Departmental Costs	1,562,535	58,539	1,667,968	3,737,458	111,238	314,990	135,759	3,737,171	1,822
Actual Net Revenue	<u>2,395,358</u>	<u>53,714</u>	<u>1,938,530</u>	<u>3,297,646</u>	<u>94,676</u>	<u>83,807</u>	<u>111,661</u>	<u>2,474,313</u>	<u>1,393</u>
(Original Reimbursement NIR 1)									
Net Departmental Operating Loss	0	4,825	0	439,812	16,562	231,183	24,098	1,262,858	429
Net Departmental Operating Loss (Gain)	0	4,825	0	439,812	16,562	231,183	24,098	1,262,858	429
Incremental Realization (NIR 3)	<u>0.5649</u>	<u>0.6228</u>	<u>0.6128</u>	<u>0.6224</u>	<u>0.6287</u>	<u>0.6004</u>	<u>0.6553</u>	<u>0.6531</u>	<u>0.5753</u>
Gross Charges Required Increase	0	7,747	0	706,639	26,343	385,049	36,774	1,933,636	745
Gross Charges Required Increase	0	7,747	0	706,639	26,343	385,049	36,774	1,933,636	745
Gross Charges (Original Revenue NIR 1)	<u>3,200,979</u>	<u>71,963</u>	<u>2,700,761</u>	<u>4,594,514</u>	<u>136,746</u>	<u>138,076</u>	<u>149,564</u>	<u>3,411,231</u>	<u>2,171</u>
Final Breakeven Gross Revenue Point	3,200,979	79,710	2,700,761	5,301,153	163,089	523,125	186,338	5,344,867	2,916
Required Percentage Departmental Charge Increase For Breakeven Results	0.000%	10.766%	0.000%	15.380%	19.264%	278.867%	24.588%	56.684%	34.331%
Five Year Phase In	0.000%	2.066%	0.000%	2.903%	3.586%	30.526%	4.495%	9.397%	6.080%

Guam Memorial Hospital Authority

Required Percentage Departmental Charge Increase For Breakeven Results

Description	Pharmacy		Physical	Room &		Therapy	X-Ray	SNF	Deduct From Room & Board	
	Pharmacy Entry Codes	Entry Codes	Therapy	Board	Board	Therapy	X-Ray	SNF	ICU/CCU	Nursery
Gross Charges	5,677,762	229	429,682	7,601,501	2,925	3,513,128	399,197	2,188,552	1,468,584	
(Original Revenue NIR 1)										
Ratio Of Costs To Charges	<u>0.690094</u>	<u>0.690094</u>	<u>2.237296</u>	<u>1.392195</u>	<u>2.237296</u>	<u>0.907700</u>	<u>5.220518</u>	<u>1.958779</u>	<u>1.057887</u>	
Implied Departmental Costs	3,918,189	158	961,326	10,582,772	6,544	3,188,866	2,084,015	4,286,890	1,553,596	
Collection Rate	<u>76.4%</u>	<u>58.3%</u>	<u>76.0%</u>	<u>72.6%</u>	<u>68.5%</u>	<u>69.9%</u>	<u>81.2%</u>	<u>74.0%</u>	<u>63.5%</u>	
(Original Realization NIR 1)										
Initial Breakeven Gross Revenue Point	5,128,520	231	1,264,902	14,576,821	9,553	4,562,040	2,566,521	5,793,094	2,446,608	
Implied Departmental Costs	3,918,189	158	961,326	10,582,772	6,544	3,188,866	2,084,015	4,286,890	1,553,596	
Actual Net Revenue	<u>4,338,266</u>	<u>156</u>	<u>326,359</u>	<u>5,586,438</u>	<u>2,003</u>	<u>2,454,768</u>	<u>323,972</u>	<u>1,620,476</u>	<u>932,462</u>	
(Original Reimbursement NIR 1)										
Net Departmental Operating Loss	0	2	634,967	4,996,334	4,541	734,098	1,760,043	2,666,414	621,134	
Net Departmental Operating Loss (Gain)	0	2	634,967	4,996,334	4,541	734,098	1,760,043	2,666,414	621,134	
Incremental Realization (NIR 3)	<u>0.6516</u>	<u>0.5633</u>	<u>0.6252</u>	<u>0.5363</u>	<u>0.5925</u>	<u>0.6607</u>	<u>0.4256</u>	<u>0.5128</u>	<u>0.5738</u>	
Gross Charges Required Increase	0	4	1,015,622	9,316,304	7,664	1,111,092	4,135,440	5,199,715	1,082,492	
Gross Charges Required Increase	0	4	1,015,622	9,316,304	7,664	1,111,092	4,135,440	5,199,715	1,082,492	
Gross Charges (Original Revenue NIR 1)	<u>5,677,762</u>	<u>229</u>	<u>429,682</u>	<u>7,601,501</u>	<u>2,925</u>	<u>3,513,128</u>	<u>399,197</u>	<u>2,188,552</u>	<u>1,468,584</u>	
Final Breakeven Gross Revenue Point	5,677,762	233	1,445,304	16,917,805	10,589	4,624,220	4,534,637	7,388,267	2,551,076	
Required Percentage Departmental Charge Increase For Breakeven Results	0.000%	1.575%	236.366%	122.559%	262.027%	31.627%	1035.940%	237.587%	73.710%	
Five Year Phase In	0.000%	0.313%	27.457%	17.352%	29.345%	5.650%	62.581%	27.549%	11.677%	

**Guam Memorial Hospital Authority**

**Required Percentage Departmental Charge  
Increase For Breakeven Results**

<u>Description</u>	<u>Total</u>
Gross Charges (Original Revenue NIR 1)	44,936,334
Ratio Of Costs To Charges	N.A.
Implied Departmental Costs	47,402,050
Collection Rate	<u>73.3%</u>
Implied Departmental Costs (Original Realization NIR 1)	64,668,554
Initial Breakeven Gross Revenue Point	47,402,050
Implied Departmental Costs Actual Net Revenue	<u>32,957,043</u>
(Original Reimbursement NIR 1)	16,078,238
Net Departmental Operating Loss	16,078,238
Net Departmental Operating Loss (Gain)	N.A.
Incremental Realization (NIR 3)	29,035,639
Gross Charges Required Increase	29,035,639
Gross Charges Required Increase	<u>44,936,334</u>
Gross Charges (Original Revenue NIR 1)	73,971,973
Final Breakeven Gross Revenue Point	64.615%
Required Percentage Departmental Charge Increase For Breakeven Results	10.483%
Five Year Phase In	

EXHIBIT VI  
UNADJUDICATED MEDICAL SUPPLIES AND  
PROPOSED CHARGES

## Unadjudicated Medical Supplies And Proposed Charges

WHS <u>Stock #</u>	<u>Alpha Description</u>	FY 1991 <u>Usage</u>	Unit <u>Cost</u>	Per Item <u>Charge</u>	Gross <u>Revenue</u>
11150045	Amnihook, Amniotic Membrane	1,350	0.77	4.11	5,549
11150111	Arm-Board, w/Cover 9"L Disp.	1,188	0.49	2.62	3,113
11150126	Arm-Board, w/Cover 18"L	86	0.71	3.79	324
11150925	Crutch, Adj. Wooden (Med.)	137	8.94	47.77	6,535
11150425	Brush, Scrub Surg. w/Iodophor	12,582	0.70	3.74	47,057
11150437	Cannister, Syringe, 2-gal. Cap.	469	6.55	35.00	16,412
11151105	Dressing, Micro Surg. 2"Wx4"L	990	0.92	4.92	4,871
11151396	Hemovac, 400ml O.D. 1/4" 19Fr.	18	5.50	29.39	529
11152156	Suction Canister T/Wall 1500cc	2	2.49	13.30	24
11152230	Syringe, Eccentric Tip 60cc	72	1.75	9.35	673
11152270	Syringe, Insulin 1cc M/Fine	15,660	0.12	0.64	10,022
11152286	Syringe, w/o Needle 3cc Disp.	112,680	0.10	0.53	59,720
11152295	Syringe, w/o Needle 5cc Disp.	69,210	0.11	0.59	40,834
11152305	Syringe, w/o Needle 12cc Disp.	2,160	0.17	0.91	1,966
11152733	Tube, Nasogastric w/Sent. 18Fr.	111	2.42	12.93	1,431
11152790	Tube, Poole Suction Set w/12'	676	4.30	22.97	15,525
11152800	Tube, Yankauer Suction Set	288	2.37	12.66	3,646
13150010	Catheter, Veri-Pace Balloon	8	86.15	460.30	3,728
13150020	Catheter, Thermodilution, Vip	5	131.51	702.66	3,794
33150221	Needle, Hypo., (18gax1-1/2")	35,280	0.06	0.32	11,290
33150226	Needle, Hypo., (19gax1")	51,210	0.05	0.27	13,827
33150231	Needle, Hypo., (19gax1-1/2")	14,940	0.04	0.21	3,137
33150236	Needle, Hypo., (20gax1")	26,370	0.03	0.16	4,219
33150240	Needle, Hypo., (20gax1-1/2")	2,205	0.06	0.32	706
33150250	Needle, Hypo., (21gax1-1/2")	1,215	0.06	0.32	389
33150256	Needle, Hypo., (22gax1")	23,130	0.09	0.48	11,102
33150265	Needle, Hypo., (22gax1-1/2")	9,450	0.17	0.91	8,600
33150271	Needle, Hypo., (23gax1")	39,510	0.17	0.91	35,954
33150276	Needle, Hypo., (25gax5/8")	6,930	0.03	0.16	1,109
33150277	Needle, Hypo., (25gax1-1/2")	1,530	0.04	0.21	321
33150280	Needle, Hypo., (27gax1/2")	360	0.06	0.32	115
33150285	Needle, Spinal, 18gax3-1/2"	23	1.44	7.69	173
33150286	Needle, Spinal, 20gax3-1/2"	90	1.46	7.80	702
33150287	Needle, Spinal, 22gax3-1/2"	45	1.59	8.50	383
33150385	Needle, Multi-Sample 21gax1"	43,236	0.12	0.64	27,671
44200010	Basin, Emesis, Autoclave 12oz.	57	1.56	8.34	473
55150045	Bag, Double-Blood Pack CPDA-1	2,030	8.19	43.76	88,850
<u>55150050</u>	<u>Irrigation Set, Continous Blad</u>	<u>2,074</u>	<u>3.05</u>	<u>16.30</u>	<u>33,800</u>
	Medical Supply Total	<u>477,375</u>	-	-	<u>\$468,573</u>



EXHIBIT VII  
UNADJUDICATED STERILE SUPPLY ITEMS  
AND PROPOSED CHARGES

GUAM MEMORIAL HOSPITAL AUTHORITY  
 AJUDICATED STERILE SUPPLY ITEMS  
 AND CURRENT CHARGES

Charge Code	Description	Adjudicated Fees
1700415	Swan Ganz Catheter 6 FR	\$115.58
1701017	Sets, PT	\$2.92
1701573	Biopsy, Minor	\$9.36
1701629	Tray, Cervical Biopsy	\$16.08
1701660	Tray, Angiogram	\$11.24
1701744	Pack, Burn	\$14.60
1701769	Tray, Cardiac Arrest	\$36.52
1701835	Tray, I&D	\$12.05
1701876	Tray, Sut. Sm	\$62.91
1701926	Tray, OB Precipitate	\$40.19
1701942	Tray, Paracentesis	\$24.11
1701967	Tray, Salpingogram	\$16.08
1701983	Biopsy, Liver	\$12.05
1702072	Tray, Steinman Pin	\$51.14
1702106	Tray, Thoracotomy	\$24.11
1702122	Tray, Tracheotomy	\$24.11
1702189	Tray, Venisection	\$24.11
1702924	Catheter, French	\$6.85
1703062	Tray, Cutdown	\$14.60
1703419	Pack, Individual	\$20.75
1703518	Towels	\$5.70
1704805	Tube, Connecting	\$3.68
1705489	Tray, Nasal	\$4.01
1706067	Wire Guide	\$10.26
1800125	Bandage Gauze Stretch 4 in	\$2.40
1800240	Catheter Thoracic 20 FR	\$10.78
1800406	Circumcision Set Up	\$20.90
2001202	Tray, Fistula	\$67.58
5300089	Croupette/Circuits	\$14.60
7010086	Pack, C-Section	\$80.80

GUAM MEMORIAL HOSPITAL AUTHORITY  
UNADJUDICATED STERILE SUPPLY ITEMS  
AND PROPOSED CHARGES

Charge Grouping	Description	Total for the Quarter	Annualized Total	Proposed Charge	Annualized Proposed Charges
	Operating Room				
Inst	AV Ivon	6	24	9.00	216.00
Inst	Bone Marrow	2	8	9.00	72.00
Inst	Crilles, St & Curve	1	4	9.00	36.00
Inst	Curette, Bone	7	28	9.00	252.00
Inst	Curette, Spinal	1	4	9.00	36.00
Inst	Drill, Neuro	1	4	9.00	36.00
Inst	Drill, Synthesis	19	76	9.00	684.00
Inst	Forceps, Bone	1	4	9.00	36.00
Inst	Hand Box	8	32	9.00	288.00
Inst	Individual Wrapping	212	848	9.00	7,632.00
Inst	Instr, Basic	7	28	9.00	252.00
Inst	Instr, Individual	692	2768	9.00	24,912.00
Inst	Instr, Wire	4	16	9.00	144.00
Inst	Meshgraft	4	16	9.00	144.00
Inst	Oscillator Rec	7	28	9.00	252.00
Inst	Ototome, St & Curve	1	4	9.00	36.00
Inst	Ret, Peds	1	4	9.00	36.00
Inst	Retractor, Chest	2	8	9.00	72.00
Inst	Retractor, Hallman	7	28	9.00	252.00
Inst	Retractor, Upper Hand	27	108	9.00	972.00
Inst	Retractor, Wilkenson	4	16	9.00	144.00
Inst	Retrs, Craniotome	1	4	9.00	36.00
Inst	T&A	11	44	9.00	396.00
MJT	Arthroscope	6	24	30.00	720.00
MJT	C-Section	131	524	30.00	15,720.00
MJT	Hysterectomy	29	116	30.00	3,480.00
MJT	Instr, Synthesis Basic	4	16	30.00	480.00
MJT	Instr, Synthesis DHS	3	12	30.00	360.00
MJT	Iron Intern	8	32	30.00	960.00
MJT	L. Ext. Fix	2	8	30.00	240.00
MJT	Major Laps	127	508	30.00	15,240.00
MJT	Tray, Bone Lg	24	96	30.00	2,880.00
MJT	Tray, Cardiovascular	15	60	30.00	1,800.00
MJT	Tray, Chest I	8	32	30.00	960.00
MJT	Tray, Chest II	5	20	30.00	600.00
MJT	Tray, Chest III	2	8	30.00	240.00
MJT	Tray, C-Section	35	140	30.00	4,200.00
MJT	Tray, DCS	2	8	30.00	240.00
MJT	Tray, DHS	3	12	30.00	360.00
MJT	Tray, Gallbladder	49	196	30.00	5,880.00

GUAM MEMORIAL HOSPITAL AUTHORITY  
 UNADJUDICATED STERILE SUPPLY ITEMS  
 AND PROPOSED CHARGES

Charge Grouping	Description	Total for the Quarter	Annualized Total	Proposed Charge	Annualized Proposed Charges
MJT	Tray, Intestinal	20	80	30.00	2,400.00
MJT	Tray, Laminectomy	1	4	30.00	120.00
MJT	Tray, Synthsis	8	32	30.00	960.00
MJT	Tray, Thyroidectomy	13	52	30.00	1,560.00
MJT	Tray, Total Hip	2	8	30.00	240.00
MJT	Vagotomy	2	8	30.00	240.00
MNT	Chest Insertion	1	4	15.00	60.00
MNT	Compression, Outboard	2	8	15.00	120.00
MNT	Key Elevator	2	8	15.00	120.00
MNT	Local Broncho	3	12	15.00	180.00
MNT	Ortho, Hand	1	4	15.00	60.00
MNT	Ortho Gauzes	1	4	15.00	60.00
MNT	Osteotome, Rack	1	4	15.00	60.00
MNT	Osteotome, St & Curve	8	32	15.00	480.00
MNT	Othro Minor Knee	2	8	15.00	120.00
MNT	Ototome, New	1	4	15.00	60.00
MNT	Ototome, Old	5	20	15.00	300.00
MNT	Pan, Ortho Hand	20	80	15.00	1,200.00
MNT	Set, Fragments	5	20	15.00	300.00
MNT	Set, Peds Basic	2	8	15.00	120.00
MNT	Synthesis External	4	16	15.00	240.00
MNT	Tracheostomy	14	56	15.00	840.00
MNT	Tray, Appendectomy	97	388	15.00	5,820.00
MNT	Tray, Bone	1	4	15.00	60.00
MNT	Tray, Bone Sm	35	140	15.00	2,100.00
MNT	Tray, Cremotry	1	4	15.00	60.00
MNT	Tray, Dr. Espaldon	12	48	15.00	720.00
MNT	Tray, Dr. Weinstein	15	60	15.00	900.00
MNT	Tray, Dr. Werthman	5	20	15.00	300.00
MNT	Tray, D&C	104	416	15.00	6,240.00
MNT	Tray, Individual	72	288	15.00	4,320.00
MNT	Tray, Mayo	6	24	15.00	360.00
MNT	Tray, Pechal	2	8	15.00	120.00
MNT	Tray, Peds Basic	5	20	15.00	300.00
MNT	Tray, Prep	78	312	15.00	4,680.00
MNT	Tray, Rectal	12	48	15.00	720.00
MNT	Tray, Rectal Tube	1	4	15.00	60.00
MNT	Vascular	8	32	15.00	480.00
PU	Basin, Kidney	12	48	9.00	432.00
PU	Basin, Large	347	1388	9.00	12,492.00
PU	Pan, Cysto	53	212	9.00	1,908.00

GUAM MEMORIAL HOSPITAL AUTHORITY  
UNADJUDICATED STERILE SUPPLY ITEMS  
AND PROPOSED CHARGES

Charge Grouping	Description	Total for the Quarter	Annualized Total	Proposed Charge	Annualized Proposed Charges
PU	Urinal	2	8	9.00	72.00
PAR					
PU	Bedpans	3	12	9.00	108.00
PU	Utensils	7	28	9.00	252.00
Emergency Room					
Inst	Inst, Individual	2	8	9.00	72.00
Inst	Knife Hndl	2	8	9.00	72.00
MNT	D&C, Emergency	2	8	15.00	120.00
Labor & Delivery					
Inst	Forceps, Allis	8	32	9.00	288.00
Inst	Forceps, Long Simpson	1	4	9.00	36.00
Inst	Forceps, Tissue	1	4	9.00	36.00
Inst	Forceps, Tucker Mclean	1	4	9.00	36.00
Inst	Forceps, Uterine	6	24	9.00	216.00
Inst	Foreps, Piper	7	28	9.00	252.00
Inst	Inst, Delivery	331	1324	9.00	11,916.00
Inst	Inst, Indiv	120	480	9.00	4,320.00
Inst	Vaginal Retractor	1	4	9.00	36.00
Inst	Vaginal Speculum	4	16	9.00	144.00
MNT	Tray, Hemorrhage	2	8	15.00	120.00
MNT	Tray, Laceration	1	4	15.00	60.00
PCK	Pack, Delivery	177	708	15.00	10,620.00
PCK	Pack, Individual	151	604	15.00	9,060.00
PU	Basin, Kidney	260	1040	9.00	9,360.00
PU	Basin, Large	1	4	9.00	36.00
PU	Bedpan	116	464	9.00	4,176.00
PU	Patient Utensils	17	68	9.00	612.00
Nursery					
Inst	Inst, Individual	14	56	9.00	504.00
PCK	Packs, Individual	11	44	15.00	660.00
		0			
CCU					
		0			
Inst	Inst, Individual	2	8	9.00	72.00
CSR					
MNT	D&C Emergency	3	12	15.00	180.00
PU	Bed Pans	120	480	9.00	4,320.00

GUAM MEMORIAL HOSPITAL AUTHORITY  
 UNADJUDICATED STERILE SUPPLY ITEMS  
 AND PROPOSED CHARGES

Charge Grouping	Description	Total for the Quarter	Annualized Total	Proposed Charge	Annualized Proposed Charges
PU	Utensil, Pts	2408	9632	9.00	86,688.00
<b>Inhalation Therapy</b>					
Inst	Inst, Individual/Ind. Wraps	21	84	9.00	756.00
<b>Physical Therapy</b>					
PU	Utensils	28	112	9.00	1,008.00
<b>Total</b>					<b>\$289,416.00</b>

- Inst Individual Instrument Pieces
- PU Patient Utensils
- MJT Major Trays
- MNT Minor Trays
- PCK Packs (Minor)

VII. INTERNAL OPERATIONAL AND NET REVENUE ENHANCEMENT OPPORTUNITIES

GUAM MEMORIAL HOSPITAL AUTHORITY

Net Revenue Enhancement Engagement

**VII. Internal Operational and Net Revenue Enhancement Opportunities**

The Cost Allocation Methodology and the New Rate Structure Development which is outlined in earlier sections of the report essentially address key pricing issues which are not under direct control of the management of Guam Memorial Hospital. These external analyses highlight operating losses in the various departments at the Hospital and provide insight into future General Fund subsidies which may be required in the absence of any legislative approval for significant price increases. This section, however, presents operational issues which are unrelated to the cost allocation methodology and new rate structure development.

Notwithstanding the operating deficit which currently exists, management of Guam Memorial Hospital does not have any intention of placing the entire burden of financial solvency upon the Guam legislature with regard to any adjudicated pricing charges which may be requested. Concurrent with the development of a cost-based pricing and rate-setting methodology, Deloitte & Touche and personnel at GME have worked together in order to identify many net revenue enhancement and cost reduction opportunities which can be implemented outside of the legislative arena. The opportunities which have been identified are not "quick fix" financial panaceas, but are instead challenges which can only be successfully addressed as a result of a measured, long-term focus. The enhancement and efficiency opportunities which have been identified relate to the following areas of operations at Guam Memorial Hospital:

- . Inventory Control/Materials Management - Improved materials management procedures may be possible with respect to a reduction in the various locations where a particular inventory item may be warehoused;
- . Physician Billing - Under Medicare and certain other third party payor reimbursement terms, it may be possible for the Hospital to increase its billings for physician services which are rendered;
- . Charge Capture Methodology - The development of modified Patient Charge Sheets (PCS) can allow for faster, more efficient charge capture by Hospital personnel for health care services which are provided to patients.

An assessment of operations was also conducted on a departmental basis in order to determine the specific relation of the three macro issues presented above as they apply to individual areas within the Hospital. The information which follows categorizes each of the departmental issues into one of the three categories identified above.



## Inventory Control/Materials Management

Central Supply Department - Deloitte & Touche suggests a more in-depth review of inventory management procedures at GMH. Opportunities exist to reduce the level of remote location (i.e., in the individual nursing departments) inventory and thereby result in a corresponding increase in centralized CSR inventory levels. CSR could then have an even greater role in the monitoring and control of floor inventories and a reduced reliance on clinical line personnel in this process.

Inhalation Therapy - The Chief Inhalation Therapist can work with nursing personnel in order to educate them regarding the appropriate pulse oximetry charge methodology. In addition, pulse oximetry services can be assigned new charge code numbers which allow for revenue reconciliation by individual nursing units and a subsequent improved financial monitoring system in this area as a result of supply and procedure utilization by specific nursing unit.

Nursing Units - Deloitte & Touche reviewed the current charge procedures for nursing units and determined that the nursing floors do not consistently apply appropriate patient charges. Although the impact of these missed charges is difficult to accurately measure, the following adjudicated items are not being charged consistently and therefore preclude the implementation of materials management processes:

- .. Nonsterile gloves
- .. Syringes
- .. Needles
- .. Xylocaine
- .. Dinamapp Machine
- .. IVAC pump

Nursery/NICU - All patient chargeable items should be processed by the CSR Department. The 30cc and 60cc syringes employed by the nursery can be included as part of the supplies stocked on the CSR exchange cart and can allow for more accurate inventory control.

Pharmacy - In a similar manner as has been recommended with regard to CSR supply issuances, Deloitte & Touche recommends that reconciliations be conducted on a quarterly basis in order to quantify and, if significant, subsequently limit lost drug charges. Specifically, this would involve a comparison and audit of medications dispensed to the units by Pharmacy with both the medication order sheets and the charge records actually submitted to GMH's billing office.

Procurement - The item supply and stock numbers in the Procurement Department of GME do not correlate with the charge code numbers that the Hospital uses in order to generate patient billings for the items. Given that the Procurement Department is currently preparing for the use of a new materials management software system, Deloitte & Touche recommends that the new process account for a matching of charge code and stock numbers. This will allow for more accurate inventory control and tracking and result in an expedited process whereby supply usage by individual hospital departments can be reconciled against GME purchases.

#### Physician Billing

As noted in the Cost Allocation Methodology section of this report, the Hospital is not billing for certain physician services related to patient care activities. This matter affects primarily the following departments:

- . Labor and Delivery - A physician is employed by the Hospital to provide medical direction to the department as well as to provide a significant amount of patient care services;
- . Laboratory - Pathologists are employed by the Hospital to perform a significant amount of patient care services;
- . Skilled Nursing - A physician is employed to provide medical direction to this department in addition to the delivery of patient care services;
- . X-Ray/Radiology - Radiologists are contracted by GME and perform a significant amount of patient care services.

Other physicians are contracted with to provide medical direction in the Hemodialysis and Cardiopulmonary Departments. It appears that little, if any, time for these physicians relates to patient care services. Therefore, billing for patient services would not generally be required in these departments.

#### Charge Capture Methodology

Anesthesia - Deloitte & Touche recommends the utilization of a separate charge capture sheet for all anesthesia-related services that are used in conjunction with surgical procedures.

Central Supply Department - Per a recommendation by the Department Manager, Deloitte & Touche subscribes to the policy of redefining the ward clerks' and head nurses'/Department Managers' (on the individual units serviced by CSR) job descriptions to include responsibility for assuring that charge capture percentages for supply items and procedures are maintained at a minimum level of perhaps 90 or 95 percent.

**FISCAL NOTE**  
**BUREAU OF BUDGET AND MANAGEMENT RESEARCH**

**BBMR-F7**

APR 10 1995

Bill No. 187  
 Amendatory Bill YES  NO

Date Received 3/27/95  
 Date Reviewed 4/7/95

Department/Agency Affected: GUAM MEMORIAL HOSPITAL AUTHORITY  
 Department/Agency Head: HELEN B. RIPPLE  
 Total FY Appropriation to Date: \$61,642,689

Bill Title (preamble) : RELATIVE TO THE ADOPTION OF THE HOSPITAL'S PRICING MODEL  
FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES SET BY THE AUTHORITY.

Change in Law: YES, ADD A NEW SUBSECTION (e) TO SECTION 80105 OF 10 GCA.

Bill's Impact on Present Program Funding:  
 Increase     Decrease     Reallocation     No Change

Bill is for:  Operations     Capital Improvement     Other (\_\_\_\_\_)

**FINANCIAL/PROGRAM IMPACT**

PROGRAM CATEGORY	ESTIMATED SINGLE-YEAR FUND REQUIREMENTS (Per Bill)		TOTAL
	GENERAL FUND	OTHER	

HEALTH & WELFARE

**ESTIMATED MULTI-YEAR FUND REQUIREMENTS (Per Bill)**

FUND	1st	2nd	3rd	4th	5th	TOTAL
GENERAL FUND	_____	_____	_____	_____	_____	_____
OTHER	_____	_____	_____	_____	_____	_____
TOTAL	_____	_____	_____	_____	_____	_____

FUNDS ADEQUATE TO COVER INTENT OF THE BILL? YES/NO-IF NO, ADD'L AMOUNT REQUIRED \$ \_\_\_\_\_

AGENCY/PERSON/DATE CONTACTED: GMHA / Jeff Moylan / 4/6/95

**ESTIMATED POTENTIAL MULTI-YEAR REVENUES**

FUND	1st	2nd	3rd	4th	5th	TOTAL
GENERAL FUND	See Attached.	_____	_____	_____	_____	_____
OTHER	_____	_____	_____	_____	_____	_____
TOTAL	_____	_____	_____	_____	_____	_____

ANALYST Orilda J. Guerrero DATE 4/7/95 DIRECTOR Joseph E. Rivera DATE APR 10 1995  
 Acting

FOOTNOTES:

Comments on Bill No. 187

Bill No. 187 is an Act to add a new Subsection (e) to Section 80105 of Title 10 of the Guam Code Annotated relative to the adoption of the Hospital's Pricing Model for use in the establishment and adjustment of all hospital supplies and services.

Based on information from the Guam Memorial Hospital Authority, it is anticipated that potential revenues in the amount of \$60,418,613 for FY1995 will be realized.

Fee Schedule Analysis is as follows:

	FY1994 Actual	13.5% General Increase	FY1995 Projection
Usage for 12 months	2,705,185		2,732,237
Revenues Based on Charges	52,705,206	7,713,407	60,418,613

\*Bill 187\*

The undersigned have appeared and/or submitted testimony to the Committee on Health, Welfare & Senior Citizens to testify on Bill 187, RELATIVE TO THE ADOPTION OF THE HOSPITAL'S PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES SET BY THE AUTHORITY.

Name JIM GILLAN  
Representing GMHP  
Address/Phone \_\_\_\_\_

Name \_\_\_\_\_  
Representing \_\_\_\_\_  
Address/Phone \_\_\_\_\_

Name \_\_\_\_\_  
Representing \_\_\_\_\_  
Address/Phone \_\_\_\_\_

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Representing \_\_\_\_\_  
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Representing \_\_\_\_\_  
Address/Phone \_\_\_\_\_

Name \_\_\_\_\_  
Representing \_\_\_\_\_  
Address/Phone \_\_\_\_\_



GUAM MEMORIAL HEALTH PLAN  
 142 West Seaton Blvd.,  
 Agana, Guam 96910  
 Tel.: 472-GMHP  
 Fax: (671) 477-1784

*Handwritten note:*  
 1000-1000-1000

April 3, 1995

Honorable Lourdes Leon Guerrero, RN, MPH  
 Chairperson, Committee on Health,  
 Welfare and Senior Citizens  
 Twenty-Third Guam Legislature (First)  
 Regular Session  
 342 W. Soledad Avenue  
 Agana, Guam 96910

Dear Senator Leon Guerrero:

My testimony relates to bills 184, 185, 186, and 187 respectively.

Bill 184 approves the existing fee schedule at the Guam Memorial Hospital reflecting price adjustments developed from the Net Revenue Enhancement Model.

While the annual adjustment sought in this fee schedule is an aggregate 13.5 percent, we looked at some of the most common procedures we currently cover at GMH to determine what the impact would be on our future costs. We offer the following for your information:

DIAGNOSIS	INCREASE
Chronic Cholecystitis	31%
Benign Prostatic Hyper- trophly	45%
Appendicitis	42%
Torn Ligament Knee	69%
Pyelonephritis	37%
Chest Pain R/O MI	52%
C-Section	48%
Term Pregnancy	85%*

\*(Assumes we will be required to pay for three separate room charges on the day of admission, i.e., Labor Room Observation, Delivery Room, and Obstetrics Floor Bed

As you can see, most of our common costs are going to increase much more than the 13.5 percent aggregate. To put this in another perspective, we estimate that the anticipated increase in premium for the Government of Guam, Commercial Accounts, and Federal Government Accounts for **Hospital costs alone** will be: 12%, 8%, and 8%, respectively.

While we appreciate the Hospital's need to charge fees sufficient to meet their costs, we also will have to adjust our charges to meet the anticipated increase in charges to us. We would also be very interested in looking for more cost effective alternatives to Hospital based care and will be working with other Third Party Payors to encourage the development of those kinds of alternatives.

#### Bill 185

This bill seeks to add fifty-seven pharmaceutical items to the current fee schedule. We have done a cursory review and find that some of the charges proposed exceed our current Formulary Charges by 100 percent. (Our current Formulary is based upon the January 1, 1995 Medispan report for Average Wholesale Price (AWP)). The cost increases in all Pharmacy items used by in-patients will, of course, have to be passed on in Premium increases. We currently do not have an agreement to use the Out-patient Pharmacy services at the Hospital due to the higher charges.

#### Bill 186

This bill seeks adoption by law of a Professional Fee Model for the development of fees for professional services. The bill would give the Hospital the authority to adjust these fees annually without recourse to Administrative Adjudication Requirements.

GMHP endorses the concept of agreement on **any** reasonable method for establishing fees for Professional services. Using the CPT and the Resource Based Relative Value Scale (RBRVS) is a forward thinking concept on the part of the Hospital and the Consultants and Physicians who put it together. It recognizes time and skills required to provide a service, and also takes into account the complexities of the settings in which the provider operates. It appears on its face to be eminently equitable.

I am sure most physicians would agree that the CPT adequately describes the services provided, and the RBRVS allows for an equitable **method** to determine how much is to be paid for the service provided.

What becomes somewhat troublesome for me, however, are the proposed fees that would become effective with the passage of this act. They are easily 10 to 20 percent higher than the fees GMHP currently pays to its providers. This fee schedule will eventually effect our providers when they see what a GMH "House" Physician will be getting reimbursed. This schedule will cause upward pressures on our rate schedule any will probably force us to increase our RVS.

I do not support exempting the fee schedule from the Administrative Adjudication process. As can be seen from the record of attendees at the last few AAA hearings, only the Third Party Payors, interested Government Agencies and Legislative staff were in attendance. The general public is I'm sure somewhat hesitant to become involved in this process as it is quite complex and even confusing. As long as the Hospital remains a Governmental Agency, as long as it continues to provide care paid for by General Revenues and as long as it is the only civilian source of acute care, some public accounting must be given of all the activities of the facility. The Legislature has I feel an obligation to use its best efforts to determine for the people of Guam, whether any proposed fee or charge by any Government Agency is reasonable and appropriate. Perhaps there is a way to streamline the process, but the Public's best interest is served by requiring some sort of Administrative Review Process

**Bill 187**

This bill would allow for the adoption of the Guam Memorial Hospital's Pricing Model for use in the establishment and adjustment of fees set by the Hospital. The model was the result of a revenue enhancement project undertaken by Deloitte and Touche several years ago.

We agree that a reasonable and rational **method** for determining the rate structure should be adopted. The model used by the consultants is as good as any used in other hospitals. Our basic concern is that in the development of the model, the consultants did not question the hospital's costs in order to determine whether they were appropriate as the base for the development of the model.



Page 4.

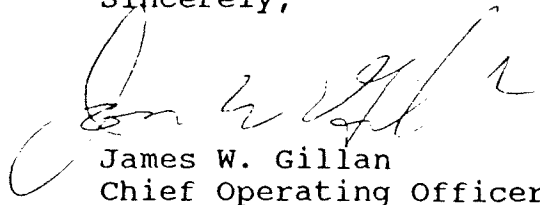
We do not agree that the Pricing Model needs to be adopted by legislation, that should be a policy decision made by the Board of Trustees. The model for the development of Professional fees also should not be adopted by legislation. The Hospital should have the flexibility to use any rational methodology for developing its fee schedules.

We are opposed to any exemption from the Administrative Adjudication process for the same reasons as stated in our position on Bill 186. Some would lead you to believe that the AAA process hampers their ability to establish rates and fees on a timely basis. We do not agree. The example of the anti clotting agent Activase has been used by the Hospital several times as an example of what happens when they do not get their new drugs adjudicated in a timely manner. Is that drug still not adopted in the fee schedule? We would be very disappointed if that were so since the hospital has had many years to properly include it in the fee schedule. Indeed, there was enough information available on that drug early enough that it could have been adopted in the schedule of fees in a relatively timely manner.

We would support a streamlined adjudication process for medically necessary pharmaceuticals and supplies with provision for retrospective review of the circumstances causing the 'medical necessity'.

Thank you for the opportunity to present this testimony.

Sincerely,



James W. Gillan  
Chief Operating Officer



DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

GOVERNMENT OF GUAM  
P.O. BOX 2816  
AGANA, GUAM 96910



APR 03 1995

Honorable Lou Leon Guerrero  
Chairperson, Committee on Health, Welfare and Senior Citizens  
23rd Guam Legislature  
Agana, Guam

Dear Madam Chair:

Thank you for allowing me to share with you my thoughts on  
Bill 187:

"Relative to the Adoption of the Hospital's Pricing Model for  
use in the Establishment and Adjustment of Fees set by the  
Authority"

There is no doubt in my mind that the Hospital is in the right  
direction as far as efforts to come up with a fee setting model.  
However, this model should not only provide a more realistic  
approach to generating appropriate fees sufficient to cover the  
costs of providing medical services, but should also be a model  
that is able to provide for adjustment of fees if deemed necessary.

The last adjustment to the Hospital's fee schedule was in 1985,  
when P.L.18-26 allowed GMHA an increase over a three-year period of  
12% for the first two years and 4% on the third year commencing  
from 1986 to 1988. Since that time the law prevented them from any  
further fee adjustments. However, I feel that for as long as  
nothing is in place to force payors to pay the Hospital at whatever  
rates are generated using this model, or else improve the  
Hospital's billing and collection practices, then the Hospital  
(government) will continue to be plagued by the same problems that  
it has all these years.

Currently, the only payor that pays the Hospital at the highest  
rate, 100% of covered charges, is the local government-funded  
Medically Indigent Program (MIP). Should this model that utilizes  
"contractual allowances" as one of the major components of GMHA  
costs (in fee setting) be implemented, a further cost shifting to  
the government through MIP is expected to continue.

Medicare, a federal government administered program reimburses the  
Hospital on an interim per diem rate. I understand that this rate  
is based on Medicare's analysis of the Hospital's cost report. The  
rates vary from year to year. An example of which is as follows:




Acute Care Rate	FY '93	FY '94	Effective Date
Part A (Hosp.)	\$627/day	\$608/day	Service date on or after 5/1/94
Part B (Outpt.)	89%	No change	"

Medicare used to reimburse the Hospital at a hundred percent of charges in the early eighties. After the Hospital started unbundling their charges, Medicare started reimbursing the Hospital at lower rates. As a matter of fact, sometime later in the eighties, Medicare started reimbursing the Hospital at a low rate of \$320/day of hospitalization regardless of the level of acute care.

It is worth examining these areas since Medicaid which is a federal/local matching program, reimburses the Hospital following Medicare's principle of reimbursement. Medicaid, by federal regulation, cannot pay for medical services more than what Medicare would pay.

I firmly believe that changes in the Hospital's fee structure is long overdue. However, I donot believe that this is the only change necessary to solve the Hospital's long-standing problems.

Thank you.



DENNIS G. RODRIGUEZ  
DIRECTOR, DPHSS



PL 23-27  
TWENTY-THIRD  
GUAM LEGISLATURE

324 W. SOLEDAD AVENUE  
AGAÑA, GUAM 96910  
TEL: (671) 472-3543/44/45  
FAX: (671) 472-3832

✓  
SENATOR LOU LEON GUERRERO, RN, MPH

CHAIRPERSON  
COMMITTEE ON HEALTH, WELFARE, AND SENIOR CITIZENS

5 May, 1995

The Honorable  
Don Parkinson  
Speaker, 23rd Guam Legislature  
Agana, Guam

via: Committee on Rules

Dear Mr. Speaker:

The Committee on Health, Welfare & Senior Citizens to which was referred On Bill 187-"RELATIVE TO THE ADOPTION OF THE HOSPITAL'S PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES SET BY THE AUTHORITY", herein reports back with the recommendation TO DO PASS AS SUBSTITUTED.

Votes of committee members are as follows:

- 9 To Pass
- Not To Pass
- To The Inactive File
- Abstained
- 2 Off-Island
- 1 Not Available

Sincerely,

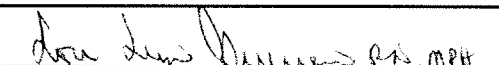



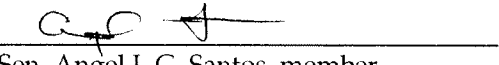
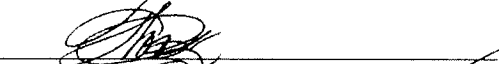
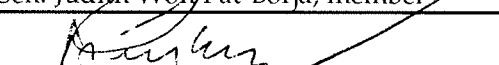
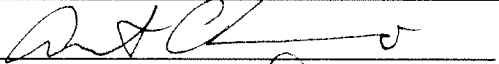
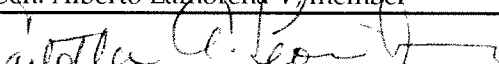
Lou Leon Guerrero, RN, MPH

attachments

**Committee On Health, Welfare, And Senior Citizens  
VOTE SHEET**

on

Bill 187: AN ACT TO ACCEPT THE GUAM MEMORIAL HOSPITAL AUTHORITY PRICING MODEL FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES.

COMMITTEE MEMBER	TO PASS	NOT TO PASS	ABSTAIN	INACTIVE FILE
 Sen. Lou Leon Guerrero, RN, MPH, Chair	✓			
 Sen. Ben C. Pangelinan, Vice Chair	✓			
Sen. Tom C. Ada, member				OFF ISLAND
 Sen. Mark C. Charfauros, member	✓			
Sen. Hope A. Castañal, member				OFF ISLAND
 Vice Speaker Ted S. Nelson, member	✓			
 Sen. Angel L.G. Santos, member	✓			
 Sen. Judith Won/Pat-Borja, member	✓			
 Sen. Anthony C. Blaz, member	✓			
Sen Felix P. Camacho, member				
 Sen. Alberto Lamorena V, member	✓			
 Sen. Carlotta Leon Guerrero, member	✓			

TWENTY-THIRD GUAM LEGISLATURE  
1995 (FIRST) Regular Session

Bill No. 187  
As Substituted by the  
Committee on Health, Welfare  
& Senior Citizens

Introduced by: Committee on Rules  
at the request of the Governor

1 **AN ACT TO ACCEPT THE GUAM MEMORIAL HOSPITAL AUTHORITY**  
2 **[RELATIVE TO THE ADOPTION OF THE HOSPITAL'S] PRICING MODEL**  
3 **FOR USE IN THE ESTABLISHMENT AND ADJUSTMENT OF FEES [BY THE**  
4 **AUTHORITY.]**

5  
6 **BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:**

7  
8 **Section 1. Legislative Intent.**

9  
10 For the purpose of establishing fees sufficient to cover the costs of providing  
11 goods and services, the Guam Memorial Hospital Authority has developed  
12 and a pricing model which employs cost allocation principles to establish  
13 prices for new services and supplies, as well as price adjustments for existing  
14 services and supplies. It is therefore the intent of the Legislature that,  
15 notwithstanding any other provision of law, the Guam Memorial Hospital  
16 Authority be authorized to use the Pricing Model for the pricing of all  
17 hospital services and supplies.

18  
19 **Section 2. §80105.1 of Title 10, Guam Code Annotated, is repealed and**  
20 **reenacted to read:**

21  
22 **"§ 80105. 1 Fees.**

23  
24 (a) Fees for New Services and Supplies.

25  
26 The Guam Memorial Hospital Authority is authorized, notwithstanding any  
27 other provisions of law, to set fees for new services and supplies, utilizing  
28 the Pricing Model. The Guam Memorial Hospital Authority is further  
29 authorized to charge and collect fees for the new services and supplies. Use of  
30 the Pricing Model for setting of fees for new services and supplies shall

1 exempt the Authority from the provisions of the Administrative  
2 Adjudication Act for those new services and supplies.

3  
4 (b) Fees for Existing Services and Supplies.

5  
6 On the first day of October of each fiscal year, the Hospital shall implement an  
7 annual adjustment, based on the application of the Pricing Model, to existing  
8 fee schedule items and shall establish a basis for new fees to be set during the  
9 course of the fiscal year for which the annual adjustment is in effect. Prices  
10 generated by the model will reflect the annual cost of services during the  
11 fiscal period in which they are being charged. The use of this Pricing Model  
12 for fee setting for existing services and supplies will not exempt the Authority  
13 from having the fee increase or decrease approved pursuant to provisions of  
14 the Administrative Adjudication Law.

15  
16 Section 3. Annual Analysis Report to the Legislature.

17  
18 As a means of assuring the people of Guam that the Guam Memorial  
19 Hospital Authority is cost effective in the delivery of healthcare services,  
20 GMHA will establish monitors to measure the quality and appropriateness of  
21 services rendered and the productivity and financial performance of GMHA.  
22 The results of these measures will be submitted to the Legislature with the  
23 annual fee adjustment request to the Legislature."

COMMITTEE REPORT  
HEALTH, WELFARE & SENIOR CITIZENS

**Bill No. 187-"Relative to the Adoption of the Hospital's Pricing Model for use in the Establishment and Adjustment of Fees set by the Authority"**

**PUBLIC HEARING**

The Health, Welfare & Senior Citizens Committee held a public hearing on Monday, April 3, 1995 at 9:00 a.m. to hear testimonies on **Bill No. 187-"Relative to the Adoption of the Hospital's Pricing Model for use in the Establishment and Adjustment of Fees set by the Authority"**. The public hearing was held at Guam Memorial Hospital First Floor Classroom.

The hearing was called to order by the HW&SC Chairperson, Senator Lou Leon Guerrero. Committee members present were Senators Ben Pangelinan and Tony Lamorena.

**PURPOSE**

Currently, GMHA sets fees using a variety of methods-to meet needed revenues, to cover anticipated operating costs, landed-prices, etc. Currently all fees for new and existing services and supplies are adjudicated through the Administrative Adjudication Act and must be introduced at the Request of the Governor.

The Hospital has established the need to implement an effective, ongoing pricing process for current and future use in setting rates. The Hospital needs the ability to begin to recover costs for providing services and supplies and reduce the need for subsidies. GMHA also needs the ability to set fees for new supplies and services without going through the Administrative Adjudication process. Price adjustments on existing supplies and services would still follow the Administrative Adjudication Act and be processed through the Legislature.

**BACKGROUND**

P.L. 21-90 § 80105 of 10GCA Chapter 80 states:



§. Hospital Rates. (d) The Authority shall not implement rates in the current fee schedule, unless approved by the Legislature by statute. The Authority may set fees, pursuant to the Administrative Adjudication Act....."

P.L. 22-96 Subsection (b) § 9303, Title 5 GCA requires the Governor to submit proposed rules to the Legislature in bill format.

## TESTIMONY

Oral testimony was presented by Helen Ripple, GMHA Administrator and her staff. Ms. Ripple supports the adoption of the Net Revenue Enhancement Model. Her goal is to also improve operating process and increase revenues by improving accuracy of bills, reexamining denied charges, implementing the, implementing a physician's billing system, hiring returning retirees at grade 4, decreasing off-island referrals, etc. Margaret Van Meter, Regional Vice President expressed her concern that rising costs may be passed on in the form of premium increases and the possibility of cost-shifting. She stated that fee increases must be linked to cost containment. She suggested that the timing of the increases coincide with GovGuam negotiations.

Written testimony was presented by Dennis G. Rodriguez, Director Department of Public Health and Social Services who agrees that GMHA is appropriate in designing a fee setting model. He feels that this model should allow for establishing fees that cover the costs of providing medical services and for adjustment of fees, if necessary. He is concerned that the issue of forcing payors to pay the Hospital has not been addressed. The only payor that pays the Hospital at the highest rate, 100% of covered charges, is MIP. James W. Gillan, Chief Operating Officer, GMHP provided written testimony indicating support for a reasonable and rational method for determining the rate structure. He is concerned with the completeness and accuracy of the cost data that is used as the base for the development of the model. He does not support the need for adoption of models to go through the Legislature. He feels it should rest with the GMHA Board of Trustees. He is opposed to exemption from the Administrative Adjudication process.

## FINDINGS

GMHA needs a cost-based pricing methodology which combines the results of departmental net revenue determinations with cost allocation results in order to provide an overall pricing strategy. This differs from previous "across the board" rate change

implementations. The Model would allow the pricing of new services and supplies and the annual adjustment of existing services and supplies.

#### COMMITTEE RECOMMENDATION

**On Bill 187-"Relative to the adoption of the Hospital's Pricing Model for use in the Establishment and Adjustment of Fees set by the Authority", Schedule", the Committee on Health, Welfare & Senior Citizens hereby recommends, on Bill 187 TO DO PASS AS SUBSTITUTED.**

Twenty-Third Guam Legislature  
CHAIRMAN, COMMITTEE ON RULES

Bill no. 187

Introduced at the Request of the  
Governor

"Relative to the Adoption of the Hospital's Pricing Model for  
use in the Establishment and Adjustment of Fees set by the Authority"

1 BE IT ENACTED BY THE PEOPLE OF THE TERRITORY OF GUAM:

2 Section 1. A new subsection (e) is added to section 80105 of 10 GCA to read:

3 "Section 80105 (e). Notwithstanding any Section or Subsection to the contrary, in an effort  
4 to establish fees sufficient to cover the costs of providing goods and services, the Hospital has  
5 developed and implemented a pricing model which employs cost allocation principles to establish  
6 prices for new goods and services as well as price adjustments for existing goods and services.  
7 The model is based on the Federal Government's Medicare cost allocation methodology.

8 The Guam Memorial Hospital is hereby authorized to use the Net Revenue Enhancement  
9 Model for the pricing of all hospital supplies and services. On the first day of October of each  
10 fiscal year, the hospital will implement an annual adjustment to the model which will reflect price  
11 adjustments to existing fee schedule items and establish a basis for new fees to be set during the  
12 course of the fiscal year for which the annual adjustment is in effect. Prices generated by the  
13 model will reflect the actual cost of services during the fiscal period in which they are being  
14 charged. Use of this model for fee setting purposes will exempt the Authority from the provisions  
15 of the Administrative Adjudication Act.

16 Public Notice of the Annual Adjustment to the Net Revenue Enhancement Model will be  
17 provided to all payors in the form of a letter indicating the nature of the adjustment. Additional  
18 notice to the people of Guam will appear in a newspaper of general circulation no later than thirty

1 (30) days prior to the start of the fiscal year in which the fee adjustments are to be implemented.

2 As a means of assuring the people of Guam that the Hospital is cost effective in the  
3 delivery of healthcare services, the Authority will establish monitors to measure the quality and  
4 appropriateness of services rendered and the productivity and financial performance of the  
5 Authority. The results of these measures will be published on an annual basis and shall be filed  
6 with the Guam Legislature. Where possible, external comparisons of performance with that of  
7 other hospitals similar in make up to the Guam Memorial Hospital will be made to assure the  
8 public that the Guam Memorial Hospital's performance compares favorably to those for which  
9 the comparisons are made."